

October 2022

From: Mrs Radha

Received: 01 October 2022

To: Tebogo-Makuwa

Compliment: I was assisted excellently

From: Const Marais

Received: 01 October 2022

To: Nobaningi-Ntanda

Compliment: Thank you for the help.

From: Mr Lotter

Received: 02 October 2022

To: Tayibah-Rosenberg

Compliment: I was helped with friendliness and patience...Thank you very much...

From: Mrs Cohen

Received: 02 October 2022

To: Jeanette-Radebe

Compliment: Ms Radebe is always so polite &u patient

From: Const Ngubane

Received: 02 October 2022

To: Clifford-Tutu

Compliment: Everything was clear and I was happy with the service. Thanks

From: Mr Pretorius

Received: 05 October 2022

To: Gert-Voges

Compliment: I just had to change my contact cell no. Allgood

From: Mrs Herselman

Received: 06 October 2022

To: Ethel-Reneke

Compliment: She was very polite and efficient and solved my problem in no time. I thank her and wish her well. Ethel you deserve praise.

From: Mr Oosthuizen

Received: 13 October 2022

To: Patience-Maekisa

Compliment: Patience was very processional and helped me to the best of her ability. Thank you very much.

From: Mr Esterhuizen

Received: 13 October 2022

To: Joy-Zuma

Compliment: Thank you for the prompt response

From: Mrs Khuluse
Received: 14 October 2022
To: Bongeka-Mkhize
Compliment: Thank you for the quick response. I got application forms. I will fill them in.

From: Capt Plaitjies
Received: 14 October 2022
To: Tebogo-Makuwa
Compliment: The way in which I was assisted was so professional and personal. Thank you Tebogo.

From: Lcol Adonis
Received: 14 October 2022
To: Zanele-Mnyakeni
Compliment: It was so nice to talk to her and my query easily resolved, thnx and bye.

From: Sgt Maran
Received: 18 October 2022
To: Ongezwa-Mayekiso
Compliment: Thank you for your assistance. Please assist as I have sent through my identity document for change of surname. Kind Regards

From: W/O Masuku
Received: 18 October 2022
To: Patience-Mahlangu
Compliment: Service was excellent

From: Mrs Ndlovu
Received: 19 October 2022
To: Ongezwa-Mayekiso
Compliment: The email that Ongezwa sent me had a very clear explanation and the information that was given to me was able to address my problem. Keep it up guys, you remain the Best!

From: Col Gerber
Received: 21 October 2022
To: Lucy-Dube
Compliment: Thanks for your quick response.

From: Mrs Botha
Received: 21 October 2022
To: Thato-Mofokeng
Compliment: Thank you so much for your excellent service.

From: Stud Mvuyana
Received: 22 October 2022
To: Mabel-Modise
Compliment: Thank You for your service, I highly appreciate it. keep up the good work.

From: W/O Botha
Received: 23 October 2022
To: Nobaningi-Ntanda
Compliment: Good service. Thank you.

From: Brig Scales
Received: 24 October 2022
To: Ethel-Reneke
Compliment: Many tnx for the professional and prompt service. You are a star!!

From: Lcol Ronne
Received: 24 October 2022
To: Mpho-Mahumani
Compliment: GREAT SERVICES

From: Mr Wessels
Received: 24 October 2022
To: Courthney-Harry
Compliment: Thank you for the assistance regarding the claim we submitted.

From: Sgt Tantiso
Received: 24 October 2022
To: Lucy-Dube
Compliment: Excellent job, thanks

From: Mrs van der Mescht
Received: 28 October 2022
To: Mabel-Modise
Compliment: Good service

Received: 29 October 2022
To: N Cebekhulu
Compliment: Thanks, you for attending to my query timeously and effectively.

From: Const Choene
Received: 29 October 2022
To: Ongezwa-Mayekiso
Compliment: Thanks for your service keep it up

From: Mrs Mogoboya
Received: 30 October 2022
To: Veronica-Malope
Compliment: Was of good assistance

November 2022

From: Sgt Lebea
Received: 01 November 2022
To: Tebogo-Makuwa
Compliment: Keep up your good work

From: Mr Diener
Received: 01 November 2022
To: Bongeka-Mkhize
Compliment: Thank you for your speedy response.

From: Stud Khumalo

Received: 02 November 2022

To: Joy-Zuma

Compliment: Thank you so much Joy Zuma and the Management the response I got was helpful and on time! Keep up doing the good work. Thank you

From: Mr Meyer

Received: 03 November 2022

To: Tayibah-Rosenberg

Compliment: Thank you claim was resubmitted and approved for payment after a letter was obtained from the treating dr! Thank you again!

