

April 2026

From: W/O R Pretorius
Received: 31/03/2026
To: Thato-Mofokeng
Compliment: Thato did a professional job and knew what she is doing. Well, done Thato

From: CNST KP Majoro
Received: 02/04/2026
To: Itumeleng-Hloshe
Compliment: May God bless you more continuing to help people with pure heart as you did to me

From: W/O MDV Heydenrych
Received: 07/04/2026
To: Ntombinkulu-Cebekhulu
Compliment: VERY GOOD RESPONSE AND FRIENDLY SERVICE.

From: Mr CJ Botha
Received: 10/04/2026
To: Ongezwa-Mayekiso
Compliment: Ongezwa was polite and very professional

From: W/O JW Vorster
Received: 11/04/2026
To: Kgomotso-Lehlongwane
Compliment: Very satisfied

From: W/O SE Sebitloane
Received: 11/04/2026
To: Tebogo-Kekana
Compliment: Keep up with the good work

From: SGT MG Morake
Received: 12/04/2026
To: Ongezwa-Mayekiso
Compliment: Proper feedback

From: Mrs L Goosen
Received: 11/04/2026
To: Clifford-Tutu
Compliment: Thank you for your kind and patient guidance

From: W/O MF Rametse
Received: 10/04/2026
To: Thato-Mofokeng
Compliment: As I don't know about the machine Thato advised me as I always went to them for blood pressure check so all what u can say is to thank Thato Mofokeng and his team. Thank u once again

From: Mrs YE Smit
Received: 13/04/2026
To: Nobaningi-Ntanda
Compliment: Good job Faith, thanks for being an awesome person

From: CAPT F Erasmus
Received: 13/04/2026
To: Patience-Mahlangu
Compliment: Very helpful and friendly.

From: MGEN FJ Burger
Received: 17/04/2026

To: Phumla-Xaso

Compliment: Phumla was friendly, helpful and patient during our interaction. She was also clear in her response and answered my questions fully.

From: LCOL EE Holtzhausen

Received: 17/04/2026

To: Ongezwa-Mayekiso

Compliment: I want to thank Ongezwa Mayekiso for the professional and positive way in which my request was answered. Thank you, Ongezwa!

From: CNST D Mhlongo

Received: 17/04/2026

To: Veronica-Malope

Compliment: Thank you for quickly resolve my issue and I am happy how it has been solved.

From: CAPT M Fouche

Received: 18/04/2026

To: Bridgette-Motsinoni

Compliment: Thank you Brigette for your support and assistance. Your quick response and professionalism make life so much easier.

From: CNST LKK Seiso

Received: 18/04/2026

To: Letach-Bezuidenhout

Compliment: Excellent service

From: LCOL PJ Pieters

Received: 19/04/2026

To: Ongezwa-Mayekiso

Compliment: Excellent service, thank you.

From: W/O J Burger

Received: 19/04/2026

To: Bridgette-Motsinoni

Compliment: Feedback in time. Thank you

From: CNST R Shidzinga

Received: 19/04/2026

To: Veronica-Malope

Compliment: Thanks very much for your help

From: Mr S Myburgh

Received: 17/04/2026

To: Ntombinkulu-Cebekhulu

Compliment: Best service. Thank you.

From: BRIG SF Grobler

Received: 18/04/2026

To: Phumla-Xaso

Compliment: Many thanks for attending to and solving my problem.

From: CAPT C Van Der Walt

Received: 20/04/2026

To: Ethel-Reneke

Compliment: Query was dealt with very fast No long and frustrating waiting period

From: CAPT EM Tappan

Received: 20/04/2026

To: Fairlynn-Olien

Compliment: Great service

From: COL JM Fourie
Received: 20/04/2026
To: Bridgette-Motsinoni
Compliment: Thank you

From: Mrs SM Steenkamp
Received: 20/04/2026
To: Veronica-Malope
Compliment: Thank you

From: CNST S Mhlongo
Received: 20/04/2026
To: Veronica-Malope
Compliment: Thank you for quickly resolve my issue and I am happy how it has been solved.

From: Mr D Govender
Received: 20/04/2026
To: Itumeleng-Hloshe
Compliment: Highly appreciate your prompt response in with my request. You are highly commended.
Thank you. Many regards.

From: CAPT N Pakkiri
Received: 21/04/2026
To: Ongezwa-Mayekiso
Compliment: She is very efficient

From: CAPT AT Kruger
Received: 22/04/2026
To: Zuzumuzi-Manana
Compliment: Great

From: LCOL F Kemp
Received: 23/04/2026
To: Mandlenkosi-Sangweni
Compliment: Thank you for the swift response. I am satisfied with the response

From: Mrs J van Der Walt
Received: 23/04/2026
To: Mandlenkosi-Sangweni
Compliment: Thanks for the quick response.

From: CAPT BA Barnard
Received: 23/04/2026
To: Kirsty-Lawrence
Compliment: Appreciate your quick response

From: SGT K Matolengwe
Received: 23/04/2026
To: Ntombifuthi-Ramodike
Compliment: She is so helpful and professional

From: 64004423007
Received: 24/04/2026
To: Ongezwa-Mayekiso
Compliment: Thank you for the quick response and guidance on how to fix the problem.

From: CAPT HC Dennis
Received: 24/04/2026
To: Ongezwa-Mayekiso

Compliment: You were outstanding and very helpful.

From: CAPT D Strydom

Received: 24/04/2026

To: Courthney-Harry

Compliment: Very professional and hands on she is an asset to the Co

From: CAPT LS Selomane

Received: 24/04/2026

To: Simon-Court

Compliment: Thanks for a confirmation that no fraud was committed

From: CAPT D Padayachee

Received: 24/04/2026

To: Phumla-Xaso

Compliment: Excellent Service. Keep it up.

From: LCOL ST Mbele

Received: 24/04/2026

To: Ethel-Reneke

Compliment: Ethel's professionalism is of a high standard

From: Mr G Vetten

Received: 24/04/2026

To: Mandlenkosi-Sangweni

Compliment: I was extremely grateful that Mandlenkosi supplied the relevant information again without complaint as this issue was actually resolved more than a year ago, but the service provider's accounts department kept on insisting that the bill was not settled
So, thank you once again.

From: Mr GH Van Staden

Received: 24/04/2026

To: Kirsty-Lawrence

Compliment: Thanks for the feedback. My question was answered 100%

From: SGT R Karelse

Received: 24/04/2026

To: Ntombifuthi-Ramodike

Compliment: I am sincerely thankful for the professional assistance by POLMED's consultant, Ntombifuthi Ramodike to me.

