

July 2024

From: SGT PN Shelembe
Received: 01/07/2024
To: Vuyolwethu Joshua-Koba
Compliment: Well, done Vuyolwethu

From: CAPT P Bruwer
Received: 02/07/2024
To: Ongezwa-Mayekiso
Compliment: Thank you for your excellent service

From: CAPT ND Seema
Received: 03/07/2024
To: Bongeka-Mkhize
Compliment: I didn't expect such a quick and clear explanation Mkhize did very good for me keep it up

From: CAPT P Bruwer
Received: 03/07/2024
To: Ongezwa-Mayekiso
Compliment: Speedy accurate feedback

From: CAPT ND Seema
Received: 04/07/2024
To: Bongeka-Mkhize
Compliment: Very professional service received from Mkhize keep up good work

From: L/COL MD Malatse
Received: 04/07/2024
To: Mpho-Mahumani
Compliment: Thank you for the quick, professional response

From: CNST BC Thusi
Received: 04/07/2024
To: Muleki-Nedzamba
Compliment: Thank you for your assistance

From: COL H Strydom
Received: 05/07/2024
To: Mpho-Mahumani
Compliment: Thanks, Mpho for the feedback.

From: Mr. AJ Fourie
Received: 05/07/2024
To: Phumla-Xaso
Compliment: She was very helpful, and I appreciate her quick response.

From: SGT LL Zeeman
Received: 06/07/2024
To: Betty-Sindane
Compliment: Excellent service

From: MGEN J Oberholzer
Received: 06/07/2024
To: Samantha-Januarie
Compliment: Thank you

From: W/O SA Hugo
Received: 06/07/2024
To: Joy-Zuma
Compliment: Thank you for making a difference and for your quick response...you bring 'joy' to the members. Thank you

From: SGT DN Makaba
Received: 06/07/2024
To: Thato-Mofokeng
Compliment: Keep up the good work

From: COL L Jembe
Received: 06/07/2024
To: Courthney-Harry
Compliment: Thank you

From: CAPT F Erasmus
Received: 07/07/2024
To: Zukiswa Keswa
Compliment: Professional and efficient Thank you

From: SGT SM Solani
Received: 07/07/2024
To: Zukiswa Keswa
Compliment: Thank you very much

From: W/O NR Soko
Received: 07/07/2024
To: Joy-Zuma
Compliment: I satisfied with everything.

From: CAPT PJ Snyman
Received: 07/07/2024
To: Sherene-Matthews
Compliment: Thank you Polmed every time helpful

From: Mrs. ME Botha
Received: 08/07/2024
To: Chuma-Mroxiso
Compliment: Appreciate the fast and efficient service

From: COL TE Mntambo
Received: 08/07/2024
To: Phumla-Xaso
Compliment: She was very professional in resolving my challenge much appreciated.

From: CAPT A Lombard
Received: 08/07/2024
To: Lucy-Dube
Compliment: Thank you for your speedy response

From: SGT AG De Koker
Received: 08/07/2024
To: Sherene-Matthews
Compliment: Love you

From: Mrs. EP Wallis
Received: 09/07/2024
To: Sherene-Matthews
Compliment: Thank you for your prompt reply and action taken.

From: LCOL KG Jood
Received: 10/07/2024
To: Roseline-Mahakwe
Compliment: Keep up the good work more over to us pensioners

From: W/O GC Hattingh
Received: 11/07/2024
To: Ethel-Reneke
Compliment: Very friendly and helpful.

From: SGT RF Bruinders
Received: 11/07/2024
To: Bongeka-Mkhize
Compliment: I got a quick and efficient response. Thank you so much.

From: Mrs. MC Ueckermann
Received: 11/07/2024
To: Samantha-Januarie
Compliment: Satisfied

From: Mrs. BE Modiba
Received: 11/07/2024
To: Gert-Voges
Compliment: Thanks for having me keep up the good work

From: Mr H Ipland
Received: 12/07/2024
To: Dimakatso -Selundu
Compliment: Thank you for quick response

From: CAPT AM Madela
Received: 12/07/2024
To: Joy-Zuma
Compliment: Acknowledgement was quick, thank you. The response was delayed, I had to consult the doctor without any knowledge of the information I needed but thank you again it was detailed.