From: Cnst Spogter

Received: 03 November 2022

To: Joy-Zuma

Compliment: I want to thank you for dealing so fast with my situation

From: W/O Westraadt

Received: 05 November 2022

To: Samantha-Januarie

Compliment: she help me and got my authorisation for my daughter

From: W/O de Vos

Received: 07 November 2022

To: Clifford-Tutu

Compliment: I was grateful for the feedback, however it would have been nice to know if I could purchase this specific productive elsewhere. Thank you.

From: Sgt Aploon

Received: 14 November 2022

To: Zanele-Mnyakeni

Compliment: Zanele, thank you very much for your assistance. Much appreciated, may you continue to do what you do best.

From: Lcol Makhanya

Received: 14 November 2022

To: Veronica-Malope

Compliment: I really appreciate the way you responded to my request

From: W/O van der Linde

Received: 14 November 2022

To: Clifford-Tutu

Compliment: Thanks for the quick response

From: Sgt Shazi

Received: 11 November 2022

To: Clifford-Tutu

Compliment: Excellent

From: Mrs Jansen
Received: 11 November 2022
To: Bongeka-Mkhize
Compliment: She was very helpful

From: Mrs Bisschop
Received: 11 November 2022
To: Jeanette-Radebe
Compliment: Thank you for your assistance.

From: Cnst A Ngxabani
Received: 11 November 2022
To: Thato-Mofokeng
Compliment: Great service. Thank you

From: Mrs Ferreira
Received: 12 November 2022
To: Gert-Voges
Compliment: Thanks for amazing service.

From: Mrs Mothabane
Received: 13 November 2022
To: Zanele-Mnyakeni
Compliment: Keep up the good work.

From: Lcol Seshoka
Received: 13 November 2022
To: Bongeka-Mkhize
Compliment: Very clear explanation and the response was quickly given to me without any waste of time and I fully appreciate this excellent assistance

From: W/O Mnisi
Received: 15 November 2022
To: Veronica-Malope
Compliment: Thank you for your prompt assistance. I appreciate it

From: Capt Botha
Received: 16 November 2022
To: Tayibah-Rosenberg
Compliment: My query was replied too with clarity

From: Cnst Zondi
Received: 16 November 2022
To: Courthney-Harry
Compliment: Harry was very helpful

From: W/O Cilliers
Received: 18 November 2022
To: Samantha-Januarie
Compliment: Samantha se terugvoer was uitstekend. Ek het vinnig n antwoord gekry en verstaan wat met my rekening aan die gang was. Baie baie dankie waardeer jou hulp dit kan nie beter.

From: Const Mohomotsi
Received: 18 November 2022
To: Lucy-Dube
Compliment: Thanks Lucy, keep up the good work.

From: Sgt Mdluli
Received: 18 November 2022
To: Samantha-Januarie
Compliment: Thank you so much you were so helpful

From: Col Slinger
Received: 19 November 2022
To: Sherene-Matthews
Compliment: SERENE was super helpful and friendly keep up the great work

From: Mrs Ericson
Received: 19 November 2022
To: Lucy-Dube
Compliment: Thank you for your quick response and answering my question.

From: Mr Wentzel
Received: 20 November 2022
To: Ntshuxeko-Vukeya
Compliment: The service was very good and friendly done. I was very satisfied, thank you Ntshuxeko

From: W/O van der Merwe
Received: 20 November 2022
To: Bakang-Stoffel
Compliment: Thank you Bakang Stoffel for your assistance. Be blessed

From: W/O S Hlope
Received: 20 November 2022
To: Zanele-Mnyakeni
Compliment: Thank you very much for your quick response! I am impressed.

From: W/O Mathe
Received: 18 November 2022
To: Samantha-Januarie
Compliment: I am very happy thanks

From: Cnst Makhele
Received: 19 November 2022
To: Patience-Mahlangu
Compliment: Jabulile did a very good job may s/he be blessed and keep up the good job.

From: Cpt Le Bron
Received: 19 November 2022
To: Lucy-Dube
Compliment: I thank you for the feedback. You can never be too careful because fraud is the order of the day. Hence, I do understand your carefulness. God bless.

From: Mrs van Rooyen
Received: 21 November 2022
To: Muleki-Nedzamba
Compliment: He was kind and helpful

From: Sgt B Zwane
Received: 24 November 2022
To: Ongezwa-Mayekiso
Compliment: I am happy with service provided by Ongezwa...thanks

From: Cnst Tanyani
Received: 24 November 2022
To: Nobaningi-Ntanda
Compliment: Keep up the good work you doing thank you

From: W/O Bloem
Received: 25 November 2022
To: Veronica-Malope
Compliment: We are very pleased with Veronica and Polmed is tops. Thank you Polmed for being always there for us we appreciate.