From: W/O A Snyman

Received: 25/04/2026

To: Jeanette-Radebe

Compliment: Each time this specific request is speedily resolved

From: Mr M Jali

Received: 25/04/2026

To: Patience-Mahlangu

Compliment: You helped me very well I'm quite happy about your help.

From: W/O C Veldsman

Received: 26/04/2026

To: Dimakatso-Selundu

Compliment: Thank you for clarifying my question

From: W/O HN Lerabone

Received: 26/04/2026

To: Letach-Bezuidenhout

Compliment: Compliments

From: SGT IB Moreo

Received: 26/04/2026

To: Itumeleng-Hloshe

Compliment: I'm very happy with the service that I received, and I'm much appreciated it also keep up the good work not just on me also to other clients

From: CAPT L Gqibitole

Received: 26/04/2026

To: Thato-Mofokeng

Compliment: Everything was solved professionally and in time. Thank you

From: Mr J Mathee

Received: 26/04/2026

To: Lucy-Dube

Compliment: Efficient, Quick, to the point. Knows her profession. An asset to Polmed.

From: SGT DR Stoltz

Received: 30/03/2026

To: Izolde Groenewald

Compliment: Very professional at what she does

From: W/O M Moloi

Received: 31/03/2026

To: Mildred Sesoko

Compliment: You are doing a good job

From: CNST G Mambane

Received: 02/04/2026

To: Thembelihle Malope

Compliment: Compliments to Thembelihle she is so sweet and nice and really appreciate such service rendered thank you very much

From: SGT B Mandlazi

Received: 07/04/2026

To: Desray Veronica-Du Plessis

Compliment: Her service was perfect, she helped me and she made me understand what I was looking for

From: SGT A Matross

Received: 08/04/2026

To: Ntombikayise-Mei

Compliment: Service was excellent and fast

From: LCOL PA Schoeman

Received: 08/04/2026

To: Thembelihle-Malope

Compliment: Excellent

From: MRS J Sookay

Received: 08/04/2026

To: Nomfundo-Bhengu

Compliment: Great service

From: BRIG KV Naicker

Received: 09/04/2026

To: Teron-Gertze

Compliment: He was very nice and kind. He was able to answer my questions which I couldn't get out of my emails and telephone calls

From: SGT GK Buthelezi
Received: 09/04/2026
To: Thembelihle Malope
Compliment: Thembelihle has been so helpful and very friendly.

From: SGT MW Bekwayo
Received: 10/04/2026
To: Nocawe-Matutu
Compliment: Wow what an excellent service I received from Nocawe Matutu she was so friendly willing to assist, I was so impressed and wish all places can learn from this office for excellent service. I'm thankful for her assistance and wish her all the best.

From: CAPT A Van Der Mescht
Received: 28/04/2026
To: Denver Brown
Compliment: Thank you Denver, you are a great person, friendly and helpful

From: SGT B Maluleke
Received: 28/04/2026
To: Samantha-Padayachee
Compliment: Nothing, the service I received was excellent

From: SGT MK Gaarekwe
Received: 29/04/2026
To: Wilsonia Meas
Compliment: She resolved my problem easily

From: CAPT AG Jackson
Received: 30/04/2026
To: Ntombikayise-Mei
Compliment: To who it may concern, she was the best, knows her work well, she sorted us quietly out and is very friendly.

From: W/O Andile Sitshwele
Received: 01/04/2026
To: Masenate-Phohledi
Compliment: The process of registering on the weight management was smooth thank you polmed

From: W/O Johanna Elizabeth Geldenhuys
Received: 04/04/2026
To: Lindiwe-Ntoagae
Compliment: Thank you, I really appreciate your assistance, friendly professional.

From: Col Christah Hlatshwayo
Received: 12/04/2026
To: Rhulani-Mokoena
Compliment: I was assisted efficiently and Rhulani was professional

From: Mrs Piwokuhle Maud Poltini
Received: 13/04/2026
To: Lindiwe-Ntoagae
Compliment: She was patient with me

From: Mrs Elize Van Rooyen
Received: 15/04/2026
To: Nonkalipho-Andries
Compliment: I appreciated how well Nonkalipho handled the call and my case very professional, informative and with great skill

From: Stud Lehlohonolo Lekekela

Received: 20/04/2026
To: Nonkalipho-Andries
Compliment: I felt like I was talking to God

From: Mr Philippus Johannes Swart
Received: 23/04/2026
To: Lindiwe-Ntoagae
Compliment: Lindiwe was very professional and helpful

From: Sgt Wiseman Ngubane
Received: 23/04/2026
To: Nonkalipho-Andries
Compliment: Consultant was very easy to talk to

From: Cnst Shemed Gangan
Received: 23/04/2026
To: Lindiwe-Ntoagae
Compliment: Lindiwe was very polite and and helpful and had resolved my query quiet fast thank you

From: Capt Dhanapalan Moodley
Received: 25/04/2026
To: Nonkalipho-Andries
Compliment: Excellent service already received first treatment for my neck. Thank you.

From: Capt Malebo Mashilo
Received: 25/04/2026
To: Rhulani-Mokoena
Compliment: Professional service

From: COL PAJ Erlank - 64004473868
Received: 06/04/2026
To: Shiluva Baloyi
Compliment: Good Morning, may I please make use of this opportunity to just convey my congratulations to POLMED for being the best medical aid ever. -- as is my cardio specialist, Dr Wouter Basson, motivated the use of "Mounjaro" for my personal health. I received relevant feedback to the effect that Mounjaro is not on POLMED formulary. -- in the same feedback I was given the opportunity to further on communicate with the POLMED chronic department, which I made udr

From: Mr HG Bothma - 64004650337
Received: 04/04/2026
To: Shiluva Baloyi
Compliment: Ever since my father had a stroke 30 April 2025, I had to contact Polmed om more than 1 occasions. And every time I am amazed at the excellent service I receive. Thank you for helping me, helping my father!

From: CAPT HL Engelbrecht - 64004755603
Received: 12/04/2026
To: Innocentia Moshoeshoe
Compliment: She was very helpful and friendly. Thanks

From: 64005909252
Received: 13/04/2026
To: Segametsi Betty Ntsoe
Compliment: thank you for the support.

From: 64004662954
Received: 20/04/2026
To: Phuti Sithagu
Compliment: Very quick response, normally takes longer. Thank you so much

May 2026

From: CAPT C Chengan
Received: 01/05/2026
To: Letach-Bezuidenhout
Compliment: Thank you for your assistance in resolving this matter

From: W/O A Du Preez
Received: 02/05/2026
To: Veronica-Malope
Compliment: Just keep on doing a good job, even with life's hiccups witch we have to overcome, I assure you, you will have satisfaction later in life, thank you.

