



Dear <Name>

During a review process, it was discovered that an error occurred in updating your income, which was supposed to be effective from 1 April 2024.

This has, therefore, resulted in your contributions being under-raised for the months of April and May 2024. Kindly be advised that your income has been adjusted accordingly, and the arrears of Amount> have been collected from your salary via Persal from the end of May and June 2024.

Please accept our sincere apologies for the inconvenience this may cause you.

Yours sincerely,

POLMED Credit Control









