

## July 2023

From: SGT BG Ndwandwe  
Received: 01 July 2023  
To: Bongeka Mkhize  
Compliment: Please keep the good work up

From: CNST T Rabolila  
Received: 01 July 2023  
To: Lucy Dube  
Compliment: Le ntswembu bliiind, keep it up.

From: Mr. D Eybers  
Received: 02 July 2023  
To: Shereen Matthews  
Compliment: I appreciate what you did for me

From: W/O T Hlongwane  
Received: 04 July 2023  
To: Lucy Dube  
Compliment: Thank you to Lucy Dube I have sent the email to the Dr to close this query. keep up your good wrk cc

From: Mrs. E Schlebusch  
Received: 07 July 2023  
To: Samantha Januarie  
Compliment: Very good

From: Lcol CJG Prinsloo  
Received: 07 July 2023  
To: Veronica Malope  
Compliment: Thank you for the prompt response!

From: Mrs GL Du Toit  
Received: 07 July 2023  
To: Ongezwa Mayekiso  
Compliment: Keep up your professionalism when dealing with customers, it makes us feel very welcome and proud to be part of such a professional medical scheme

From: W/O DS Henning  
Received: 08 July 2023  
To: Bongeka Mkhize  
Compliment: Thank you for assisting me.

From: W/O CJB Heine  
Received: 08 July 2023  
To: Samantha Januarie  
Compliment: Thank you to Samantha for replying to my query providing the informed information. Appreciate that!

From: W/O TS Mthethwa  
Received: 08 July 2023  
To: Veronica Malope  
Compliment: Nothing to improve

From: Lcol A Mboneli  
Received: 09 July 2023  
To: Lucy-Dube  
Compliment: Good work keep up

From: Stud CA Schaefer  
Received: 09 July 2023  
To: Lucy-Dube  
Compliment: Awesome service Lucy

From: Lcol MW Nzeku  
Received: 09 July 2023  
To: Zanele-Mnyakeni  
Compliment: Zanele was too professional it did not take minutes for her to assist me with the tax return certificate I asked for. Good work keep it up.

From: Lcol JJJ Hamman  
Received: 10 July 2023  
To: Gert-Voges  
Compliment: Very quick response received, thank you

From: W/O N Msimango  
Received: 10 July 2023  
To: Tayibah-Rosenberg  
Compliment: Thanks very for good service

From: Stud A Nwayila  
Received: 10 July 2023  
To: Lucy-Dube  
Compliment: Please keep helping out people in this manner, your service is excellent.

From: SGT NS Nondlwana  
Received: 11 July 2023  
To: Nobaningi-Ntanda  
Compliment: Satisfactory effect quickly received a requested document. Staff members is on point. Excellent service.

From: Stud W Mfusi  
Received: 12 July 2023  
To: Bongeka-Mkhize  
Compliment: I really appreciate the response speed and I received all the information I needed, Thank you Bongeka Mkhize and thank you polmed.

From: Col P Els  
Received: 13 July 2023  
To: Samantha-Januarie  
Compliment: Thank you for your quick and professional response, Samantha. It is appreciated.

From: Lcol WH Rademeyer  
Received: 13 July 2023  
To: Courthney-Harry  
Compliment: It was quick

From: Cnst M Malatjie  
Received: 13 July 2023  
To: Nobaningi-Ntanda  
Compliment: I'd rate 10 out of 10, wish all consultants were like you Ntanda, keep it up

From: Lcol DV Roos  
Received: 14 July 2023  
To: Gert-Voges  
Compliment: Baie dankie Gert wens daar is nog sulke ysters sterkte

From: W/O A Rossouw  
Received: 14 July 2023  
To: Nobaningi-Ntanda  
Compliment: Very fast service. Thank you for that.