From: CAPT KR Lemmens
Received: 12/07/2024
To: Nobanengi-Ntanda
Compliment: Thank you for the assistance

From: W/O B Setlhogole
Received: 12/07/2024
To: Bongeka-Mkhize
Compliment: Thank you very much for your help hope you will do that to others. May God bless you.

From: STUD KR Moloto
Received: 13/07/2024
To: Joy-Zuma
Compliment: To whom it may concern. Based on the feedback I got I really appreciate how the matter was handled it didn't take much for my email to be responded and the response had full information, and it got linked with who I consulted. No complaints.

From: CAPT C Schoombie
Received: 14/07/2024
To: Gert-Voges
Compliment: Thank you for your quick response and for sending the documents. Excellent work.
Thank you.

From: Mr. C Forbes Hardinge

Received: 14/07/2024

To: Phumla-Xaso

Compliment: I realized she knows her job well and that she was friendly and very patient with me struggling to let her understand what I was talking about!! would give her a pass a 100% pass mark!!

From: Mr. GJ Van Rensburg

Received: 14/07/2024

To: Ntombinkulu-Cebekhulu

Compliment: Excellent service

From: G/MAJ RS Pillay

Received: 15/07/2024

To: Nosisa-Cumming

Compliment: Thank you, N Cumming, for your commitment and embracing the Batho Pele principles. Your swift assistance to me is appreciated if not i would have been in a precarious position. Thank you and God bless you and your career at Polmed.

From: Mr. GJ Van Rensburg

Received: 16/07/2024

To: Ntombinkulu-Cebekhulu

Compliment: Excellent

From: W/O I Cowley

Received: 17/07/2024

To: Sherene-Matthews

Compliment: People like that makes live easy and stress free

From: W/O K Combrink

Received: 17/07/2024

To: Samantha-Januarie

Compliment: Thanks for the good service

From: W/O C Smith

Received: 18/07/2024

To: Thato-Mofokeng

Compliment: Extremely satisfied for the professional service, thank you

From: CAPT D Patterson

Received: 19/07/2024

To: Nobanengi-Ntanda

Compliment: Pleasantly surprised at the quick response, within 24 hours!!!

From: CAPT AJ Penso

Received: 19/07/2024

To: Nosisa-Cumming

Compliment: Was a real pleasure speaking to her

From: STUD LJ Bila

Received: 19/07/2024

To: Cynthia-Madalane

Compliment: I appreciate POLMED for employing Cynthia And thank you Cynthia for taking your time and helping me I appreciate you

From: STUD BA Meintjies

Received: 19/07/2024

To: Zanele-Mnyakeni

Compliment: You've done an exceptional job

From: Mr. AZB Gous
Received: 20/07/2024
To: Ongezwa-Mayekiso
Compliment: Speedy response - thank you

From: BRIG JT Senne
Received: 20/07/2024
To: Eva-Nagel
Compliment: Thank you very much to respond to my request

From: W/O T Smith
Received: 20/07/2024
To: Joy-Zuma
Compliment: Satisfied without service received from Joy.
Thank you.

From: Mrs. HJ Hack
Received: 20/07/2024
To: Muleki-Nedzamba
Compliment: Query was resolved and incorrect claim from service provider was claimed back by POLMED, in very efficient manner. Thank you.

From: CNST PM Moitsheki
Received: 20/07/2024
To: Ongezwa-Mayekiso
Compliment: Satisfied. excellent service

From: W/O TNF Shamase
Received: 20/07/2024
To: Eva-Nagel
Compliment: I was impressed the way she handled my query although it was not straight forward query. She took her time to phoned me and get the clarity.

From: CAPT Prins
Received: 21/07/2024
To: Letash-Bezuidenhout
Compliment: Aangeleentheid was vinnig en professioneel afgehandel. Baie dankie daarvoor

From: W/O AL Levens
Received: 21/07/2024
To: Ntombinkulu-Cebekhulu
Compliment: Great service and help

From: SGT AK More
Received: 21/07/2024
To: Zanele-Mnyakeni
Compliment: Thanks for your response to my email

From: L/COL SG Tati
Received: 21/07/2024
To: Joy-Zuma
Compliment: Thanks for attending my query. Can you please deduct this through the debit order.

