

April 2025

From: Mr. D Ferreira
Received: 03/04/2025
To: Jeanette-Radebe
Compliment: thanks

From: Mrs. S Mahabave
Received: 04/04/2025
To: Thato-Mofokeng
Compliment: Outstanding service

From: Mrs. I Van Heerden
Received: 04/04/2025
To: Itumeleng-Hloshe
Compliment: I was very satisfied with the quick response. Thank you.

From: Mrs. MM Mokonyane
Received: 05/04/2025
To: Mpho-Mahumani
Compliment: Thank you for your excellent service. Keep up the good work

From: Mrs. N Steyn
Received: 05/04/2025
To: Bridgette-Motsinoni
Compliment: Feedback was satisfactory and as expected.

From: LCOL GM Maritz
Received: 05/04/2025
To: Patience-Maekisa
Compliment: It was a quick and satisfactory response

From: SGT S Mbele
Received: 06/04/2025
To: Ntshuxeko-Vukeya
Compliment: She seems prompt and reliable, please keep up the good work and God bless

From: SGT S Chauke
Received: 06/04/2025
To: Robot
Compliment: Easy to make clarity and get respond as soon as possible

From: 6SGT BL Tsokodibane
Received: 04/04/2025
To: Letach-Bezuidenhout
Compliment: The service I got was perfect keep it up

From: Mr. AJ Burger
Received: 05/04/2025
To: Polite-De Kock
Compliment: Thank you. Very happy with your work. Keep it up. Have great weekend. Good job

From: Mr. EG Perry
Received: 08/04/2025
To: Lebogang-Khumalo
Compliment: Thank you for the good service received from you

From: W/O E Lerm
Received: 08/04/2025
To: Sherene-Matthews
Compliment: Thank you for your good service.

From: W/O AJJ Green
Received: 08/04/2025
To: Bridgette-Motsinoni
Compliment: Thank you for your excellent service to load third party consent, much appreciated.

From: W/O K Pillay
Received: 10/04/2025
To: Itumeleng-Hloshe
Compliment: Excellent service

From: CNST LA Boyce
Received: 10/04/2025
To: Sherene-Matthews
Compliment: No comment they were excellent

From: CAPT D Oortman
Received: 10/04/2025
To: Ethel-Reneke
Compliment: Keep up the good work

From: LCOL F De Villiers
Received: 12/04/2025
To: Letach-Bezuidenhout
Compliment: Efficient service experience.....the best

From: W/O J Zietsman
Received: 12/04/2025
To: Ntombinkulu-Cebekhulu
Compliment: Thank you for your kindness and your professional help.

From: BRIG LK Motlogeloa
Received: 12/04/2025
To: Kabelo-Mokgatle
Compliment: I would like to thank Kabelo for the prompt response regarding my request. I hope that my request will be attended to and resolved.

From: W/O S Pienaar
Received: 13/04/2025
To: Sherene-Matthews
Compliment: Thank you for your feedback in such a quick time

From: Col PA Erlank
Received: 27/04/2025

To: Simon-Court
Compliment: I CAN JUST MENTION THAT POLMED WILL ALWAYS BE THE BEST.
THANKYOU

From: LCOL DA Motaung
Received: 27/04/2025
To: Sherene-Matthews
Compliment: The service was speedy and excellent

From: LCOL MM Malatji
Received: 27/04/2025
To: Ntombifuthi-Ramodike
Compliment: Ntombi, continue with the good work and stay blessed throughout your working days at Polmed.

From: MGEN PJ Bosman
Received: 28/04/2025
To: Itumeleng-Hloshe
Compliment: Thank you for the assistance

From: Mr. RH Suberg
Received: 27/04/2025
To: Babalwa-Soyaya
Compliment: Got reply the next day. Very Satisfied

From: Cnst PJ MESO
Received: 1 April 2025
To: Miriam Mapeko
Compliment: Appreciated how she assisted me, and I think she has qualities of becoming one of top managers. Thank you

From: Capt FK MPHATSOE
Received: 10 April 2025
To: Ike Dube
Compliment: Bandile Dube assisted me in a professional way. May he continue doing the good job and stay blessed.

From: W/O G LEDWABA
Received: 3 April 2025
To: Barileng Leon-Mahlangu
Compliment: Barileng gave me the best service. She was very helpful, friendly, and dedicated to her work. She went an extra mile when assisting me. Thank you very much Barileng. Continue with the good service you are rendering to people

From: Cnst ME MOSOEU
Received: 22 April 2025
To: Collen Mathothe
Compliment: Collen exhibited remarkable patience and took extensive measures to ensure that I departed with all my inquiries resolved. He also made phone calls on my behalf to clarify the next steps, and as a result of his assistance, I received the support I required. I am grateful for the good work.