From: W/O FP Verster  
Received: 14 July 2023  
To: Bongeka-Mkhize  
Compliment: THANKS FOR YOUR HELP

From: Cnst Q Skhosana  
Received: 15 July 2023  
To: Joy-Zuma  
Compliment: Quick response from the consultant

From: Stud KS Phaweni  
Received: 15 July 2023  
To: Joy-Zuma  
Compliment: Thank you for the swift assistance

From: Mr. AN Van Quickelberge  
Received: 16 July 2023  
To: Samantha-Januarie  
Compliment: I was pleasantly surprised at the prompt and highly satisfying response.  
Albert

From: Sgt NG Gxolo  
Received: 16 July 2023  
To: Samantha-Januarie  
Compliment: Good day Samantha thank you for responding to my email i appreciate it thank you

From: Cnst NC Homane  
Received: 16 July 2023  
To: Mabel-Modise  
Compliment: I got a quick response and that is much appreciated, big up.

From: W/O MD Selamolela  
Received: 16 July 2023  
To: Veronica-Malope  
Compliment: The enquiry was responded positively and I'm glad for that thanks

From: Stud N Ndou  
Received: 16 July 2023  
To: Nobaningi-Ntanda  
Compliment: Thanks for your fast response I appreciate the service.

From: W/O A Turkstra  
Received: 21 July 2023  
To: Joy-Zuma  
Compliment: Thank you. My query was resolved hassle free.

From: Mrs N Litsoane  
Received: 21 July 2023  
To: Joy-Zuma  
Compliment: I am very happy about the services I get from Polmed and from Zuma I am not complaining at all she is a real professional person I am a happy client.

From: Sgt NP Tyhfile  
Received: 21 July 2023  
To: Veronica-Malope  
Compliment: Thank you for responding to my email quickly

From: Sgt LN Ngcamu  
Received: 21 July 2023  
To: Ongezwa-Mayekiso  
Compliment: Thank you so much for your help Ongezwa your work is superb keep up the good work I appreciate your great service.

From: Lcol MWB Segoale  
Received: 21 July 2023  
To: Samantha-Januarie  
Compliment: She was so friendly. Helped me

From: Stud PS Dlamini  
Received: 21 July 2023  
To: Courthney-Harry  
Compliment: My issue was resolved and the service was awesome

From: Stud GE Gous  
Received: 21 July 2023  
To: Bongeka-Mkhize  
Compliment: Am more than satisfied with everything

From: LCOL RM Cronje

Received: 22 July 2023

To: Veronica-Malope

Compliment: I want to thank Veronica as my query was replied to and solved the same day Thank you very much

From: LCOL C Barnard

Received: 22 July 2023

To: Veronica-Malope

Compliment: Thanks for your rapid feedback

From: Mr. JL Bezuidenhout

Received: 23 July 2023

To: Zanele-Mnyakeni

Compliment: She was helpful, friendly and efficient.

From: Capt J Van der Walt

Received: 28 July 2023

To: Clifford-Tutu

Compliment: Thanks that you answer us always. Polmed is good

From: Mrs M Olivier

Received: 28 July 2023

To: Thato-Mofokeng

Compliment: Thank you excellent service

From: W/O S Mhlogo

Received: 29 July 2023

To: Bongeka-Mkhize

Compliment: Want say sorry first the email went to junk mail and is not easy for me to see sometimes and i get answered thanks. SO I tried to apply on WhatsApp numbers did not get help and even on call did not get help until I tried email ǃǃ

From: col DM Letsoalo

Received: 28 July 2023

To: Clifford-Tutu

Compliment: Thank you Clifford Tutu for you assistance I really appreciate keep it up.

From: Col J Kohne

Received: 29 July 2023

To: Mpho-Mahumani

Compliment: Thanks. Mpho was very kind and helpfull.

From: Brig NJ Van Eeden

Received: 29 July 2023

To: Ntombifuthi-Ramodike

Compliment: Just. Thank you

From: Cnst TR Bahetanye  
Received: 29 July 2023  
To: Mabel-Modise  
Compliment: I'm grateful for the assistance. I can not complain at all

From: Mr A Landsberg  
Received: 30 July 2023  
To: Lucy-Dube  
Compliment: Very well looked after thank yoi

From: Col NM Aucone  
Received: 30 July 2023  
To: Courthney-Harry  
Compliment: want to know if the service provider is not part of POLMED and what does the answer imply.