From: Mr. ACL Calitz
Received: 22/07/2024
To: Sivuyile-Nyamfu
Compliment: Good service, Thx!

From: CAPT AD Uwane
Received: 22/07/2024
To: Letash-Bezuidenhout
Compliment: Thanks for your prompt reply. Keep up the good work.

From: Mrs. C Esterhuizen
Received: 22/07/2024
To: Nosisa-Cumming
Compliment: Good service, thank you

From: SGT SP Malamedi
Received: 22/07/2024
To: Charmaine-Josephs
Compliment: Excellent service

From: Mrs. CW Botha
Received: 23/07/2024
To: Zanele-Mnyakeni
Compliment: Thank you very much for your professional and friendly manner in assisting me with my Query Zanele Mnyakeni. Your kindness and proficiency are one of the reasons why POLMED is the BEST medical aid in Sout Africa! We are fortunate to be a part of Polmed and thankful for the people assisting us in a friendly and Passionate manner. THANK YOU SO MUCH

From: COL MS Seema
Received: 24/07/2024
To: Jeanette-Radebe
Compliment: I would like to compliment Jeanette as she was very clear with her explanation and was also patient with me as I was asking questions. I also compliment her for informing me about new services that Polmed is offering to its clients I am very grateful to be served by Jeanette. Keep up the good work.

From: COL M Basson
Received: 24/07/2024
To: Joy-Zuma
Compliment: Thank you, Joy you were very respectfully, and helpful.

From: Mr. DC Linde
Received: 24/07/2024
To: Joy-Zuma
Compliment: Job well done

From: Mrs. T De Witt
Received: 25/07/2024
To: Nonhlanhla-Thulo
Compliment: Thank you for your help. Excellent

From: SGT B Rankweteke
Received: 25/07/2024
To: Joy-Zuma
Compliment: I am very much happy with your services

From: LCOL GD Van Zyl
Received: 25/07/2024
To: Heather-Williams
Compliment: WELL, DONE

From: SGT JJ Etzebeth
Received: 25/07/2024
To: Joy-Zuma

Compliment: She's very professional and helpful.

From: CAPT KP Van der Westhuizen

Received: 26/07/2024

To: Nonhlanhla-Thulo

Compliment: All I can say is that I am satisfied with good service

From: STUD BG Mphande

Received: 26/07/2024

To: Gert-Voges

Compliment: Compliment

From: W/O GLB Vorster

Received: 27/07/2024

To: Tayibah-Rosenberg

Compliment: Keep up the good work

From: Mr. RJ Jacobs

Received: 27/07/2024

To: Babalwa-Soyaya

Compliment: Polmed is the best medical scheme

From: CNST ZJ Sithole

Received: 27/07/2024

To: Ongezwa-Mayekiso

Compliment: I was very surprised with a quick response from Ongezwa, and my query was resolved.

From: W/O BJ Spopo

Received: 27/07/2024

To: Jeanette-Radebe

Compliment: I wanted to reiterate that I was extremely satisfied with the assistance I received from the lady. She was helpful, knowledgeable, and resolved my query efficiently.

From: CNST NL Magwaza

Received: 28/07/2024

To: Zukiswa-Keswa

Compliment: Thank you so much for helping me.

From: SGT SB Thusini

Received: 27/07/2024

To: Ongezwa-Mayekiso

Compliment: All good

From: Mrs L Singleton

Received: 29/07/2024

To: Babalwa-Soyaya

Compliment: The service was fine, and I got what I was after. Thank you

From: W/O A Carolus

Received: 29/07/2024

To: Thato-Mofokeng

Compliment: She was very helpful and went out of her way to assist. Thank you for the great service

From: LCOL A Landman

Received: 29/07/2024

To: Marius-Henn

Compliment: Excellent service

From: Mrs E De Vries

Received: 29/07/2024

To: Phumla-Xaso

Compliment: I am grateful and thank you for your professional help. It was excellent service.