From: SGT AJ Ntetha
Received: 02/05/2026
To: Leonard-Mbeve
Compliment: I'm grateful for a quick response I got in when I submitted a query.

From: Mr JH Krynauw
Received: 03/05/2026
To: Clifford-Tutu
Compliment: Satisfied

From: Mrs LA Van Rooyen
Received: 03/05/2026
To: Ntshuxeko-Vukeya
Compliment: As always, amazing service from POLMED staff!

From: CAPT AE Smit
Received: 08/05/2026
To: Ongezwa-Mayekiso
Compliment: Thank you for your prompt answer

From: W/O W Van Niekerk
Received: 09/05/2026
To: Clifford-Tutu
Compliment: Thank you for friendly and support

From: LCOL R Arthur
Received: 09/05/2026
To:
Compliment: Thanks for the prompt response

From: COL AS Bothma
Received: 10/05/2026
To: Ongezwa-Mayekiso
Compliment: Very patient and helpful, thank you

From: Mrs AD Moggee
Received: 10/05/2026
To: Ongezwa-Mayekiso
Compliment: Thank for the help

From: CNST S Mogohu
Received: 10/05/2026
To: Phumla-Xaso

Compliment: Phumla keep up the good work you are doing, you are an example of a person dedicated to help those who need your help and thank for helping me with no hesitation and I thank you and I thank you again and again.

From: Mr CE Petzer
Received: 10/05/2026
To: Nobanengi-Ntanda
Compliment: My query was handled professionally and fast

From: W/O NW Mbulali
Received: 10/05/2026
To: Lebogang-Khumalo
Compliment: I am very much happy about Khumalo's response

From: SGT LE Marobyane
Received: 08/05/2026
To: Clifford-Tutu
Compliment: Clifford is very professional and patient. he listens and explains so that one can understand clearly. Thumbs up for Clifford

From: W/O T Van Der Westhuizen
Received: 11/05/2026
To: Lucy-Dube
Compliment: Thank you for prompt action

From: SGT SA Mvundla
Received: 11/05/2026
To: Nobanengi-Ntanda
Compliment: Thanks. I understood how these pharmacy works

From: Mrs SC Naude
Received: 11/05/2026
To: Ongezwa-Mayekiso
Compliment: Thank you for your quick response and friendly support.

From: CAPT JA Nienaber
Received: 12/05/2026
To: Lebogang-Khumalo
Compliment: Lebogang Khumalo was excellent! This query has a history. Lebogang was the first person to understand and address this query. Kindly convey our deep appreciation. Polmed can do with more agents like Lebogang Khumalo!

From: W/O GJ Greyling
Received: 13/05/2026
To: Letach-Bezuidenhout
Compliment: Thank you for the excellent service you have been given to us. Always keep it up and Stay the Best of who you are in the Quality Service you deliver.

From: CAPT D Vadivaloo
Received: 13/05/2026
To: Smangele-Ntsibande
Compliment: All good

From: CAPOT AZ Ngwekazi
Received: 14/05/2026
To: Ongezwa-Mayekiso
Compliment: Thank you Mr Ongezwa Mayekiso

From: W/O WC Bedenhorst
Received: 15/05/2026

To: Ethel-Reneke
Compliment: She was friendly and professional

From: CNST MS Lolwana
Received: 15/05/2026
To: Smangele-Ntsibande
Compliment: Excellent service

From: W/O DS Durant
Received: 16/05/2026
To: Leonard-Mbeve
Compliment: My query was answered promptly and very satisfactorily. Many thanks.

From: W/O JK Moloto
Received: 16/05/2026
To: Tebogo-Kekana
Compliment: They must keep up the good work and thanks a million.

From: L/COL R Lategan
Received: 17/05/2026
To: Phumla-Xaso
Compliment: Thanks for your assistance.

From: W/O FB Potgieter
Received: 17/05/2026
To: Thato-Mofokeng
Compliment: He was friendly and resolved my query immediately

From: W/O J De Koker
Received: 18/05/2026
To: Phumla-Xaso
Compliment: My problem was solved quickly. Thank you.

From: BRIG PC Niewoudt
Received: 18/05/2026
To: Mpho-Mahumani
Compliment: Thank you for your understanding and assistance

From: CAPT LPJ Willemse
Received: 22/05/2026
To: Fairlynn-Olien
Compliment: Service and responds were outstanding.

From: CAPT M Raath
Received: 22/05/2026
To: Clifford-Tutu
Compliment: I received feedback without any delay.

From: W/O MD Mogashoa
Received: 22/05/2026
To: Mpho-Mahumani
Compliment: Appreciate that my matter was attended.

From: LCOL TL Strong
Received: 23/05/2026
To: Veronica-Malope
Compliment: Very good service

From: Mr D Stander
Received: 23/05/2026

To: Muleki-Nedzamba

Compliment: Many thanks for the quick response, and confirmation that my hospital accounts would be paid. It's so stressful and I was worried about all the accounts.

From: CNST LS Mogopodi

Received: 23/05/2026

To: Nosisa-Cumming

Compliment: Nosisa Cumming was helpful but the policy of Polmed for choosing one doctor for the dependents is not helpful for me since we all are staying into provinces and is a must for me to have doctor in Mpumalanga and at the workplace Gauteng.

From: CAPT JHP Burger

Received: 24/05/2026

To: Ntombinkulu-Cebekhulu

Compliment: Excellent service

From: Mrs BP Sangweni

Received: 24/05/2026

To: Patience-Mahlangu

Compliment: Thanks for everything, I really appreciate its

From: CAPT LD Kgopodithate

Received: 24/05/2026

To: Mpho-Mahumani

Compliment: Thank you for your response

From: W/O C Hayton

Received: 24/05/2026

To: Sherene-Matthews

Compliment: Keep up the efficient work

From: Mr JH Du Toit

Received: 25/05/2026

To: Nosisa-Cumming

Compliment: Thank you Nosisa for clarifying the issue about specialist visit.

From: W/O PP Steyn

Received: 25/05/2026

To: Jeanette-Radebe

Compliment: The enquiry was quickly and effectively been sorted out.

From: Mr PJ Frans

Received: 25/05/2026

To: Lucy-Dube

Compliment: Thank you I was happy with the service I received Keep up the good work. Yes, I was happy with the service I received keep up the good work

From: SGT NP Hlongwa

Received: 26/05/2026

To: Mpho-Mahumani

Compliment: The service was fantastic thank your

From: SGT G Van Wyk

Received: 27/05/2026

To: Lucy-Dube

Compliment: Thanks for your help and support it means a lot, great work thanks.