From: Brig PE Ackermann  
Received: 30 July 2023  
To: Dumisani-Malaza  
Compliment: no comment

From: LCOL GJ Engelbrecht  
Received: 31 July 2023  
To: Clifford-Tutu  
Compliment: Thanking you for the prompt reply e-mail received

From: Mr. D Joubert  
Received: 31 July 2023  
To: Joy Zuma  
Compliment: Joy helped me efficiently. Thank you for her service.

### **August 2023**

From: Mr. D Siebrits  
Received: 01 August 2023  
To: Clifford-Tutu  
Compliment: I did not expect to get such a quick response from my medical fund, Thank a lot

From: CNST N Mbusi  
Received: 02 Augsust 2023  
To: Joy-Zuma  
Compliment: The response was quick ,and problem i had was resolved by joy zuma

From: COL OG Paschke  
Received: 03 August 2023  
To: Gert-Voges  
Compliment: Very satisfied with the response received.

From: LCOL P Stevens  
Received: 03 August 2023  
To: Veronica-Malope  
Compliment: Thank you for prompt and professional service. Always a pleasure to be served in such a manner. Thank you Veronica and Manager, you make a great team

From: CAPT ET Shange  
Received: 03 August 2023  
To: Bongeka-Mkhize  
Compliment: She was very good, She was very good in solving problem

From: SGT KL Moroosela  
Received: 03 August 2023  
To: Thandi-Cele  
Compliment: Good job and excellent service

From: STUD TK Bogoto  
Received: 03 August 2023  
To: Samantha-Januarie  
Compliment: I am grateful for the assistance I was offered, keep up the good work ÷÷

From: W/O P Swart  
Received: 04 August 2023  
To: Courthney-Harry  
Compliment: Service was great and very professional. Thank you.

From: LCOL GR Davis  
Received: 04 August 2023  
To: Ntombifuthi-Ramodike  
Compliment: Excellent response well done

From: CNST TP Mthembu  
Received: 04 August 2023  
To: Gert-Voges  
Compliment: I would like to thank you for your prompt response

From: Mr. S Khuluse  
Received: 05 August 2023  
To: Lucy-Dube  
Compliment: My query was partially solved

From: COL J Van Gruting  
Received: 05 August 2023  
To: Bongeka-Mkhize  
Compliment: Thank you for the feedback!

From: COL JG Louwrens  
Received: 06 August 2023  
To: Ntombifuthi-Ramodike  
Compliment: Very helpful and friendly

From: CAPT JH Smith  
Received: 06 August 2023  
To: Samantha-Januarie  
Compliment: It was done very efficiently.

From: CNST DP Mokoena  
Received: 06 August 2023  
To: Ntshuxeko-Vukeya  
Compliment: Thank you so much Ntshuxeko Vuyeka for responding quick to my query I truly appreciate it

From: CAPT FV Fourie  
Received: 07 August 2023  
To: Ntombifuthi-Ramodike  
Compliment: Thank you for your service

From: Mrs. MJ Rambhadursing  
Received: 07 August 2023  
To: Samantha-Januarie  
Compliment: Thank you for your great service and product knowledge of Polmed. I appreciate your help and communication for unpaid service providers.

From: W/O MC Ntombela  
Received: 09 August 2023  
To: Courthney-Harry  
Compliment: Your assistance is highly appreciated

From: W/O A Du Preez  
Received: 13 August 2023  
To: Ongezwa-Mayekiso  
Compliment: Keep up the good service,thanks

From: LCOL JJJ Hamman,  
Received: 11 August 2023  
To: Sherene-Matthews  
Compliment: Thank you for your efficient service, much appreciated. The letter was signed by Gert Voges.

From: Mrs. GL Du Toit  
Received: 11 August 2023  
To: Ongezwa-Mayekiso  
Compliment: Thank you for your speedy professional service

From: SGT LA Nkosi  
Received: 11 August 2023  
To: Bongeka-Mkhize  
Compliment: Good job well done satisfactory response from Bongeka I thank you



From: SGT EK Mokwele  
Received: 12 August 2023  
To: Courthney-Harry  
Compliment: Keep up the good work, I'm extremely satisfied as I received feedback after doing some enquiries, well done!