From: BRIG C Heath

Received: 30/07/2024

To: Ipeleng-Serobatse

Compliment: Her reply was informative, and I will follow the procedures as prescribed

From: WO Mkhize

Received: 04/07/2024

To: Neo-Mabasa

Compliment: Hi Neo I would like to thank for best service ever you so calm tolerant and gave advice and time to ask questions and I got satisfying answers in which they made it easy for what it was so difficult to understand please keep the up not just the good work but great work and personality is positive with that thank you so much as and thanks to your manager for having someone like you in the team all the best and keep best thank you thank you thank you

From: WO Carelsen

Received: 05/07/2024

To: Nocawe-Matutu

Compliment: I appreciate what Nocawe Matutu do for me and her service that she rendered was remarkable keep it up thanks

From: CNST Mokgehle

Received: 05/07/2024

To: Barileng Leon-Mahlangu

Compliment: I wanted to express my gratitude for the outstanding service I received from Bareng. Her professionalism, attention to detail, and dedication made a significant difference, and I am truly impressed with the level of care and commitment She demonstrated. Thank you, Bareng, for going above and beyond to ensure a positive experience.

From: CAPT Botman

Received: 10/07/2024

To: Cynthia Andrews

Compliment: Ms Cynthia Andrews was extremely helpful and ensured that properly feedback and guidance and advise was provided on all queries and uncertainties.

August 2024

From: W/O L Wasserman

Received: 01/08/2024

To: Tayibah-Rosenberg

Compliment: All good now, thanks for the clarification

From: W/O MJ Seabela

Received: 01/08/2024

To: Zukiswa-Keswa

Compliment: Keep up the good work that you are doing

From: COL L De Jager

Received: 02/08/2024

To: Lucy-Dube

Compliment: She was superb

From: SGT P Khumbula

Received: 02/08/2024

To: Ntshuxeko-Vukeya

Compliment: Thank you for your kindness Ntshuxeko Vukeya, please don't change as when we contact Polmed during that time we're in stress and frustrated...

From: SGT RJ Mudau
Received: 02/08/2024
To: Ongezwa-Mayekiso
Compliment: I'm happy for the response from Polmed team and I even rectify where are was supposed to rectify and hopefully I'll be receiving the results from your team regarding my query or application as you're a good team with good customer service. Keep it up the good work that you're doing and keep up your unity as always

From: CAPT JPM Winkelman
Received: 03/08/2024
To: Ongezwa-Mayekiso
Compliment: Thank you Polmed for excellent service always.

From: W/O R Nundlall
Received: 03/08/2024
To: Vuyolwethu Joshua-Koba
Compliment: Thank you and God bless you your loved ones and POLMED

From: W/O K Gounden
Received: 03/08/2024
To: Eva-Nagel
Compliment: Excellent efficient friendly

From: W/O J Engelbrecht
Received: 04/08/2024
To: Ongezwa-Mayekiso
Compliment: Service was excellent

From: W/O CJH Hechter
Received: 04/08/2024
To: Mpho-Mahumani
Compliment: Thank u for ur good service and provided me with the answer I needed

From: CAPT R De Villiers
Received: 04/08/2024
To: Tebogo-Kekana
Compliment: Thanx for quick response!

From: Mrs D Moshikaro
Received: 04/08/2024
To: Tebogo-Kekana
Compliment: Speedy response appreciated
Information provided was sufficient and understood

From: W/O ME Knoesen
Received: 05/08/2024
To: Eva-Nagel
Compliment: Thank you for being so helpful and friendly in this difficult time for my husband and me. It is much appreciated.

From: CNST MF Khanya
Received: 05/08/2024
To: Zukiswa-Keswa
Compliment: Good day Zukiswa
Thank you so much for your exceptional service and support.
I really appreciate your efforts on your assistance.
Keep the good work up.
I got over excited as the issue was resolved in a very short period
And I was expecting it to take or drag for a while.
Great work

Thank you so much.