From: W/O TD Laubscher

Received: 28/05/2026

To: Ethel-Reneke

Compliment: Baie dankie vir die hulp. Jy het onmiddellik gehelp en so my aansoek vinnig hanteer. Ek was baie verras dat die aansoek so gou goedgekeur is. Waardeer

From: CAPT K Samuels

Received: 28/05/2026

To: Tayibah-Rosenberg

Compliment: Thank you to Terry Rosenburg. I really appreciate your kindness.

From: SGT L Tsilana

Received: 02/05/2026

To: Ntombikayise-Mei

Compliment: She was professional at her work and was clearly explaining and answering my questions in a professional manner

From: SGT XC Basi

Received: 02/05/2026

To: Nomfundo-Bhengu

Compliment: Nomfundo Bhengu was very nice and professional on her work, it was very easy to communicate with and feel comfortable to talk to her

From: CAPT S Nayager

Received: 05/05/2026

To: Nonhlanhla-Mkhize

Compliment: Continue doing amazing work you are truly an asset to your organization

From: CNST E Tau

Received: 05/05/2026

To: Feroza-Naidoo

Compliment: Feroza is an excellent consultant. Great service

From: CNST S Dlamini

Received: 05/05/2026

To: Mohammed Cassim

Compliment: Keep up the good work

From: W/O VT Mosia

Received: 07/05/2026

To: Ndumiso Radebe

Compliment: Ndumiso thank you so much for your assistance you made it easy for me to complete the form and explained everything I needed to know..... your welcoming smile you made me comfortable to ask questions... keep up your good work

From: CNST J Rantho

Received: 07/05/2026

To: Tabi Moeketsi

Compliment: He did everything very well I am happy

From: W/O K Matthee

Received: 08/05/2026

To: Roeshney Le Roux

Compliment: Friendly and professional service

From: SGT WA Saal

Received: 11/05/2026

To: Moffat Ngcongo

Compliment: Thank you for your awesome response and working ethics, always nice to chat to you and explaining things for all to understand

From: W/O E MC Kay

Received: 13/05/2026

To: Moffat Ngcongo
Compliment: Mr Moffat is very respectful, listen to your problem, and try his utmost best to assist.
100% for services rendered

From: STUD NM Qhelo
Received: 13/05/2026
To: Nomfundo-Bhengu
Compliment: Thank you for the kindly assisting me in a polite manner

From: MRS E Korff
Received: 13/05/2026
To: Stephinah Kobe
Compliment: She was a great listener and helped me in time of need. Thank you, God bless you

From: MR L Matseke
Received: 14/05/2026
To: Samantha-Padayachee
Compliment: Thank you for your kindness

From: CAPT HG Marais
Received: 15/05/2026
To: Shahieda-Solomons
Compliment: Shaheeda Solomans thanks for guidance. You are such an asset to Polmed, Well done

From: CAPT LD Modibane
Received: 18/05/2026
To: Mildred Sesoko
Compliment: A very patient and energetic employee. May she keep it up. I therefore wish her luck in her work.

From: SGT NJ Nkala
Received: 19/05/2026
To: Sarah-Motlhabi
Compliment: Thank you for being friendly and great customer service.

From: CAPT EL Moeketsi
Received: 20/05/2026
To: Stanley Morobane
Compliment: Stanley is one of the best POLMED employee, calm, welcoming, professional and knows his job so well

From: W/O F Terblanche
Received: 20/05/2026
To: Nocawe Matutu
Compliment: Thanks for your professionalism kindness and assistance

From: W/O ZC Ngcobo
Received: 21/05/2026
To: Zanele Zwane
Compliment: Yah she's very kind & dedicated to her work, I appreciate her for what she did to me, thanks

From: SGT D Ntlwana
Received: 21/05/2026
To: Neo Macheke
Compliment: Neo was very friendly when assisting me

From: SGT EJ Nkuna
Received: 25/05/2026
To: Neo Mabasa

Compliment: Neo Mabasa is a star that's never moody but always warm welcoming with smile

From: COL MS Diphahle

Received: 25/05/2026

To: Mildred Sesoko

Compliment: Thank you Sister Mildred for your informative advice. Keep up the good works.

From: CAPT MN Mboweni

Received: 25/05/2026

To: Stephinah Kobe

Compliment: She is a good person with good customer service care and she is very quiet

From: BRIG JA Van Der Walt

Received: 29/05/2026

To: Mildred Sesoko

Compliment: Consultants are helpful and friendly

From: SGT CR De Jong

Received: 29/05/2026

To: Wilsonia Meas

Compliment: Thank you for professionalism and a lovely smile...well done..keep up the good work

From: CAPT E Molefe

Received: 30/05/2026

To: Angela Swarts

Compliment: I'm extremely happy with the lady who assisted me. I'm satisfied and she made me understand exactly what the current situation is like.

From: Mrs Elizabeth Lorraine Le Roux

Received: 07/05/2026

To: Masenate-Phohledi

Compliment: Bettie at Weight Management is caring and professional. She helped me immediately!

From: Mrs Angeline Mpfuni

Received: 09/05/2026

To: Lucinda-Kunene

Compliment: Staying calm and understanding, appreciated, keep it up

From: W/O Anna Weyers

Received: 16/05/2026

To: Nonkalipho-Andries

Compliment: The lady was very helpful. She knows her work and is very friendly.

From: Capt Adrian Riddles

Received: 17/05/2026

To: Lindiwe-Ntoagae

Compliment: Lindiwe conducted his service in a professional manner. Well done

From: Capt Ndiambani Doris Banda

Received: 22/05/2026

To: Itumeleng-Dau

Compliment: He is very much user friendly and compassionate on his work. Thank you very much Itumeleng.

From: W/O Wanda Du Preez

Received: 28/05/2026

To: Itumeleng-Dau

Compliment: Excellent work and professional

From: Cnst Nomthandazo Madokwe

Received: 30/05/2026

To: Lerato-Moloi
Compliment: Great service thank you

From: 64005010141
Received: 01/05/2026
To: Asanda Gqubusha
Compliment: My enquiry was dealt with promptly and Asanda was very helpful and understanding.

From: 64004473868
Received: 14/05/2026
To: Palesa Banda
Compliment: Only thankyou. Polmed will always be the best.