From: W/O L NGETU
Received: 10 April 2025
To: Xola MDywe

Compliment: Consulting with Xola is always a pleasure & his knowledge is broad about the policies, and I get quick responses whenever he escalates queries, thank u

From: Mr WA BOTHA

Received: 3 April 2025

To: Denver Brown

Compliment: Denver assisted me in a friendly and professional manner. He immediately attended to my query. Denver is an asset to Polmed.

From: SGNT GIA MODIBANE

Received: 3 April 2025

To: Esther Chake

Compliment: Esther was effectively of assistance to me, and her conduct was professional, and I was satisfied with her service. Kudos to her

From: Mrs SL MALEBANA

Received: 25 April 2025

To: Jonathan Mavunda

Compliment: I am very happy with the service I received. You are patient and very kind. Keep up the good work. Thank you

From: Cnst K KGADITSE

Received: 1 April 2025

To: Jan Mofomme

Compliment: Jan is so professional and passionate about his work. I was unable to get help online with reference to surname change, but since I met him, he just retrieved the documents I sent online and assisted me same day. Keep it up my brother. Your service delivery was of top notch.

From: W/O J VAN WYK

Received: 25 April 2025

To: Mildred Sesoko

Compliment: Mildred was very helpful but unfortunately the claim involved would not be refunded.

From: Mr D HATTINGH

Received: 14 April 2025

To: Nocawe Matutu

Compliment: Mrs Nocawe Matutu was very helpful, professional, and kind. She was to the point and Polmed can be immensely proud to have someone of her calibre employed by them. Well, done ma'am and it was a joy being assisted so ably by you. My best regards to you but I am not surprised seeing that you are in the employ of the best Medical Aid in the country.

From: Col GCUMA

Received: 9 April 2025

To: Mbalenhle Mzolo

Compliment: Mzolo has been very professional and customer-oriented person. She possesses a high level of work ethics and enthusiasm.

From: Sgt MK MAFORA

Received: 15 April 2025

To: Neo Mabasa

Compliment: Neo was helpful to me her assistance makes me proud to say I am member of Polmed she was able to guide me on few things that I was not clear about

From: Sgt M RAMBAU

Received: 1 April 2025

To: Neo Macheke

Compliment: Neo Macheke keep the good work you're doing your committed to your job description I thank you

From: SGT RM MALAPELA

Received: 1 April 2025

To: Kedumetse Mothabela

Compliment: She did her all her best to assist me, I'm so excited with her service, she so friendly and caring about clients' issues, I wish we can have people like her.

From: Capt SS TSELE

Received: 11 April 2025

To: Desiree Mpipi

Compliment: She gives answers to my satisfaction; I was very happy and impressed.

From: MRS ISSABELLA VAN HEERDEN

Received: 07/04/2025

To: Tumi Hloshe

Compliment: I was very satisfied with the quick response. Thank you.

From: MRS NICOLETTE STEYN

Received: 07/04/2025

To: Bridgette Motsonini

Compliment: Feedback was satisfactory and as expected.

From: LCOL GERHARD MARTHINUS MARITZ

Received: 07/04/2025

To: Patience Maekisa

Compliment: It was a quick and satisfactory response

From: W/O KUMARASEN PILLAY

Received: 11/04/2025

To: Tumi Hloshe

Compliment: Excellent service

From: MGEN PATRICK JOHN BOSMAN

Received: 29/04/2025

To: Tumi Hloshe

Compliment: Thank you for the assistance

From: COL PHILIPPUS A.J. ERLANK

Received: 29/04/2025

To: Simon Court

Compliment: I CAN JUST MENTION THAT POLMED WILL ALWAYS BE THE BEST.
THANKYOU

May 2025

From: W/O P Deysel
Received: 01/05/2025
To: Letach-Bezuidenhout
Compliment: Very good service

From: SGT R Abdul Wahab
Received: 02/05/2025
To: Sherene-Matthews
Compliment: Thank you, God bless, you

From: CAPT S Moodley
Received: 03/05/2025
To: Phumla-Xaso
Compliment: Morning. Thank you for your assistance.

From: Mrs. SM Pretorius
Received: 05/05/2025
To: Kirsty-Lawrence
Compliment: Professional and polite

From: CAPT NJ Masengi
Received: 08/05/2025
To: Muleki-Nedzamba
Compliment: Problem solved amicably, and I am satisfied. Keep up the good work, Cudos to you and your team.

From: BRIG R Harrauld
Received: 08/05/2025
To: Zuzumuzi-Manana
Compliment: Thank you so much. We do not always find online correspondence easy. Especially as we have been away. So, appreciate your help.

From: CAPT SD Dawson
Received: 08/05/2025
To: Cynthia-Madalane
Compliment: Thank you so much

From: W/O MPA Nichols
Received: 09/05/2025
To: 09/05/2025
Compliment: Polmed staff are very helpful

From: SGt MP Pyana
Received: 09/05/2025
To: Leonard-Mbeve
Compliment: Polmed has changed. The speedy response and assistance is excellent. Mr/Ms M eve keep on the tremendous job you are doing. Thank you so much and be blessed. Thank you.