From: W/O BC Mouton  
Received: 13 August 2023  
To: Courthney-Harry  
Compliment: Satisfied answer thanks

From: CAPT J Mouton  
Received: 14 August 2023  
To: Nobaningi-Ntanda  
Compliment: Thank you very much for prompt response and info what I needed

From: W/O SA Hugo  
Received: 14 August 2023  
To: Joy-Zuma  
Compliment: I was answered very quickly thank you

From: W/O NM Hutchinson  
Received: 14 August 2023  
To: Tayibah-Rosenberg  
Compliment: Please can you kindly assist me in getting access to polmed online service as I'm battling to log on for long time now

From: CAPT AN Denness  
Received: 14v August 2023  
To: Nomfundo-Bhengu  
Compliment: good day , thank you for approving the purchase for cpap machine and mask, appreciate your handling ofquery. thanks

From: W/O PE Mogale  
Received: 16 August 2023  
To: Nobaningi-Ntanda  
Compliment: Happy and grateful about resolving my query

From: W/O P Oys  
Received: 16 August 2023  
To: Clifford-Tutu  
Compliment: Polmed great medical aid and awesome staff members

From: W/O TJ Naude  
Received: 18 August 2023  
To: Joy-Zuma  
Compliment: Request completed within 24 hours. Thank you.

From: SGT TT Mabunda  
Received: 18 August 2023  
To: Joy-Zuma

Compliment: Thank you so much Joy Zuma for the clarity in my query and I am so relieved and I will be able to send the relevant document. You were so professional and keep up the good work you are doing. God bless you

From: BRIG DJ Bruce  
Received: 20 August 2023  
To: Zanele-Mnyakeni

Compliment: Already replied. She assisted very well.

From: COL GL Senwedi  
Received: 20 August 2023  
To: Ntshuxeko-Vukeya

Compliment: My query was immediately attended to and I was very happy about the way it was resolved

From: SGT ME Lebopo  
Received: 20 August 2023  
To: Muleki-Nedzamba  
Compliment: Keep it up the Gud work

From: SGT P Mphasa  
Received: 21 August 2023  
To: Courthney-Harry

Compliment: Service render is excellent and every time I receive my message via e-mail thanks for that

From: SGT HG Mavhungu  
Received: 21 August 2023  
To: Clifford-Tutu

Compliment: Clifford tutu did wonders for me, I am satisfied really. It's been long looking for that letter for remission purposes but boom with some minutes ,Mr Clifford saved my day.big up to Clifford

From: W/O RL Magosha  
Received: 21 August 2023  
To: Zanele-Mnyakeni  
Compliment: Thank for your speedy response

From: W/O DI Msomi  
Received: 23 August 2023  
To: Nobaningi-Ntanda

Compliment: Thanks request was attended soon and responded to me about the outcome.

From: CNST M Malatjie  
Received: 23 August 2023  
To: Gert-Voges

Compliment: Great service, m satisfied, fast response ÷÷

From: W/O ND Holtzhausen  
Received: 24/08/2023  
To: Thato-Mofokeng  
Compliment: Very good

From: CAPT G Van Rooyen  
Received: 27 August 2023  
To: Zanele-Mnyakeni  
Compliment: She was very helpfull ans solved the issue very quickly. Thank you and well done. Great service, tank you and well done

From: W/O G Nieuwenhuys  
Received: 28 August 2023  
To: Ntombifuthi-Ramodike  
Compliment: Good day She was very helpful and even suggested discount from the supplier Thank you very much for the assistance

From: CAPT W Venter  
Received: 28 August 2023  
To: Thato-Mofokeng  
Compliment: Thank you

From: SGT NA Xaba  
Received: 28 August 2023  
To: Courthney-Harry  
Compliment: no i was highly satisfied

From: SGT L Swart  
Received: 29 August 2023  
To: Nobaningi-Ntanda  
Compliment: Good service