Shout outs

Name: Edith Nyamucherera
Received: 18/05/2026
I would like to extend words of appreciation from Member MS Sharon Norton and Mr Kleyn towards Edith Nyamucherera
Member's words "She has been kind, pro-active with our case , returned my calls and gave feedback, She is totally amazing and assisted us , We are truly grateful"

June 2026

From: L/COL MP Rafapa
Received: 30/05/2026
To: Patience-Mahlangu
Compliment: The answer was satisfying I'm happy about that

From: W/O TP Theron
Received: 30/05/2026
To: Ongezwa-Mayekiso
Compliment: Thank you for solving the problem

From: COL AM Gerber
Received: 30/05/2026
To: Ntombifuthi-Ramodike
Compliment: Very professional

From: W/O D Moodley
Received: 01/06/2026
To: Phumla-Xaso
Compliment: Very helpful

From: W/O ER Maarman
Received: 03/06/2026
To: Veronica-Malope
Compliment: Satisfied

From: CNST TE Khorommbi
Received: 03/06/2026
To: Clifford-Tutu
Compliment: Response was quick

From: CAPT AFW Wolfaardt
Received: 04/06/2026
To: Roseline-Mahakwe
Compliment: Thank you for your excellent service

From: W/O R Johnson
Received: 04/06/2026
To: Clifford-Tutu
Compliment: Always good service, thank you for assisting so well

From: Mr CJ Cronje
Received: 05/06/2026
To: Zukiswa-Keswa
Compliment: I thank you Zukiswa for your resolving the problem I had.

From: W/O G Smit
Received: 05/06/2026
To: Itumeleng-Hloshe
Compliment: No comment. Thank you for POLMED's service. It is great

From: W/O GH Smith
Received: 05/06/2026
To: Gert-Voges
Compliment: My query was resolved quick and easy. Thank you.

From: CAPT SA Pretorius
Received: 06/06/2026
To: Leonard-Mbeve
Compliment: Thank you for your swift and professional and satisfactory respond. Appreciate

From: CAPT G Bubb
Received: 06/06/2026
To: Betty-Sindane
Compliment: Thank you for your helpfulness

From: SGT P Shipalana
Received: 06/06/2026
To: Ntombinkulu-Cebekhulu
Compliment: Polmed service is excellent

From: LCOL LH Cloete
Received: 07/06/2026
To: Betty-Sindane
Compliment: Thank you

From: CAPT H Koen
Received: 07/06/2026
To: Betty-Sindane
Compliment: Very good and professional service

From: CAPT MM Madisha
Received: 07/06/2026
To: Phumla-Xaso
Compliment: Keep up good work

From: W/O L Wareley
Received: 13/06/2026
To: Naeema- Essack
Compliment: Thank you for dealing with my query so promptly and efficiently.

From: BRIG A Van Der Wart
Received: 15/06/2026
To: Bongeka-Mkhize
Compliment: Thank you for your excellent service! I can always rely on POLMED. So many other governing institutions can learn from you, Thank you.

From: Mr D Sibeko
Received: 15/06/2026
To: Phumla-Xaso
Compliment: I thank Phumla for the speedy response to my request.

From: Col JJ Botha
Received: 15/06/2026
To: Phumla-Xaso
Compliment: Thank you for the fantastic service and good knowledge on our medical aid

From: SGT RR Scheepers
Received: 15/06/2026
To: Lucy-Dube
Compliment: I was very satisfied the way she helps me. I now just wait for the outcome of my query.

From: COL DC Rademan
Received: 15/06/2026
To: Mandlenkosi-Sangweni
Compliment: Thank you for your service in solving my query.

From: Mr CJJ Matthee
Received: 17/06/2026
To: Courthney-Harry
Compliment: Excellent on time service. You are a great team.

From: W/O T Luthuli
Received: 17/06/2026
To: Lucy-Dube
Compliment: It was easy communicating with her.

From: CNST T Adams
Received: 17/06/2026
To: Portia-Walaza
Compliment: Thanks, it was valuable.

From: SGT M Nolonolo
Received: 17/06/2026
To: Yoliswa-Mlenze
Compliment: Thanks for handling my query with outmost speed and it was resolved within 48 hours. Big up to Yoliswa.

From: Mr H De Beer
Received: 18/06/2026
To: Ntshuxeko-Vukeya
Compliment: Only a pleasure to interact with you. Patience and competence are two highly appreciated characteristics in a person, and it makes a consultant to be very much appreciated. Thank you.

From: Mrs R Dunn
Received: 18/06/2026
To: Roeshney-Le Roux
Compliment: I am completely happy. I appreciate what POLMED does to accommodate their members. By far better than most other medical aids. Thank you!

From: CAPT MD Letsoalo
Received: 18/06/2026
To: Ongezwa-Mayekiso
Compliment: Ongezwa's assistance was wonderful and I have satisfied as my request resolved.

From: LCOL J Cahill
Received: 19/06/2026
To: Ntombifuthi-Ramodike
Compliment: Thanks so much for your excellent service. Much appreciated

From: Mrs MM Van Der Merwe
Received: 19/06/2026
To: Veronica-Malope
Compliment: Good service

From: CAPT P Jacob
Received: 20/06/2026
To: Mogae-Pelotona
Compliment: Keep up the excellent Service!

From: Mrs LM Mostert
Received: 20/06/2026
To: Denesia-Eckersley
Compliment: She was very help! Thanks to Denesia

From: SGT BN Ngcobo
Received: 20/06/2026
To: Zukiswa-Keswa
Compliment: This was the fastest response I have ever had without making a call or visit to Polmed offices, Thank you Zukiswa

From: COIL L Steyn
Received: 21/06/2026
To: Ntombinkulu-Cebekhulu
Compliment: Very helpful

From: COL C Chowthee
Received: 21/06/2026
To: Lucy-Dube
Compliment: Excellent service

From: Mr SFJ Etsebeth
Received: 22/06/2026
To: Courthney-Harry
Compliment: Courtney was very friendly and helpful therefore I would like to commend her for excellent service. May God bless her more and more, every day. Regards and blessings.

From: CAPT PJ Badenhorst
Received: 22/06/2026
To: Jeanette-Radebe
Compliment: Thank you so much for your service. Really appreciate.

From: SGT MD Makena
Received: 22/06/2026
To: Courthney-Harry
Compliment: Happy with the assistance

From: W/O MA Fourie
Received: 22/06/2026
To: Zoleka-Thabethe
Compliment: For all the calls I have made, Zoleka and her manager where the only ones who helped me and kept their word by phoning me back. That is fantastic and gave me a peace of mind knowing that I am in good hands.

From: LCOL GD Van Zyl

Received: 23/06/2026
To: Itumeleng-Hloshe
Compliment: Outstanding service and POLMED being a worldclass medical aid. Welld done, I am proud to be part of POLMED.

