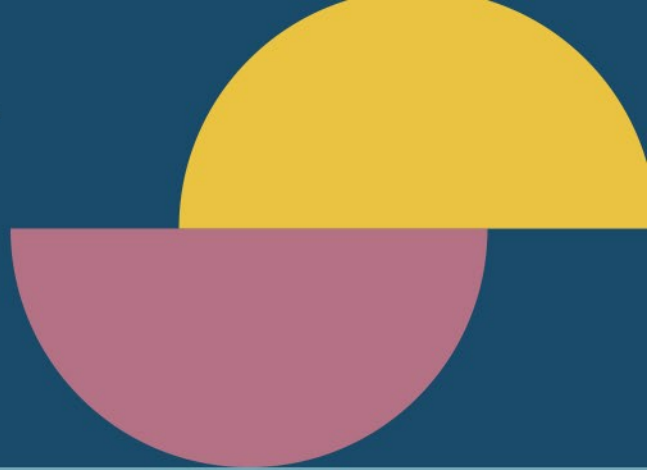




POLMED[®]

OUR INVESTMENT | OUR HEALTH | OUR FUTURE



Dear Member,

POLMED is committed to providing you with the highest level of service and care. To better understand your needs and continuously improve our offerings, we are conducting a Member Satisfaction Survey, which will be administered by Ask Africa (PTY) LTD on behalf of POLMED.

You will be contacted by telephone for a call expected to last approximately 10-15 minutes. The survey will target SAPS officials of various ranks to ensure proper representation. It is scheduled to begin at the end of November and is projected to conclude in mid-December 2024

Your input is invaluable to us, as it allows us to gauge your satisfaction with our services and identify areas where we can improve. We want to ensure that your experience with the Scheme is as positive and supportive as possible.

POLMED genuinely appreciates your participation in this survey, as your feedback directly influences the decisions we make to serve you better.

Sincerely,

Ms Neo Khaueo
Principal Officer: POLMED