From: Mrs HC Wilmans
Received: 09/05/2025
To: Cynthia-Madalane

Compliment: Thank you, Cynthia Madalane, for heling me so efficiently changing my contact email.

From: 64006652924
Received: 09/05/2025
To: Joy-Zuma
Compliment: Keep up the good work

From: SGT SD Mofokeng
Received: 09/05/2025
To: Bongeka-Mkhize
Compliment: Mrs Mkhize is the best consultant I ever interacted with on POLMED. She can listen attentively and go out of his way to help or to solve your problem. I wish that he can train more of your staff. Thank you, Mr Mkhize.

From: SGT J Khumalo
Received: 09/05/2025
To: Mandlenkosi-Sangweni
Compliment: Mandlenkosi displayed an outstanding service

From: CAPT P Memela
Received: 11/05/2025
To: Ntshuxeko-Vukeya
Compliment: Thank you so much for resolving my problem. Appreciated

From: SGT NG Mgolodela-ndlovu
Received: 11/05/2025
To: Mandlenkosi-Sangweni
Compliment: The response was quick and am satisfied. Keep it up.

From: BRIG BA Shaw
Received: 12/05/2025
To: Kabelo-Mokgatle
Compliment: Query was fully answered, thank you.

From: W/O N Blom
Received: 16/05/2025
To: Tebogo-Kekana
Compliment: I was help so quickly keep it up with good work

From: SGT NG Hlengwa
Received: 16/05/2025
To: Veronica-Malope
Compliment: thank you for your quick response

From: SGT J Witbooi
Received: 16/05/2025
To: Cynthia-Madalane
Compliment: Thank you, mam, for your quick and very professional assistance it's very much appreciated. I have received my card immediately after the call was ended. Keep up the good work.

From: Mr. PJ Beneke
Received: 17/05/2025
To: Fairlynn-Olien
Compliment: Thank you for prompt answers. Polmed is the best

From: Mrs. YE Smit
Received: 17/05/2025
To: Allessandro-Green
Compliment: I am happy to be part of one of the BEST aids in the country. Service are excellent. Thanks, you guys

From: LCOL GM Maritz
Received: 17/05/2025
To: Veronica-Malope
Compliment: Her assistance was way over 100%. Thank you again Veronica

From: LCOL M Van Rooyen
Received: 18/05/2025
To: Phumla-Xaso
Compliment: Good service Keep it up Thank you

From: LCOL AJ Brits
Received: 18/05/2025
To: Simon-Court
Compliment: Thank you for reverting back to me...

From: W/O PP Steyn
Received: 18/05/2025
To: Phumla-Xaso
Compliment: Service received from Phumla was outstanding. The queue was very long and time consuming.

From: BRIG F Badenhorst
Received: 18/05/2025
To: Tebogo-Kekana
Compliment: Thank you Polmed is the best

From: STUD Ln Qelesile
Received: 18/05/2025
To: Veronica-Malope
Compliment: Thanks Veronica

From: BRIG SJ Kitshing
Received: 17/05/2025
To: Zukiswa-Keswa
Compliment: Thank you.

From: STUD T Sekgobela
Received: 19/05/2025
To: Cynthia-Madalane
Compliment: I am satisfied with your assistance. I really appreciate it

From: Mr. A Beukes
Received: 19/05/2025
To: Thato-Mofokeng

Compliment: Excellent services rendered-thanks Thato.

From: MGEN HC Vermeulen

Received: 23/05/2025

To: Mpho-Mahumani

Compliment: Thank you to attend to my query.

From: CAPT MJ Matlawa

Received: 23/05/2025

To: Simon-Court

Compliment: Excellent

From: CAPT D De Jager

Received: 23/05/2025

To: Alessandro-Green

Compliment: Great service, Ms Green! Continue the focus on promptness and efficiency! Congratulations!

From: Ms NMS Mbatha

Received: 23/05/2025

To: Simon-Court

Compliment: The service is excellent, and I am very grateful for it

From: SGT SC Ntshela

Received: 24/05/2025

To: Itumeleng-Hloshe

Compliment: Itumeleng was very helpful and even showed me how to get the information I needed or how to get it in future if I need something else on my own without needing to contact the medical scheme. I was very happy with her service.

From: SGT M Dyasi

Received: 24/05/2025

To: Alessandro-Green

Compliment: I'm really enjoying your service, keep up the great job.

From: Mr. P Jordaan

Received: 25/05/2025

To: Simon-Court

Compliment: Everything is okay

From: W/O AB Lalberharie

Received: 25/05/2025

To: Jeanette-Radebe

Compliment: Thank you for your efficient service.