### **September 2023**

From: Mrs. J Swanepoel  
Received: 01/09/2023  
To: Clifford-Tutu  
Compliment: Much appreciated her assistance, very helpful and friendly

From: LCOL C Gerber  
Received: 01/09/2023  
To: Clifford-Tutu  
Compliment: The response was amazing. Thank you

From: LCOL C Gerber  
Received: 01/09/2023  
To: Clifford-Tutu  
Compliment: The response was amazing. Thank you

From: 64105074908

Received: 01/09/2023

To: Sherene-Matthews

Compliment: Shereen was really very friendly and sorted out my query very professionally without any problems. Her service and manners are highly recommended and appreciated. Thank you.

From: SGT G Msane

Received: 01/09/2023

To: Ongezwa-Mayekiso

Compliment: I was happy with the service and assistance provided to me

From: CAPT J Visser

Received: 03/09/2023

To: Mabel-Modise

Compliment: Professional and quick service

From: CAPT J Rautenbach

Received: 06/09/2023

To: Zanele-Mnyakeni.

Compliment: Fast and excellent service

From: SGT K Govender

Received: 08/09/2023

To: Nobaningi-Ntanda

Compliment: Keep up the good work. Very respectful person

From: W/O L Friedenthal

Received: 08/09/2023

To: Courthney-Harry

Compliment: It is a pleasure to speak to your Cortney, he is a star, and all the rest Thank you for wonderful service, God be you all

From: Mrs G Conradie

Received: 08/09/2023

To: Courthney-Harry

Compliment: I got a quick response via email- I forward the clinical motivation as well as the lab result, as requested BUT i still waiting your outcome PLEASE.

From: LCOL H Huyser

Received: 08/09/2023

To: Samantha-Januarie

Compliment: I forwarded my application for continuation of the medical aid because I will retire end December this year on normal retirement. I am awaiting response. Thank you for your assistance.

From: 64105290122

Received: 08/09/2023

To: Zukiswa-Keswa

Compliment: I thank her for the assistance. Much appreciated

From: 64104678910  
Received: 09/09/2023  
To: Bongeka-Mkhize  
Compliment: Thank you for response and clarifying my question.

From: 64006483928  
Received: 11/09/2023  
To: Lucy-Dube  
Compliment: It was great

From: Mrs M van der Westhuizen  
Received: 11/09/2023  
To: Samantha-Januarie  
Compliment: I She reply to me she is excellent.

From: CNST GM Kekana  
Received: 12/09/2023  
To: Ongezwa-Mayekiso  
Compliment: Prompt response with clear details.

From: CAPT G Rademeyer  
Received: 14/09/2023  
To: Nomfundo-Bhengu  
Compliment: Very straight to the point and respectable

From: CAPT G Rademeyer  
Received: 14/09/2023  
To: Bongeka-Mkhize  
Compliment: excellent work

From: 64005799314  
Received: 14/09/2023  
To: Lucy-Dube  
Compliment: Thank you so much

From: Mrs J Van der Walt  
Received: 15/09/2023  
To: Nomfundo-Bhengu  
Compliment: Thank you very much for the quick response I really appreciate it.

From: 64006541080  
Received: 15/09/2023  
To: Tshiamo-Masenya  
Compliment: My query was solved smoothly & diligently

From: 64104928165  
Received: 15/09/2023  
To: Lucy-Dube  
Compliment: Lucy Dube assisted me very well and I'm so happy with her service - she's simply the best!!!!

From: LT EM Marx  
Received: 16/09/2023  
To: Ntshuxeko-Vukeya  
Compliment: Thanks very much I am satisfied

From: Mrs SJ Jacobs  
Received: 17/09/2023  
To: Zanele-Mnyakeni  
Compliment: Thank you soooo much. I appreciate Polmed.

From: 64103955256  
Received: 17/09/2023  
To: Bongeka-Mkhize  
Compliment: My request was attended on time thank you very much.

From: BRIG HS Pienaar  
Received: 18/09/2023  
To: Thato-Mofokeng  
Compliment: thanks for prompt attention