From: W/O J van Wyk
Received: 05/08/2024
To: Zukiswa-Keswa
Compliment: Satisfied

From: W/O S Morumudi
Received: 05/08/2024
To: Ntshuxeko-Vukeya
Compliment: Thanks for speedy response

From: CNST T Mphahlele
Received: 05/08/2024
To: Gert-Voges
Compliment: Feedback highly appreciated

From: LCOL LL Tswane
Received: 07/08/2024
To: Ntombinkulu-Cebekhulu
Compliment: I appreciate professional service rendered to me on my request, it was clearly made easy for me to understand how it will be resolved thank you very much

From: W/O P Nell
Received: 09/08/2024
To: Muleki-Nedzamba
Compliment: Good Professional assistance

From: CNST N Makeleni
Received: 10/08/2024
To: Eva-Nagel
Compliment: I would like to say I'm very happy with your service the respond time was very quick, and my query was resolved

From: LCOL TMS Shail
Received: 11/08/2024
To: Gert-Voges
Compliment: Was pleased with the response to my query. Content of the mail response was on point.

From: SGT C Mabala
Received: 11/08/2024
To: Ongezwa-Mayekiso
Compliment: Service us excellent

From: SGT Z Notshakaza
Received: 12/08/2024
To: Clifford-Tutu
Compliment: Thank you, Mr Tutu, for excellent service

From: SGT GB Minnaar
Received: 14/08/2024
To: Thato-Mofokeng
Compliment: I appreciate that a response was given so quickly as sometimes I wait long for someone to attend to my enquiries or requests.

From: BRIG G Swart
Received: 14/08/2024
To: Retshidisitsoe-Kharara
Compliment: Thank you for the quick and precise response to my query.

From: CAPT M Benade
Received: 15/08/2024
To: Joy-Zuma
Compliment: Thanks!

From: CNST NP Ndlovu
Received: 15/08/2024
To: Zukiswa-Keswa
Compliment: Thank a lot Zukiswa

From: Mrs. DG Mashigo
Received: 15/08/2024
To: Zanele-Mnyakeni
Compliment: Thank you for your service much appreciated

From: Mr. FA Maritz
Received: 16/08/2024
To: Ntombinkulu-Cebekhulu
Compliment: Excellent Service Thanks.

From: Mrs. Y Munro
Received: 16/08/2024
To: Gert-Voges
Compliment: Thank you, Mr Voges, for the feedback

From: Mr. FJ Reynecke
Received: 16/08/2024
To: Thato-Mofokeng
Compliment: Thank you

From: CAPT FJ Barnard
Received: 16/08/2024
To: Nobaningi-Ntanda
Compliment: Good work!!

From: LCOL L Le Roux
Received: 16/08/2024
To: Phumla-Xaso
Compliment: Thank you Phumla for your assistants

From: CAPT MWJ Tupper
Received: 16/08/2024
To: Boitumelo-Edmunds
Compliment: Thank you for the quick response. I appreciate it.

From: LCOL CS Jameson
Received: 16/08/2024
To: Ntombifuthi-Ramodike
Compliment: Your kind assistance and speedy response is appreciated

From: CNST K Mthonti
Received: 16/08/2024
To: Ntombifuthi-Ramodike
Compliment: Thank you so much for the professionalism

From: SGT MV Mathenjwa
Received: 17/08/2024
To: Ethel-Reneke
Compliment: Thanks for your help I appreciate your courtesy

From: Mr. D Williams
Received: 18/08/2024
To: Ethel-Reneke

Compliment: Ethel Reneke explained everything in detail and clear. I understood everything discussed and was satisfied that the call was handled promptly with efficiency. Well done we need more services rendered to clients such as she this. Well done keep doing what you are doing

From: LCOL H Beetge
Received: 18/08/2024
To: Nobaningi-Ntanda
Compliment: Thank you for your quick response to resolve my enquiry

From: LCOL PG Swart
Received: 19/08/2024
To: Thato-Mofokeng
Compliment: The query is not totally resolve but the service that Thato provided is outstanding.

From: COL NE Roodt
Received: 19/08/2024
To: Mpho-Mahumani
Compliment: Mpho's your service was utterly professional. Thank you

From: W/O JA Van Der Merwe
Received: 19/08/2024
To: Ntombinkulu-Cebekhulu
Compliment: Email sent was self-explanatory.

From: L/COL Y Lalla
Received: 19/08/2024
To: Mabel-Modise
Compliment: Satisfied with efficiency

From: W/O RHJ Olivier
Received: 19/08/2024
To: Ntombinkulu-Cebekhulu
Compliment: No complaints as she's very good in her work thanks

From: COL HJ Kriel
Received: 20/08/2024
To: Joy-Zuma
Compliment: None. Polmed is the best!!!!