From: W/O MR Jones

Received: 25/05/2025

To: Motlalepule-Maake

Compliment: Keep up the good work

From: CNST T Moshidi

Received: 25/05/2025

To: Alessandro-Green

Compliment: Frame time for my query was excellent

From: Mr. AJ Fouche
Received: 24/05/2025
To: Smangele-Ntsibande
Compliment: Thank you greatly for your prompt response

From: Mrs. NE Mntambo
Received: 26/05/2025
To: Smangele-Ntsibande
Compliment: Smangele Ntsibande was very friendly, helpful and informative

From: SGT CG Christians
Received: 26/05/2025
To: Ntombifuthi-Ramodike
Compliment: Good service

From: CAPT D Bouwer
Received: 27/05/2025
To: Nokuthula-Ngcobo
Compliment: inquiry was handled without any hassles. good work.

From: CAPT ME Moloi
Received: 28/05/2025
To: Fairlynn-Olien
Compliment: I really appreciate the swift response from Fairlyn.

From: CNST S Fumba
Received: 29/05/2025
To: Kabelo-Mokgatle
Compliment: I appreciate Kabelo's assistance it was great help at least I know something

From: CAPT PM Maphunye
Received: 30/05/2025
To: Lebogang-Khumalo
Compliment: I am really satisfied. Keep helping others with respect and timeously. Keep it up
Lebogang Khumalo

From: LCOL N Myburgh
Received: 31/05/2025
To: Jeanette-Radebe
Compliment: Thank you for your prompt service.

From: W/O SI MATHEBULA
Received: 12 May 2025
To: Nombulelo Tshefo
Compliment: After not getting a satisfactory answer from a consultant telephonically, Nombulelo showed willingness to help resolve the issue and I applaud her for her diligence

From: Sgt CN SNYMAN
Received: 15 May 2025
To: Thabile Thaane

Compliment: Consultant was very friendly and could assist me in my queries and everything was hassle free she was tops 10/10

From: Brig B SIBIYA

Received: 3 May 2025

To: Wendy Landsberg

Compliment: Good morning, Wendy

Your assistance and guidance during the processing of my documents is much appreciated. All my queries have addressed effectively. Thank you

From: W/o WA PETERSEN

Received: 30 April 2025

To: Moffat Ngcongco

Compliment: He assisted us very well and must continue with his good work his knowledge of his work is excellent

From: Sgt PR MAPEKA

Received: 10 May 2025

To: Lesley Diokane

Compliment: Hi Mr Lesley, it's Mr Netsianda the one you helped on Friday, and you gave me a great service, and I appreciated it

From: W/O NT PHOI

Received: 5 May 2025

To: Yoliswa Mlenze

Compliment: I think it was my third time being assisted by Sister Yoliswa and she is forever helpful; I always leave the office very happy.

From: Mr RM VENKETSAMY

Received: 2 May 2025

To: Simphiwe Ncanana

Compliment: It was the first time that I was assisted by an agent who was so knowledgeable. He did not let me leave until he resolved my query. I am very grateful for the assistance that he rendered.

From: Col D SIMELANE

Received: 14 May 2025

To: Esther Chake

Compliment: I would like to appreciate the support and conduct of Esther during the whole process. She was so excellent. It is really very much appreciated, and I wish her to continue to do well to others. in fact, I am running out of words to say thank you!

From: Col D SIMELANE

Received: 19 May 2025

To: Mukesh Maharaj

Compliment: I would like to express my gratitude to Mukesh and his team on the way in which they handled the wellness screening or campaign

From: Cnst SH NZIMANDE

Received: 12 May 2025

To: Zanele Zwane

Compliment: I would like to thank Zanele for the assistance she has provided to me and being patient to explain everything I needed clarity on.

From: Mr. J A DUVENAGE

Received: 12 May 2025

To: Izolde Groenewald

Compliment: Izolde is friendly, helpful, she walks the extra mile for us. Thank you so much Izolde much appreciated.

From: Cnst JJ CLOETE

Received: 9 May 2025

To: Sivuyile Ncanywa

Compliment: Mr Ncanywa must definitely be one of your best. Excellent service, what a friendly personality. Have lots more to say but keeping sweet and short.

From: W/O OO SEREETSI

Received: 14 May 2025

To: Owen Hlongwane

Compliment: Owen Hlongwane, a very humble, dedicated and loving person who will be helping clients with passion.

From: Sgnt WK KROUTZ

Received: 2 May 2025

To: Roeshney Le Roux

Compliment: Roeshney assistance was very excellent and efficient. Her explanation regarding the matter was understandable. She fixed the problem very quickly. She rendered a very excellent service.

From: Cnst SB MTHABELA

Received: 9 May 2025

To: Shane Moses

Compliment: Service I got was brilliant Shane Moses was friendly and service he provides was amazing thank so much keep good work

From: Cnst TB BIYELA

Received: 2 May 2025

To: Mbalenhle Mzolo

Compliment: She visited us at Ulundi SAPS, but the electricity was On and Off, but She was very Patient and Managed to assist us All. Big up to her

From: Mrs SHELLEY MAREE PRETORIUS

Received: 06.05.2025

To: Kirsty Lawrence

Compliment: Professional and polite

From: Brig BRUCE AUSTEN Shaw.