From: Mrs N Grant
Received: 26/06/2026
To: Letach-Bezuidenhout
Compliment: Thank you for your clear response

From: CNST SL Baloy
Received: 26/06/2026
To: Ntombifuthi-Ramodike
Compliment: Compliment

From: Mrs IJ Blom
Received: 27/06/2026
To: Mogae-Pelotona
Compliment: the response i got was very efficient and quick very satisfied thank you

From: CAPT S Pillay
Received: 28/06/2026
To: Kabelo-Mokgatle
Compliment: Thank you for your assistance

From: W/O N Van Wyk
Received: 28/06/2026
To: Zukiswa-Keswa
Compliment: Happy with information received about the mental health programme and that POLMED cares about the wellbeing of their members Thank you

From: CNST B Mmola
Received: 28/06/2026
To: Mandlenkosi-Sangweni
Compliment: The service I got was perfect no problem

From: CAPT P Stander
Received: 26/06/2026
To:
Compliment: The operator that helped me was EXCELLENT! I HOPE ALL OPERATORS IS LIKE HIM!

From: Mrs PFT Makhanya
Received: 26/06/2026
To: Zuzumuzi-Manana
Compliment: Thanking the team of continuing giving us good service

From: W/O N Van Wyk
Received: 29/06/2026
To: Zukiswa-Keswa
Compliment: Happy with information received about the mental health programme and that polmed cares about the wellbeing of their members Thank you.

From: W/O W Tait
Received: 01/06/2026
To: Denver Brown
Compliment: Thanks for always being very helpful and kind.

From: MRS L Van Taak
Received: 01/06/2026
To: Nocawe Matutu

Compliment: Thank you Nocawe for going the extra mile to phone on my behalf in order to get an authorization number for the procedure. Thank you again for being patient with my problem and going the extra mile.

From: W/O TB Makananise

Received: 01/06/2026

To: Tsakani-Mathye

Compliment: I am delighted for the service I received. My daughter was registered so quickly though she was still at hospital after being born prematurely. Thank you very much.

From: CAPT BM Silinda

Received: 01/06/2026

To: Samaria Nkosi

Compliment: Samaria was professional although we spoke different languages but we understood each other. She was friendly, accommodative and well experienced. It is so good she put away her breakfast or tea time to attend to clients like me, she's such an asset. Sending my appreciation.

From: CAPT S Ndebele

Received: 01/06/2026

To: Mbalenhle-Mzolo

Compliment: The service that was offered by Mbalenhle Mzolo was very good. She is such a friendly lady with smile. I was pleased to be assisted by her, thank you

From: CNST NE Mthimkhulu

Received: 01/06/2026

To: Ipeleng-Serobatse

Compliment: Ipeleng Serobatse is professional and is patience and answer your questions nicely and clearly until you understand

From: L/COL NJ Mahloromela

Received: 01/06/2026

To: Gareth Thomas

Compliment: Gareth was so efficient and quick. Keep up the good work G

From: CAPT JS Barnard

Received: 02/06/2026

To: Thembelihle-Malope

Compliment: Thembelihle Malope was as always immediately helpful and professional service from her solved my account queries

From: CNST MM Gwala

Received: 02/06/2026

To: Teron Gertse

Compliment: Best client service from Mr Gertze. I am a happy client

From: L/COL JC Serumula

Received: 02/06/2026

To: Izolde-Groenewald

Compliment: She understood my concern and explain it to me in a professional way. Her service to me was of good quality. She was quick.

From: CNST S Ntumani

Received: 02/06/2026

To: Collen Mathothe

Compliment: Mr Collen Mathothe Was Very Friendly And Helpful At The Same Time. I Got Out Of The Branch As A Happy Client. Thank You

From: W/O MM Cele

Received: 02/06/2026

To: Simphiwe-Ncanana

Compliment: Great customer service and explained the process with clarity. Thank you.

From: CNST L Lewis
Received: 02/06/2026
To: Denver Brown

Compliment: Denver gave us excellent service. And got immediate assistance.

From: W/O R Van Schalkwyk
Received: 03/06/2026
To: Gareth Thomas

Compliment: This gentleman truly helped us exceptionally. He even provided us with suggestions and options on how the matter could be resolved...he was just truly exceptional and we understood everything and his feedback very well...thank you Gareth.

From: W/O MA Mokonyane
Received: 03/06/2026
To: Kedumetse-Mothabela

Compliment: Thanks for her professionalism and knowledge of her duties, job well done and appreciated

From: CNST TA Bouverie
Received: 03/06/2026
To: Simphiwe-Ncanana

Compliment: Thank you Simphiwe for all your assistance. We appreciate you so much. You were so helpful in assisting us.... You deserve a promotion. Thanks again

From: MISS DS Mashilane
Received: 03/06/2026
To: Tsakani-Mathye

Compliment: Tsakani is always happy to assist. Whenever I go there, she takes her time to resolve my issues and I leave the office satisfied.

From: W/O G Conradie
Received: 04/06/2026
To: Izolde-Groenewald

Compliment: Thank you for your service. Thank you for doing everything to resolve any problem and go the extra mile to help

From: COL SJ Van Der Merwe
Received: 04/06/2026
To: Chesline Rorke

Compliment: All thanks and gratitude for the great and quick assistance by Chesline Rorke. Very professional and prompt service.

From: W/O JR Africa
Received: 04/06/2026
To: Ntombikayise-Mei

Compliment: Service was very good and I am pleased. Thank you

From: W/O CJ Evert
Received: 04/06/2026
To: Marius Henn

Compliment: Very professional and knows his work

From: W/O PA Mabotja
Received: 04/06/2026
To: Kedumetse-Mothabela

Compliment: Kedu resolved my matter within 5 minutes and she was so professional in doing her work. I left Medscheme offices a very happy client.

From: SGT M Mpumelelo

Received: 04/06/2026

To: Denver Brown

Compliment: Good service from Denver, he even dance for us escorting out of the office. I will love to be serviced by Denver in the future.

From: CNST PO Ntini

Received: 05/06/2026

To: Desray Veronica-Du Plessis

Compliment: Good service

From: CNST BW Wee

Received: 05/06/2026

To: Melany Morgan

Compliment: She was excellent in her duties and it was a great experience. Tremendous job!

From: LTCOL A Combrink

Received: 05/06/2026

To: Gareth Thomas

Compliment: Thank you so much Gareth, you really went the extra mile to assist. It is highly appreciated.

From: MRS MM Kgwetiane

Received: 05/06/2026

To: Tiny Msutwana

Compliment: Tiny is kind lady who is passionate wholeheartedly to assist clients satisfactory at all times when I get to her office. Am always happy to get her in the office, because I know that I will leave the office my issue or query resolved.

From: MRS MM Van Der Walt

Received: 08/06/2026

To: Izolde-Groenewald

Compliment: Her service was very professional friendly and helpful, and she was able to help me in my home language Afrikaans which is very rare at Polmed.

From: W/O PH Mackenzie

Received: 08/06/2026

To: Denver Brown

Compliment: Denver is very professional and efficient in his work. I have previously interacted with him and can say, he is very knowledgeable about the claim procedures and explains them in layman's terms, which makes it easy for me to understand and convey to the relevant person who will process my costs at the specialist that we had to go and see.

