



**POLMED**

OUR INVESTMENT OUR HEALTH OUR FUTURE

**POLMED CONDUCTS AN ANNUAL MEMBER SATISFACTION SURVEY. THE 2023/24 SURVEY IS BEING CONDUCTED BY ASK AFRIKA (PTY) LTD ON BEHALF OF THE SCHEME.**

This year's sample size is 2,635 members, and it is targeted at SAPS officials of different ranks for proper representation. The project commenced on the **4th of January 2023** and projected to conclude on **19th of February 2024**

The survey is conducted telephonically, and the call duration is estimated at 15 minutes.

The member survey aims to measure member satisfaction with the Scheme and highlight areas of improvement.



**Ms Khauoe**  
**Principal Officer**