Received: 13.05.2025

To: Kabelo Mokgatle

Compliment: Query was fully answered, thank you.

From: STUD RIVONIA MUKWEVHO

Received: 16/05/2025

To: Tebogo Kekana

Compliment: Thank you for your assistance Tebogo

From: W/O NTOMBIZANELE BLOM
Received: 16/05/2025
To: Tebogo Kekana
Compliment: I was help so quickly keep it up with good work

From: SGT JAKOBUS WITBOOI
Received: 16/05/2025
To: Cynthia Madalane
Compliment: Thank you mam for your quick and very professional assistance it's very much appreciated. I have received my card immediately after the call was ended. Keep up the good work

From: MR PAUL JACOBUS BENEKE
Received: 16/05/2025
To: Fairlynn Olien
Compliment: Thank you for prompt answers. Polmed is the best.

From: MRS YVONNE ESME SMIT
Received: 16/05/2025
To: Allesandro Green
Compliment: I am happy to be part of one of the BEST aids in the country. Service are excellent. Thanks, you guys.

From: LCOL ADRIAAN J BRITS
Received: 16/05/2025
To: Simon Court
Compliment: Thank you for reverting back to me...

From: BRIG FRANS BADENHORST
Received: 16/05/2025
To: Tebogo Kekana
Compliment: Thank you Polmed is the best

From: STUD TEBOGO SEKGOBELA
Received: 20/05/2025
To: Cynthia Madalane
Compliment: I am satisfied with your assistance. I really appreciate it.

From: CAPT DESMOND DE JAGER
Received: 26/05/2025
To: Allesandro Green
Compliment: Great service, MS Green! Continue the focus on promptness and efficiency! Congratulations!

From: MS NONTOBEEKO MBALI SPHIWE MBATHA
Received: 26/05/2025
To: Simin Court
Compliment: The service is excellent, and I am very grateful for it

From: SGT SIFISO CLIFFORD NTSHELE

Received: 26/05/2025

To: Itumeleng Hloshe

Compliment: Itumeleng was very helpful and even showed me how to get the information I needed or how to get it in future if I need something else on my own without needing to contact the medical scheme. I was very happy with her service.

From: SGT MSIMELELO DYASI

Received: 26/05/2025

To: Allesandro Green

Compliment: I'm really enjoying your service, keep up the great job.

From: CNST TEBOGO MOSHIDI

Received: 26/05/2025

To: Allesandro Green

Compliment: Frame time for my query was excellent

From: MRS NELISIWE EUGINIA MNTAMBO

Received: 27/05/2025

To: Smangele Ntsibande

Compliment: Smangele Ntsibande was very friendly, helpful and informative

From: CAPT DEON BOUWER

Received: 28/05/2025

To: Nokuthula Ngcobo

Compliment: inquiry was handled without any hassles. good work.

From: CAPT MALITABA MOLOI

Received: 29/05/2025

To: Fairlynn Olien

Compliment: I really appreciate the swift response from Fairlyn.

June 2025

From: W/O F Sibheko

Received: 02/06/2025

To: Phumla-Xaso

Compliment: Excellent service

From: LTCOL DJM Steyn

Received: 03/06/2025

To: Muleki-Nedzamba

Compliment: Thank you

From: COL BRJ Hryneke

Received: 04/06/2025

To: Phumla-Xaso

Compliment: Thanks for your assistance.

I really appreciate it.
Keep up the good work.

From: W/O E Calvin
Received: 04/06/2025
To: Lucy-Dube
Compliment: Thank you, Lucy, for excellence service render to me as the client. After completion of our telephonic conversation, I was at peace and satisfy with the outcome of my query. Thank you keep up doing what you are doing

From: Mrs. JT Bezuidenhout
Received: 06/06/2025
To: Nobanengi-Ntanda
Compliment: Very good

From: 64006168212
Received: 06/06/2025
To: Joy-Zuma
Compliment: Thank you for your help

From: Mrs. KS Fisha Capt S NAIDOO
Received: 06/06/2025
To: Mandlenkosi-Sangweni
Compliment: Thanx so much Mandela for your explanation and your patience I really appreciate your help. Keep on doing a good job with pride...