From: CAPT JA Neethling

Received: 08/06/2026

To: Nocawe Matutu

Compliment: Nocawe explained my question in clear understandable understanding. Her frontline service is exceptional. Thank you

From: SGT SPS Parson

Received: 08/06/2026

To: Roeshney-Le Roux

Compliment: Roeshney is the best! She was very professional, extremely helpful & efficient and so very kind and friendly. She did an excellent job of assisting me. I am very happy.

From: MR C Ungerer

Received: 08/06/2026

To: Neo Macheke

Compliment: Neo was extremely helpful and assist me very well and professionally

From: CNST B Boyce
Received: 08/06/2026
To: Nomboniso-Tshongwana
Compliment: Thank you Bonnie. You so welcoming and kind!

From: L/COL J Le Roux
Received: 08/06/2026
To: Sivuyile-Ncanywa
Compliment: I am very impressed with the personnel and they are true ambassadors for and an asset for Polmed

From: W/O RF Ngobeni
Received: 08/06/2026
To: Jonathan Mavunda
Compliment: Thanks to Mr Mavunda. 10/10

From: CAPT B Madonsela
Received: 08/06/2026
To: Izolde-Groenewald
Compliment: Mrs Groenewald was so friendly and helpful all the way, explained everything I wanted to know

From: CAPT LS Selomane
Received: 08/06/2026
To: Jan Mofomme
Compliment: You served me politely, professionally, patiently

From: CNST A Dyani
Received: 08/06/2026
To: Ntombikayise-Mei
Compliment: Ntombi is very good at her work and she's doing it with passion

From: COL LP Thahane
Received: 08/06/2026
To: Kedumetse-Mothabela
Compliment: I'm very thankful to get such assistance within a short time and the matter was resolved.

From: CAPT T Van Staden
Received: 09/06/2026
To: Xola Mdywe
Compliment: Thank you for your prompt and pleasant assistance.

From: W/O BJ Fourie
Received: 09/06/2026
To: Maureen Maasdorp
Compliment: Always helpful and explains everything satisfactory.

From: LCOL A Serfontein
Received: 09/06/2026
To: Izolde-Groenewald
Compliment: Thanks to Izolde Groenewald, she is an asset to her employer and us as Polmed members.

From: COL D Visser
Received: 10/06/2026
To: Marius Henn
Compliment: Marius Henn Thank you for your help. You were professional, helpful and made a huge difference. Big asset to your company

From: CNST TP Mabope

Received: 10/06/2026

To: Denver Brown

Compliment: Denver Brown is the best if ever he applies for high post, I believe he will be the best candidate. I salute Mr Denver Brown, he is so good in his job, he deserves a high position to pass on to others his knowledge and how to treat us clients.

From: CAPT A Pretorius

Received: 10/06/2026

To: Elisabeth-Yegappen

Compliment: She was very efficient and helpfully. Well done to her

From: SGT MS Tshivhenga

Received: 10/06/2026

To: Kedumetse-Mothabela

Compliment: I was assisted to my satisfaction and I'm glad my query and question were answered and resolved.

From: CNST TJ Fortuin

Received: 10/06/2026

To: Thabile-Thaane

Compliment: Thank you for the effort in assisting me

From: CAPT J Van Tonder

Received: 11/06/2026

To: Simphiwe-Ncanana

Compliment: Simphiwe went beyond his duty, he volunteered / highlighted benefit changes (specialist referral requirements). Thank you Simphiwe you saved us money!

From: SGT MB Mashinini

Received: 11/06/2026

To: Mildred Sesoko

Compliment: Mildred was so helpful and patient her service was great

From: CAPT E Goosen

Received: 11/06/2026

To: Samaria Nkosi

Compliment: Every time she helps me. What a great woman. Thanks

From: W/O PT Govender

Received: 11/06/2026

To: Shane Moses

Compliment: Was very helpful. Good with customer

From: W/O N Simons

Received: 12/06/2026

To: Norma Masuku

Compliment: The service was professional and highly satisfactory

From: L/COL J Nel

Received: 15/06/2026

To: Nocawe Matutu

Compliment: She was very helpful and professional. Assistance was appreciated

From: SGT FO NemaKonde

Received: 15/06/2026

To: Kedumetse-Mothabela

Compliment: She gave me the best service, I was happy with her hospitality

From: CAPT MJ Mokhethi

Received: 15/06/2026

To: Elizabeth Coetzee
Compliment: Mrs De Wee did assisted me in a high professional way. Keep it up

From: MRS DL Seate
Received: 15/06/2026
To: Collen Mathothe
Compliment: Collen assisted me to the best of his ability and to my satisfaction

From: L/COL C Krige
Received: 15/06/2026
To: Ipeleng-Serobatse
Compliment: Ipeleng is an excellent customer consultant, who knows her work very well and is always very much friendly. She is a very much big asset to us as Polmed members.

From: SGT PE Gaobuse
Received: 15/06/2026
To: Lesley-Diokane
Compliment: I would like to complement Lesley for wonderful service rendered.

From: COL NM Nkanyani
Received: 17/06/2026
To: Melany Morgan
Compliment: Mel always serves me with a smile and understanding. She doesn't just engage with me as a Client but also as a Mother/Sister like her. I always leave her desk with a smile on my face and hope in my heart.

From: SGT Y Mfihlo
Received: 17/06/2026
To: Nomboniso-Tshongwana
Compliment: She was very nice give her flowers while she still alive please keep it up you are doing a good job!

From: SGT MW Senyolo
Received: 17/06/2026
To: Gareth Thomas
Compliment: Mr Gareth assisted me and I was happy

From: CNST KW Ledula
Received: 17/06/2026
To: Tabi Moeketsi
Compliment: Best service I've received ever

From: CAPT AK Moroka
Received: 18/06/2026
To: Yoliswa Mlenze
Compliment: Their service is extremely excellent

From: CAPT JL Louw
Received: 18/06/2026
To: Melany Morgan
Compliment: I just want to thank Melany for her warm and friendly service, I did feel so relax with her chatting women things. We need more people like her serving people.

From: CNST DA Mashau
Received: 18/06/2026
To: Neo Macheke
Compliment: Neo was very professional, patient and took his time to explain everything clearly. He answered all my questions thoroughly.

From: BRIG LH Mohlamonyane

Received: 19/06/2026
To: Neo Macheke
Compliment: Excellent service rendered.

From: SGT ZC Cele
Received: 19/06/2026
To: Shane Moses
Compliment: Just want to say, thank you Moses for the excellent service, you were so welcoming and friendly and handled everything in a professional way, you made things easier for me and I left feeling well taken care of, God bless you.

