

January 2023

From: Mr Van Den Berg
Received: 01 January 2023
To: Jeanette-Radebe
Compliment: Very satisfied thank you

From: 03 January 2023
Received: Z Mnyakeni
To: Cnst M Mntambo
Compliment: Keep up the good work sis Zanele.

From: Mrs Y Smit
Received: 04 January 2023
To: Veronica-Malope
Compliment: Great service Thanks

From: Capt Van Der Mescht
Received: 05 January 2023
To: Zanele-Mnyakeni
Compliment: Thank you for you quick response. Much appreciated.

From: Lcol Brand
Received: 06 January 2023
To: Veronica-Malope
Compliment: Thank you for the assistance Veronica

From: Lcol Prinsloo
Received: 06 January 2023
To: Muleki-Nedzamba
Compliment: Professionally dealt with, assistance highly appreciated, thank you

From: Mrs Senatle
Received: 06 January 2023
To: Ntshuxeko-Vukeya
Compliment: She was very professional and helpful I am very happy with the way she helped me

From: W/O Heine
Received: 07 January 2023
To: Samantha-Januarie
Compliment: The response received was well explained, easy to understand and left me feeling very satisfied with the feedback! Thank you that the email query actually works and that the email does not just go into a black hole. I don't have the time or patience for phone calls and knowing that emails are replied to is such a relief!! Thank you Samantha!

From: Mrs Jacobs
Received: 07 January 2023
To: N Vukeya
Compliment: Great service thank you

From: Capt Needham

Received: 08 January 2023

To: Veronica-Malope

Compliment: Veronica Malope's response to my inquiry was clear and brilliant. Thank you very much Veronica.

From: Mrs Van Rooyen

Received: 08 January 2023

To: Courthney-Harry

Compliment: The service I always receive from Polmed staff whether by phone calls or email are always exceptional. Thank you for the great service!

From: Mrs Flemmer-Motshabi

Received: 08 January 2023

To: Samantha-Januarie

Compliment: I am satisfied....thanks

From: W/O Scheckle

Received: 09 January 2023

To: Samantha-Januarie

Compliment: thank you for the good service

From: Col Van Der Vyver

Received: 09 January 2023

To: Nomfundo-Bhengu

Compliment:

From: Mr Nepaul

Received: 09 January 2023

To: Mirriam-Orleyn

Compliment: Thank you for the speedy and helpful response.

From: Sgt Rama

Received: 09 January 2023

To: Ethel-Reneke

Compliment: Thank You very much Ethel. Your effectiveness towards serving the vulnerable is most appreciative. Keep up the good work and may you prosper in your career.

From: Sgt Matamela

Received: 09 January 2023

To: Sherene-Matthews

Compliment: Thanks for the best service. God bless

From: Sgt Tshambuluka

Received: 09 January 2023

To: Ongezwa-Mayekiso

Compliment: Her work was satisfactory

From: W/O Cossa
Received: 10 January 2023
To: Mirriam-Orleyn
Compliment: Thank you for your swift response to my query, the issue was resolved and attended to.

From: Capt Odendaal
Received: 11 January 2023
To: Ethel-Reneke
Compliment: I was treated very well. Thumbs up for the service!!!

From: Col Ramaru
Received: 11 January 2023
To: Bongeka-Mkhize
Compliment: Thanks, you answered directly what I was asking.

From: Capt Gumede
Received: 13 January 2023
To: Samantha-Januarie
Compliment: Very good

From: Cnt Tsoetsi
Received: 15 January 2023
To: Samantha-Januarie
Compliment: Keep up the awesome service

From: Mrs Rousseau
Received: 15 January 2023
To: Lucy-Dube
Compliment: Thank you for a prompt response to my request wrt address update.

From: Mr Potgieter
Received: 16 January 2023
To: Veronica-Malope
Compliment: Yes, I am very satisfied it is very helpful

From: Cnst Nichols
Received: 18 January 2023
To: Zanele-Mnyakeni
Compliment: Thank you for your assistance and professionalism. Keep up the good work.

From: Capt Koeleman
Received: 19 January 2023
To: Veronica-Malope
Compliment: Excellent service, thank you.