From: Mrs. NC Myende
Received: 06/06/2025
To: Mandlenkosi-Sangweni
Compliment: Well, attended

From: STUD KH Mosenyi
Received: 06/06/2025
To: Kabelo-Mokgatle
Compliment: Perfect

From: COL D Molokomme
Received: 07/06/2025
To: Ntombifuthi-Ramodike
Compliment: I never belief that my query could be attended so quickly
I wish other agent could learn from her
Thanks very much for your support

From: LCOL F De Villiers
Received: 08/06/2025
To: Letach-Bezuidenhout
Compliment: Thanks for fast and efficient resolution to my query

From: COL P Arumugan
Received: 08/06/2025
To: Jeanette-Radebe
Compliment: Query was sorted without delay

From: Mrs. J Doig
Received: 11/06/2025

To: Mpho-Mahumani

Compliment: Dear Mpho thank you for your excellent customer service. For your patience, understanding and empathy. Appreciate it tremendously. God bless you. Regards Joy Doig

From: STUD S Jingxeni

Received: 12/06/2025

To: Lebogang-Khumalo

Compliment: A great service indeed that I received from Lebogang. Thank you and keep it up.

From: Mr. R Van Rooyen

Received: 16/06/2025

To: Bongeka-Mkhize

Compliment: Good work thanks

From: CAPT B Pretorius

Received: 13/06/2025

To: Dimakatso-Selundu

Compliment: Excellent explanation to me. Friendly and very patient. Loved talking to her and her calming voice.

From: MAJ M Masiteng

Received: 13/06/2025

To: Ntshuxeko-Vukeya

Compliment: Your work is perfect

From: CAPT MP Notman

Received: 13/06/2025

To: Sherene-Matthews

Compliment: She is an asset to Polmed. She assisted me in the most professional way. Keep up the good work Shereen

From: Mrs. AA Viljoen

Received: 13/06/2025

To: Mpho-Mahumani

Compliment: Thank you for your assistance and quick response. I really appreciate the excellent service

From: W/O AZ Ngwekazi

Received: 13/06/2025

To: Nobanengi-Ntanda

Compliment: None thanks

From: W/O SKJ Harrison

Received: 14/06/2025

To: Phindile-Hlalukana

Compliment: Thank you for assisting us with the Nebulizer request. The process was fast and professional. Keep up the good work.

From: W/O LL Olivier

Received: 15/06/2025

To: Kirsty-Lawrence

Compliment: Thank you very much for the support and understanding

From: Mr. R Van Rooyen
Received: 16/06/2025
To: Bongeka-Mkhize
Compliment: Good work thanks

From: 64005055268
Received: 17/06/2025
To: Ntshuxeko-Vukeya
Compliment: Thank you for your timely response and detailed answer to my query.

From: CNST JG Ndlovu
Received: 19/06/2025
To: Letach-Bezuidenhout
Compliment: Thank you so much to Mr Letash excellent customer service I appreciate you

From: SGT MM Moloi
Received: 21/06/2025
To: Simon-Court
Compliment: I appreciate the assistance received from you Simon, thank you.

From: SGT JR Stanley
Received: 20/06/2025
To: Alessandro-Green
Compliment: Keep up your good work Alessandro Green happy that there are still positive people like you that is passionate about their jobs.

From: CNST MP Makwana
Received: 20/06/2025
To: Nonhlanhla-Thulo
Compliment: Keep up the good work

From: CAPT JCD Theron
Received: 21/06/2025
To: Tayibah-Rosenberg
Compliment: Perfect professional

From: LCOL A Van der Merwe
Received: 21/06/2025
To: Alessandro-Green
Compliment: Thank you

From: SGT F Matja
Received: 21/06/2025
To: Nonhlanhla-Thulo
Compliment: I'm so happy the way Nonnhlanhla assisted me.my problem was resolved quickly

From: CNST R Naidoo
Received: 21/06/2025
To: Nonhlanhla-Thulo
Compliment: Thank you for your kind service

From: W/O R Sass
Received: 21/06/2025
To:

Compliment: I was extremely satisfied that my query was efficiently solved

From: CNST RR Moore

Received: 21/06/2025

To: Simon-Court

Compliment: Thank you Simon good work thumbs up keep doing what u doing

From: W/O LJ Oosthuizen

Received: 22/06/2025

To: Dimakatso-Selundu

Compliment: Always satisfied with any communication with POLMED

From: STUD NP Zondi

Received: 23/06/2025

To: Nosisa-Cumming

Compliment: I am satisfied with the service of Polmed, I had a query, and they assist me, I got clarity.

From: COL SM Mthombeni

Received: 23/06/2025

To: Jeanette-Radebe

Compliment: Keep up the good work

From: W/O BGC Prinsloo

Received: 25/06/2025

To: Simon-Court

Compliment: I am happy with the service delivery we get from POLMED admission keep it up.

From: CAPT HL Engelbrecht

Received: 27/06/2025

To: Thato-Mofokeng

Compliment: Very friendly

From: CNST I Tshabalala

Received: 27/06/2025

To: Kirsty-Lawrence

Compliment: The helped me and made me understand with no complications

From: Mrs SG Jansen

Received: 28/06/2025

To: Fairlynn-Olien

Compliment: Very quick response.

From: LCOL MP Van Rensburg

Received: 28/06/2025

To: Zanele-Mnyakeni

Compliment: My query was handled very professionally.