From: CAPT SA Nel
Received: 20/08/2024
To: Dumisani
Compliment: Good day, I trust this email finds you in good health. I would like to take this opportunity to commend your staff members, in particular Dumisani and the lady at reception who's name I unfortunately did not take down. Even the security guard at the main entrance to the corporate park was friendly and highly professional. Dumisani knows what he is doing and demonstrates a high level of competency. He is knowledgeable about all documentation and assisted me to navigate the administrative process of retaining my medical aid into my retirement. These people are assets to Polmed and deserve to be recognized as role models for other members to ascribe to. Please convey my heartfelt gratitude for the assistance rendered.

Simon Nel
(Former SAPS Captain and Senior Forensic Analyst)

From: W/O D Thys
Received: 21/08/2024

To: Mpho-Mahumani
Compliment: Polmed is the best ever medical scheme

From: STUD M Solitswayi
Received: 21/08/2024
To: Joy-Zuma
Compliment: Great service

From: Mr. CRC Marion
Received: 22/08/2024
To: Tebogo-Kekana
Compliment: Staff were helpful

From: Mrs. TM Molaba
Received: 22/08/2024
To: Tebogo-Kekana
Compliment: she/he is okay

From: STUD M Solitswayi
Received: 22/08/2024
To: Joy-Zuma
Compliment: Great service

From: Mrs. P Govender
Received: 23/08/2024
To: Tebogo-Kekana
Compliment: Efficient and speedy response received, highly appreciated

From: Mr. T Hayes
Received: 23/08/2024
To: Patience-Mahlangu
Compliment: Thank you for your quick response

From: CAPT PA Smit
Received: 23/08/2024
To: Nosisa-Cumming
Compliment: Thank you for your quick and positive response. It is highly appreciated. Keep it up.

From: W/O M Warmenhoven
Received: 23/08/2024
To: Ntshuxeko-Vukeya
Compliment: Quick response, thank you

From: W/O MN Ranku
Received: 23/08/2024
To: Ntombikayise-Mei
Compliment: Her service was excellent

From: Mrs. RP Makhubela
Received: 23/08/2024
To: Lucy-Dube
Compliment: I would like to say thank u so much, you're doing great job & u attend our queries so quick & so professional.

From: W/O J Boezak
Received: 23/08/2024
To: Zukiswa-Keswa
Compliment: Thank you Zukiswa and your team for the excellent service that you rendered it's been appreciated.

From: STUD NZ Mbonambi
Received: 24/08/2024
To: Bongeka-Mkhize
Compliment: Thanks, Bongeka for splendid service thumbs up

From: SGT N Ndandani
Received: 24/08/2024
To: Mpho-Mahumani
Compliment: Mpho was quick to respond and I compliment her for that

From: Mrs. D Burger
Received: 25/08/2024
To: Clifford-Tutu
Compliment: Excellent

From: COL SJ Wentzel
Received: 23/08/2024
To: Nokuthula-Ngcobo
Compliment: All my answers were promptly addressed

From: W/O MJ Nyawo
Received: 29/08/2024
To: Jeanette-Radebe
Compliment: Excellent and professional service

From: LCOL Masuku
Received: 01/08/2024
To: Esther-Chake
Compliment: Much appreciated to the service received from ESTHER CHAKE.
She's welcoming and professional when helping POLMED clients and I have left satisfactory.

From: CAPT Naidoo
Received: 01/08/2024
To: Maladevi-Gounder
Compliment: I was really impressed, to find efficiency, system that runs so smoothly, pleasant staff from the time you enter the door, you get helped and leave, amazing department, felt so good to walk in and out in good time. Management and staff must be congratulated on how they run the branch, keep it up guys, you don't usually get this service.

From: COL Makua
Received: 01/08/2024
To: Neo-Mabasa
Compliment: I would like to appraise Neo Mabasa and colleagues to keep up the good work they are doing and a nice hospitality with refreshment served to their clients. They treat clients with dignity and respect.