From: W/O Rabie
Received: 25 November 2022
To: Joy-Zuma
Compliment: She was very patient and friendly & explained very good what must be done.

December 2022

From: Lcol Pretorius
Received: 01 December 2022
To: Bongeka-Mkhize
Compliment: Feedback was very quick. Thanks

From: Capt Hoobal
Received: 01 December 2022
To: Sherene-Matthews
Compliment: Thank you for your assistance.

From: Mrs Matlou
Received: 01 December 2022
To: Zanele-Mnyakeni
Compliment: My query was attended to and resolved professionally.

From: Stud Moticoe
Received: 01 December 2022
To: Joy-Zuma
Compliment: I'm very much happy with your service as I was assisted in less than three days of inquiring for my statement. Great service indeed.

From: Sgt Letsoalo
Received: 02 December 2022
To: Mpho-Mahumani
Compliment: I thank Mpho for resolving my query, job well done and she is so professional and dedicated to her work.

From: Mr Smit
Received: 03 December 2022
To: Tayibah-Rosenberg
Compliment: I am impressed with service

From: Mr Kellerman
Received: 04 December 2022
To: Joy-Zuma
Compliment: Good service

From: Lcol Franken
Received: 05 December 2022
To: Zanele-Mnyakeni
Compliment: The service received from Zanile is prompt and effective. Thank you

From: Mrs De Lange
Received: 05 December 2022
To: Ongezwa-Mayekiso
Compliment: job well done

From: Sgt Mhikze
Received: 06 December 2022
To: Clifford-Tutu
Compliment: Keep up the good work magcwabe

From: Capt Maeko
Received: 07 December 2022
To: Clifford-Tutu
Compliment: Thank you Tutu and manager for excellent service

From: Capt Kruger
Received: 08 December 2022
To: Lucy-Dube
Compliment: Was very professional and i am more than happy, we need more people like her

From: W/O Du Plessis
Received: 08 December 2022
To: Samantha-Januarie
Compliment: THANKS FOR YOUR HELP 2022

From: Lcol Visser
Received: 14 December 2022
To: Veronica-Malope
Compliment: Always good feedback

From: Lcol Visser
Received: 14 December 2022
To: Veronica-Malope
Compliment: Satisfied with your help.

From: Mrs Rousseau
Received: 16 December 2022
To: Zanele-Mnyakeni
Compliment: Thank you. Zanele's communication was clear and to the point.

From: Mrs Scholtz
Received: 18 December 2022
To: Zanele-Mnyakeni
Compliment: Zanele was extremely efficient and responded immediately to my query, which was resolved

From: Capt Sampson
Received: 18 December 2022
To: Zanele-Mnyakeni
Compliment: Very helpful and quick response

From: Capt Maluleka
Received: 15 December 2022
To: Bongeka-Mkhize
Compliment: Thanks Bongeka for a swift response. Keep doing an excellent job that you are doing. I hope your employees will consider comments such as these ones when its time for performance appraisal or promotions. Thanks so much and God bless you.

From: W/O Basdau
Received: 23 December 2022
To: Bakang-Stoffel
Compliment: Assisted to resolve the matter Upon receiving her e-mail the doctors finance was contacted and payment was resolved Keep up with the professional manner and quick response
Thank you

From: Capt Khohliso
Received: 23 December 2022
To: Thato-Mofokeng
Compliment: That he must keep it doing good job for people like us Mary Christmas to her and a happy new year

From: Capt Bergsma
Received: 24 December 2022
To: Veronica-Malope
Compliment: Thank you for your timely response and that it was done thoroughly.

From: Mrs Cilliers
Received: 24 December 2022
To: Bongeka-Mkhize
Compliment: My query was responded to and resolved within a day or two.

From: Lcol Gerber
Received: 25 December 2022
To: Nomfundo-Bhengu
Compliment: Thank you Polmed for an excellent service

From: Supt Van Huyssteen
Received: 25 December 2022
To: Bakang-Stoffel
Compliment: I am very fortunate to be a member of Polmed. Always very satisfied with their service to me and my beneficiaries.

From: Capt Sityata
Received: 25 December 2022
To: Courthney-Harry
Compliment: I'm confident to tell you how easy was to communicate with on email and the response I received it was as if I see you. I like the fact that, when you received the email you responded that is under your attention. Thank you so much for being professional and responsible.

From: W/O Ramnot
Received: 25 December 2022
To: Sherene-Matthews
Compliment: Thank you for your timely response to my query.

From: Sgt Gumede
Received: 26 December 2022
To: Ntshuxeko-Vukeya
Compliment: Thank you for the efficiency