From: W/O A Ruthanum

Received: 29/06/2025

To: Thato-Mofokeng

Compliment: Service was great

From: W/O ES Makhathini

Received: 29/06/2025
To: Tayibah-Rosenberg
Compliment: Service outstanding

From: CNST SC Ndelu
Received: 29/06/2025
To: Ntshuxeko-Vukeya
Compliment: Great service thanks you for clarifying my query

From: Mr RH Suberg
Received: 29/06/2025
To: Ongezwa-Mayekiso
Compliment: I was helped at once. Very good service. Thank you

From: LCOL JM Van Staden
Received: 27/06/2025
To:
Compliment: I asked for a breakdown of the tax certificate and received a tax certificate. My problem was solved via the WhatsApp on the chat group.

From: Capt S NAIDOO
Received: 26 June 2025
To: Nomfundo Bhengu
Compliment: A fantastic experience always with her...she is efficient, professional...a real asset to the organisation thanks

From: Sgt B WEHR
Received: 23 June 2025
To: Moffat Ngcongo
Compliment: Best service ever helpful friendly didn't even need to ask to allot off questions everything was explained thank you so much

From: LCol CAROTO
Received: 6 June 2025
To: Crystal Davids
Compliment: Crystal Davids has been very professional in helping me with my query. She did out of her way to help me. Thank you, Crystal.

From: LCol TP MASHABA
Received: 25 June 2025
To: Esther Chake
Compliment: Esther was very helpful and professional. she has a very welcoming personality and provides clarity in a lot of areas of concern.

From: Sgt MA NGOBENI
Received: 3 June 2025
To: Nombulelo Tshefu
Compliment: Honestly Nombulelo Tshefu she is the Professional Lady, who Listens Attentively to the Clients and Treats People with the Respect, She Assisted Me in an Amazing Way, You Hired the Right Lady who Understands and Resolve ALL Problems in a Simple Way.... You Left her Office with a Big Smile. I Really Appreciate the Best Service I Got from the Lady (Nombulelo Tshefu) keep it Up

From: Cnst RV NTSOANE

Received: 11 June 2025

To: Stephinah Kobe

Compliment: I like to encourage stepping and her manager to keep up doing great work not only for me but to all members of Medscheme with respect and love that I get within a short period of time. Well-done Mrs Kobe

From: Stud NL MAPHUMLA

Received: 25 June 2025

To: Ndumiso Radebe

Compliment: It was a pleasure being assisted by MR Radebe. He always renders a great service whenever I make a turn at the offices and always makes sure to update his customer regarding anything that might be new and giving out more information relating to other things we not aware of. Keep up with the great work. It is always a pleasure to walk in your offices knowing full well one will get the assistance needed

From: W/O ZZP KHUMALO

Received: 20 June 2025

To: Theron Gertz

Compliment: I was happy the way He handle my query, and his explanation was very clear and understandable. Most of all He was very friendly and professional. He handled my query with a smile

From: Cnst NB MAMBA

Received: 9 June 2025

To: Samaria Nkosi

Compliment: I will recommend the scheme to get more people like Samaria Nkosi. She is welcoming and very passionate about helping not just helping but thoroughly so.

From: W/O V PRINCE

Received: 17 June 2025

To: Feroza Naidoo

Compliment: Real professional and do an outstanding work know how to satisfy the patient and knew to treat a person with dignity keep up the good work

From: W/O C Govender

Received: 18 June 2025

To: Elisabeth Yegappen

Compliment: She is a good listener, patient, understanding and helpful. She advised me in a way that I'm now well informed about Polmed. Thank you so much Yoliswa Mlenze, you are excellent in what you are doing. You really made my day and my year.

From: Sgn CL MNISI

Received: 9 June 2026

To: Tsakani Mathye

Compliment: Thank you for attending my query professionally and you made me feel at ease. Keep it up mom Tsakani Mathye

From: LCol I SEFALI

Received: 9 June 2025

To: Gareth Thomas

Compliment: We always have doubts when we hear of Thomases - But this Thomas is quite exceptional. Quite and focused on work. I am grateful and more extremely so. Keep it that

way, Gareth. Polmed has an asset in its personnel, and Gareth is one. Thank you, for your professional manner. God bless you.

From: W/O E VAN HEERDEN

Received: 13 June 2025

To: Nocawe Matutu

Compliment: We received more than what we expected from her, she is really kind and we shared an emotional moment, with something her and myself can relate and realise that all need support in life, POLMED is family to us and they really cater for our needs when we need it most I don't know what we would have done without this medical care, keep up the great work not making us feel like patients but family, POLMED is the best in every way

From: CAPT PETRUS MOSALA MAPHUNYE

Received: 02/06/2025

To: Lebogang Khumalo

Compliment: I am really satisfied. Keep helping others with respect and timeously. Keep it up Lebogang Khumalo

From: W/O EL-GIRNIN CALVIN

Received: 05/06/2025

To: Lucy Dube

Compliment: Thank you, Lucy, for excellence service render to me as the client. After completion of our telephonic conversation, I was at peace and satisfy with the outcome of my query. Thank you keep up doing what you doing.