From: SGT JLR Ramphele
Received: 22/06/2026
To: Desray Veronica-Du Plessis
Compliment: She was very kind and explain everything that is going to happen and I did understand what she explained to me.

From: SGT KP Morekhure
Received: 22/06/2026
To: Neo Mabasa
Compliment: She's the best in doing her work

From: CNST BA Blankenberg
Received: 22/06/2026
To: Roeshney-Le Roux
Compliment: Roeshney is a phenomenal person, who severely passionate about her job. I felt understood and assisted a very warm personality she has. I will recommend my colleagues to ask for when they go there just too experience what I experienced.

From: LCOL PHS Van Der Westhuizen
Received: 23/06/2026
To: Marius Henn
Compliment: Thank you Marius. Always ready to help with a smile. Never let me go without resolving my query

From: CAPT S Naidoo
Received: 24/06/2026
To: Ntombikayise-Mei
Compliment: Ntombie is a very competent and efficient individual- Keep up the good work!!! Blessings

From: LCOL H Van Heerden
Received: 24/06/2026
To: Denver Brown
Compliment: Denver delivered excellent service! He is friendly, professional, and efficient. My query was resolved quickly, and I was kept informed throughout the process. Denver, thank you for your outstanding assistance I truly appreciate it.

From: SGT NP Ndlovu
Received: 24/06/2026
To: Norma Masuku
Compliment: Their work was beyond expectation, know their work, answer and explain clear

From: CAPT F Muller
Received: 25/06/2026
To: Mohammed Cassim
Compliment: Extremely helpful, very friendly and his assistance was very helpful.

From: CNST B Mahlaule
Received: 25/06/2026
To: Lesley-Diokane

Compliment: Perfect service. couldn't have been served better. big ups to Mr Diokane. Happy client

From: W/O A Munro
Received: 26/06/2026
To: Denver Brown

Compliment: Thank you Denver for your excellent service. It is always a great pleasure to deal with you. You are always going the extra mile to help. You are a great asset to your company. Keep up the excellent work Denver. Thanks again. God bless

From: LCOL F Kloppers
Received: 26/06/2026
To: Tabi Moeketsi

Compliment: I want to compliment Tabi Moeketsi for his swift assisting and guidance he gave.

From: CAPT S Gudla
Received: 26/06/2026
To: Maureen Maasdorp

Compliment: Mrs Maureen explained to me properly which channels to follow in resolving the matter and I appreciate her advise.

From: BRIG B Olivier
Received: 26/06/2026
To: Tiny Msutwana

Compliment: Ms Msutwana was very helpful and advised on the correcting of my chronic prescription which is not updated by POLMED even though my pharmacy indicated it was e-mailed on two occasions - she advised me to submit the prescription to her and that she would correct it.

From: MR T Makhaza
Received: 26/06/2026
To: Tiny Msutwana

Compliment: Tiny is a competent and professional consultant. She is welcoming and all out to assist when you visit the office

From: MR AL Howell
Received: 27/06/2026
To: Denver Brown

Compliment: He was very helpful and professional and very knowledgeable friendly and answered my query

From: Cnst Zanele Mthembu
Received: 03/06/2026
To: Nonkalipho-Andries
Compliment: She is a professional

From: Mrs Adriana Steenberg
Received: 06/06/2026
To: Nonkalipho-Andries
Compliment: Good service thank you

From: Mrs Getruida Magaretha Le Roux
Received: 06/06/2026
To: Lerato-Moloi
Compliment: Very friendly and helpful

From: W/O Pieter Weideman
Received: 07/06/2026
To: Nonkalipho-Andries
Compliment: Nonkalipho was extremely helpful

From: Sgt Setompi Yvonne Coetzee
Received: 08/06/2026

To: Nonkalipho-Andries
Compliment: She was perfectly professional and explained everything very well. Thank you

From: Miss Farhana Moosa
Received: 09/06/2026
To: Itumeleng-Dau
Compliment: Thank you. It was a pleasure being assisted by you. Keep up the good work

From: Capt Alistaire Roger Winston De Klerk
Received: 10/06/2026
To: Millicent-Nyakale
Compliment: The service was professional and compassionate.

From: Cnst Lerato Immaculate Motloung
Received: 12/06/2026
To: Itumeleng-Dau
Compliment: Very passionate and satisfactory resolutions

From: Miss Boikanyo Theledi
Received: 14/06/2026
To: Nonkalipho-Andries
Compliment: I am satisfied with her assistance. She was patient and attentive.

From: Capt Gerrit Diedericks Kriel
Received: 15/06/2026
To: Lindiwe-Ntoagae
Compliment: She was friendly and helpfull. Thanks

From: Miss Boikanyo Theledi
Received: 15/06/2026
To: Nonkalipho-Andries
Compliment: I am satisfied with her assistance. She was patient and attentive.

From: Mr Leonard J Langenhoven
Received: 17/06/2026
To: Masenate-Phohledi
Compliment: Thanks for understanding and your help

From: Capt Willem Diderick Basson
Received: 20/06/2026
To: Millicent-Nyakale
Compliment: This divorce was treated in a very cordual and very knowledgeable member. Thank you for a satisfying experience

From: W/O Gavin Harris
Received: 20/06/2026
To: Nonkalipho-Andries
Compliment: Thank you for speedy help

From: Sgt Rosaleen Meyer
Received: 20/06/2026
To: Nonkalipho-Andries
Compliment: Her service was good but can polmed pls change manager of telephone it take us long to go to the relevant help we wait to long for the options press 1 for certain option and we running out of airtime direct no for specific product pls than its easier

From: Ms Jakoba Jennifer Elize De Wee
Received: 20/06/2026
To: Masenate-Phohledi
Compliment: Really friendly and helpful

From: L/Col Leonard Germishuys

Received: 25/06/2026

To: Lindiwe-Ntoagae

Compliment: Thanks for your assistance, it is greatly appreciated, keep it up.

From: Sgt Innocent Mathegu

Received: 26/06/2026

To: Millicent-Nyakale

Compliment: Millicent provided a very excellent and professional service. I'm happy.

From: Stud Kgaugelo Hannah Mosenyi

Received: 26/06/2026

To: Millicent-Nyakale

Compliment: I am very satisfied with the service that Millicent gave me and I received all the information that I needed

From: Ms Nomthandazo Precilla Dhlamini

Received: 27/06/2026

To: Sydney-Malume

Compliment: I had an easy enquiry with Sydney, he was calm and welcoming towards me. Felt amazingly comfortable and easy talking to him..

From: Stud Yolandie Tarvia Van tonder

Received: 29/06/2026

To: Nonkalipho-Andries

Compliment: Great service, thank you