From: WO Fisher
Received: 02/08/2024
To: Norma Masuku
Compliment: I would like to send a compliment for Norma Masuku. She is really dedicated to her work and always puts the needs of Polmed members first and above her own comfort. Norma has a nick to consistently go the extra mile. Please do recognize her and give her the credit that is due. I also interact with Norma on behalf of other Polmed members with no Hassell what so ever

From: COL Siwela
Received: 03/08/2024
To: Simphiwe-Ncanana
Compliment: I would like to commend and highly praise the guy, if I can rate him on his services, he is sitting on 99% with his excellent service he gave. Well spoken, inviting spirit, professionalism, I never witness such a young brilliant somebody like him, clean and welcoming. He manages to put my

matter to an end within the second while I was still there.
His service extra than ordinary. He is an Asset in your company.
Mr & Mrs Siwela

September 2024

From: WO Mabuse
Received: 06/09/2024
To: Neo Macheke

Compliment: Neo was very helpful and he did make me feel at home and assisted me very well and efficiently. He also kept his promise of calling me back to check to regarding my query. Big up to you brother your service was best and keep it up

From: WO Basson
Received: 06/09/2024
To: Barileng Leon-Mahlangu

Compliment: Barileng was so polite and helpful she went out of her way explaining our option of Ex Gratia and that I could submit application from Dr directly to her as she is now aware of my problem. Very positive and friendly. We need such consultants. Well done

From: LCOL Booysen
Received: 09/09/2024
To: Roeshney-Le Roux

Compliment: Roeshney Le Roux is professional and extremely knowledgeable about Polmed. when she saw I wasn't entirely satisfied she went to her senior and got satisfactory answer. She went the extra mile for me. Very friendly.

From: CAPT Booysen
Received: 13/09/2024
To: Neo Macheke

Compliment: Neo was very nice and friendly, it was a pleasure to talk to him and he knows his job very well, after helping me, we could talk and make jokes. A very good experience meeting him. A friendly nice person, definitely a plushie for Polmed

From: WO Monyake
Received: 15/09/2024
To: Lesley-Diakane

Compliment: A big thank you to Lesley for his professional attitude and his patience in explaining what was needed and how my query would be resolved. He really Has people's skills

From: Mr. D Sibeko
Received: 10/09/2024
To: Eva-Nagel

Compliment: Right now, I am over the moon and appreciate the manner in which an Evah Rorisang Nagel responded to my query. All I can is thank you.

From: CAPT K Makaula
Received: 12/09/2024
To: Zanele-Mnyakeni

Compliment: Thanx for the clarity. I was really anxious.

From: Mrs. GL Du Toit
Received: 13/09/2024
To: Ethel-Reneke

Compliment: Ethel was extremely helpful and gave me answers required

From: SGT A Fourie
Received: 13/09/2024

To: Zukiswa-Keswa

Compliment: Thank you for your follow up and efforts, appreciated. Enjoy your day, regards.

From: CNST C Shirinda

Received: 13/09/2024

To: Mpho-Mahumani

Compliment: I am satisfied with the services of Polmed

From: Mr. GJ Van Rensburg

Received: 14/09/2024

To: Ipeleng-Serobatse

Compliment: Satisfied

From: CAPT D Baartman

Received: 14/09/2024

To: Patience-Mahlangu

Compliment: The service was excellent. I'm always happy to deal with your personal as they are very professional and will take all stress away from you. Thank you again.

From: BRIG M Mokonyama

Received: 15/09/2024

To: Joy-Zuma

Compliment: I received a quick response

From: CAPT R Govender

Received: 15/09/2024

To: Zanele-Mnyakeni

Compliment: Very pleased and happy with Zanele's response and reply.

From: Mr. S Muniandy

Received: 16/09/2024

To: Jeanette-Radebe

Compliment: Very very professional

From: CAPT A Schoeman

Received: 16/09/2024

To: Phumla-Xaso

Compliment: Thank you for your quick response.