From: MRS JACOBA TERSIA BEZUIDENHOUT

Received: 09/06/2025

To: Nobaningi Ntanda

Compliment: Very good

From: W/O RICCARDO MCCREE

Received: 09/06/2025

To: Nosisa Cumming

Compliment: Good resolve

From: CAPT MPOLOKENG JEANETTE SHUPING

Received: 09/06/2025

To: Ongezwa Mayekiso

Compliment: For 35 years is Polmed always the best, best service ever, it's just getting better, thanks for all these years

From: MRS MARINA GRUNDLING

Received: 09/06/2025

To: Joy Zuma

Compliment: Thank you for your help.

From: Mrs KOENA SINAH FISHA

Received: 09/06/2025

To: Mandlenkosi Sangweni

Compliment: Thanx so much Mandela for your explanation and your patience I really appreciate your help. Keep on doing a good job with pride...

From: MRS NOMUSA CATHERINE MYENDE
Received: 09/06/2025
To: Mandlenkosi Sangweni
Compliment: Well, attended

From: CNST NHLAMULO MAWILA
Received: 09/06/2025
To: Nobanengi Ntanda
Compliment: Everything was perfect

From: STUD KGAUGELO HANNAH MOSENYI
Received: 09/06/2025
To: Kabelo Mokgatle
Compliment: Perfect

From: STUD SITHEMBISO JINGXENI
Received: 13/06/2025
To: Lebogang Khumalo
Compliment: A great service indeed that I received from Lebogang. Thank you and keep it up.

From: CAPT BAREND PRETORIUS
Received: 16/06/2025
To: Dimakatso Selundu
Compliment: The consultant's reply to my query was strait forward. It resolved my problem immediately. Thank you.

From: W/O SHANE KIRK JACQUES HARRISON
Received: 16/06/2025
To: Phindile Hlalukana
Compliment: Thank you for assisting us with the Nebulizer request. The process was fast and professional. Keep up the good work.

From: CAPT AUBREY NGWEKAZI
Received: 16/06/2025
To: Nobanengi Ntanda
Compliment: None thanks

From: W/O LIZELLE OLIVIER
Received: 16/06/2025
To: Kirsty Lawrence
Compliment: Thank you very much for the support and understanding

From: W/O SHANE KIRK JACQUES HARRISON
Received: 16/06/2025
To: Phindile Hlalukana
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From: CAPT BAREND PRETORIUS

Received: 17/06/2025

To: Dimakatso Selundu

Compliment: The consultant's reply to my query was strait forward. It resolved my problem immediately. Thank you.

From: MR ROEDOLF VAN ROOYEN

Received: 17/06/2025

To: Bongeka Mkhize

Compliment: Good work thanks

From: SGT JOY STANLEY

Received: 23/06/2025

To: Allesandro Green

Compliment: Keep up your good work Alessandro Green happy that there are still positive people like you that is passionate about their jobs.

From: CNST MPHUPU PATRICK MAKWANA

Received: 23/06/2025

To: Nonhlanhla Thulo

Compliment: Keep up the good work

From: L/COL ANTON VAN DER MERWE

Received: 23/06/2025

To: Allessandro Green

Compliment: Thank you

From: SGT FIKILE MATJA

Received: 23/06/2025

To: Nonhlanhla Thulo

Compliment: I'm so happy the way Nonnhlanhla assisted me.my problem was resolved quickly

From: CNST RIDGE NAIDOO

Received: 23/06/2025

To: Nonhlanhla Thulo

Compliment: Thank you for your kind service

From: CNST RENALDO MOORE

Received: 23/06/2025

To: Simon Court

Compliment: Thank you Simon good work thumbs up keep doing what u doing

From: W/O LOUIS J OOSTHUIZEN
Received: 23/06/2025
To: Dimakatso Selundu
Compliment: Always satisfied with any communication with POLMED

From: STUD NOTHANDO PRECIOUS ZONDI
Received: 24/06/2025
To: Nosisa Cumming
Compliment: I am satisfied with the service of Polmed, I had a query and they assist me, I got clarity.

From: W/O BARRISTONE PRINSLOO
Received: 26/06/2025
To: Simon Court
Compliment: I am happy with the service delivery we get from Polmed administration keep it up

From: CNST IPELENG TSHABALALA
Received: 30/06/2025
To: Kirsty Lawrence
Compliment: The helped me and made me understand with no complications

From: MRS SILVIA GRIZELDA JANSEN
Received: 30/06/2025
To: Fairlynn Olien
Compliment: Very quick response.

From: LCOL MARTHINUS P VAN RENSBURG
Received: 30/06/2025
To: Zanele Mnyakeni
Compliment: My query was handled very professionally.