From: SGT F Pretorius

Received: 16/09/2024

To: Patience-Mahlangu

Compliment: Thank you for your prompt assistance

From: STUD S Shumani

Received: 16/09/2024

To: Patience-Maekisa

Compliment: Compliment to the team

From: L/COL PF Van Straten

Received: 17/09/2024

To: Ipeleng-Serobatse

Compliment: Thank you

From: L/COL MJ Reno

Received: 18/09/2024

To: Sivuyile-Nyamfu

Compliment: She's professional, patient and friendly

From: W/O P Du Plessis

Received: 18/09/2024
To: Nokuthula-Ngcobo
Compliment: Excellent service

From: SGT CL Miller
Received: 18/09/2024
To: Tayibah-Rosenberg
Compliment: Thank you

From: Mrs. M Zietsman
Received: 19/09/2024
To: Ntombifuthi-Ramodike
Compliment: Thank you for your professional help and feedback

From: LM Calitz
Received: 19/09/2024
To: Joy-Zuma
Compliment: Good day, I would like to thank you again for your help yesterday. I am in severe pain, stressed and a bit furious. But after our discussion I felt better (but still in pain) Your calming voice and willingness to help me calmed me down. 10/10 thank you.

From: CAPT D Govender
Received: 22/09/2024
To: Nosisa-Cumming
Compliment: Thank you. Keep up the good work.

From: Mr. JS Kayster
Received: 22/09/2024
To: Joy-Zuma
Compliment: Satisfied

From: W/O DA Le Roux
Received: 20/09/2024
To: Patience-Mahlangu
Compliment: Excellent service thank you

From: Mr. J Dawson
Received: 20/09/2024
To: Sivuyile-Nyamfu
Compliment: Thanks for the excellent service. Greatly appreciated. Keep up the great service!

From: W/O SKJ Harrison
Received: 20/09/2024
To: Ntombinkulu-Cebekhulu
Compliment: The service I received were top notch. Thank you.

From: W/O K Topkin
Received: 20/09/2024
To: Nosisa-Cumming
Compliment: Thank you! You know your job and you are professional. Keep it up

From: Mr. L Swanepoel
Received: 21/09/2024
To: Boitumelo-Edmunds
Compliment: Thank you very much.

From: Mrs. P Sibiya
Received: 21/09/2024
To: Sivuyile-Nyamfu

Compliment: To Sivuyile Ncanywa and his/her manager...thank you very much for the professionalism and superb manner you handled my query...it was great relief ...pls keep up the good work...keep Polmed flag flying higher...you're the best.

From: Mrs. H De Lira
Received: 21/09/2024
To: Ethel-Reneke

Compliment: Thank you, dear Ethel, for going the extra mile for me. I value your kindness and professionalism. You were of great help in a time I needed help and was feeling so sick. Be blessed.

From: W/O A Haenning
Received: 21/09/2024
To: Phumla-Xaso
Compliment: Thank you for the quick response and help. Much appreciated

From: W/O J Khumalo
Received: 21/09/2024
To: Nokuthula-Ngcobo
Compliment: Keep it up

From: SGT NH Mfana
Received: 22/09/2024
To: Tebogo-Kekana
Compliment: Appreciate the service thank you

From: SGT GC Ndebele
Received: 22/09/2024
To: Jeanette-Radebe
Compliment: Job well done. Thanx

From: CAPT EM Van Graan
Received: 23/09/2024
To: Ongezwa-Mayekiso
Compliment: Excellent

From: BRIG BJ Barnard
Received: 25/09/2024
To: Sherene-Matthews
Compliment: Excellent work!

From: CAPT JPM Winkelman
Received: 26/09/2024
To: Mildred-Sesoko
Compliment: Compliments thank you

From: LCOL N Myburgh
Received: 28/09/2024
To: Lucy-Dube
Compliment: Thank you for the professional and kind assistance.

From: Ms. MS Nare
Received: 28/09/2024
To: Motlalepule-Maake
Compliment: Motlalepule Maake, has a very good service and her respond is exceptionally very quick and friendly.

From: W/O SR Iversen
Received: 28/09/2024
To: Jeanette-Radebe
Compliment: Was helped very professionally

From: CAPT L Minnie
Received: 29/09/2024
To: Zanele-Mnyakeni
Compliment: Satisfied

From: STUD THP Masenya
Received: 29/09/2024
To: Courthney-Harry
Compliment: Thank you for the fast clear response

From: Mr. S Singh
Received: 29/09/2024
To: Nobaningi-Ntanda
Compliment: My sincere gratitude and heartfelt thanks for responding very comprehensively to my request. It is comforting to note that Polmed is seriously concerned with service delivery to their members. Thank you.