From: Lcol Botha
Received: 19 January 2023
To: Clifford-Tutu
Compliment: Thank you dear Clifford, your sufficiency is much appreciated.

From: Capt MTI
Received: 21 January 2023
To: Zanele-Mnyakeni
Compliment: Service was good and clear on what was enquiring about

From: Capt Meeran
Received: 22 January 2023
To: Courthney-Harry
Compliment: Thank you for your prompt reply.

From: Mrs Mgaga
Received: 22 January 2023
To: Zanele-Mnyakeni
Compliment: Thank for replying to my email quickly I will submit the required documents soon

From: W/O Ikin
Received: 22 January 2023
To: Dumisani-Malaza
Compliment: very helpful and polite

From: Col Mbongo
Received: 22 January 2023
To: Tebogo-Makuwa
Compliment: Thank you for excellent service

From: Cnst Ramarumo
Received: 22 January 2023
To: Dumisani-Malaza
Compliment: I thank you Dumisane for your quick response I also sent the documents needed can I get your email address

From: Mr Du Plooy
Received: 23 January 2023
To: Patience-Mahlangu
Compliment: Good services

From: Mrs Botha
Received: 23 January 2023
To: Thato-Mofokeng
Compliment: Thank you from the Bottom of. My heart for your kindness, compassion, and dedication. We are super privileged to be a part of an Amazing organization like Polmed. Always going above and beyond to

From: Sgt Thwala
Received: 23 January 2023
To: Muleki-Nedzamba
Compliment: Good customer service

From: Mrs Modise
Received: 24 January 2023
To: Mpho-Mahumani
Compliment: Thank you for your assistance Mpho, have a wonderful day

From: Ltcol Steyn
Received: 25 January 2023
To: Lucy-Dube
Compliment: Thank you for your speedy response. You and the rest of POLMED are tops, especially in my hour of need.

From: Capt Burger
Received: 26 January 2023
To: Ntombinkulu-Cebekhulu
Compliment: This time it was done right the first time! Thank you.

From: Capt Naicker
Received: 26 January 2023
To: Sherene-Matthews
Compliment: I am extremely impressed by Sherene Matthews and the turnaround time in which she handled my application. Good job!!

From: Brig Barkhuysen
Received: 27 January 2023
To: Bakang-Stoffel
Compliment: Thanks for your response

From: Col Mbelu
Received: 27 January 2023
To: Bongeka-Mkhize
Compliment: I appreciate Bongekas effort to have my query resolved after I revealed my concern in writing. My matter is finalized and I am happy and satisfied. Thanks to Bongeka Mkhize

From: Stud Letoane
Received: 27 January 2023
To: Veronica-Malope
Compliment: I am delighted

From: Mgen Bosman
Received: 28 January 2023
To: Lucy-Dube
Compliment: Thank you

From: Lcol Holliday
Received: 28 January 2023
To: Tebogo-Makuwa
Compliment: Excellent service

From: W/O Koegelenberg
Received: 29 January 2023
To: Zanele-Mnyakeni

Compliment: Thank you very much for your help to solve my problem. I really appreciate it. Keep on with the good work

From: W/O Du Plessis
Received: 29 January 2023
To: Nomfundo-Bhengu
Compliment: Thanks for good service

From: W/O Wolhunter
Received: 29 January 2023
To: Joy-Zuma
Compliment: Thank you so much for your help

From: W/O Fourie
Received: 30 January 2023
To: Ethel-Reneke
Compliment: Very happy with the professional service I received. Well done and keep up the good work.

February 2023

From: Col Maritz
Received: 06 February 2023
To: Ethel-Reneke
Compliment: Fast efficient and friendly

From: L/Col Wall
Received: 06 February 2023
To: Clifford-Tutu
Compliment: Well done

From: Brig De Kock
Received: 06 February 2023
To: Bakang-Stoffel
Compliment: Thank you

From: Capt Mc Mullin
Received: 06 February 2023
To: Zukiswa-Keswa
Compliment: Thanx for clear assistance

From: Cnst Noga
Received: 06 February 2023
To: Mpho-Mahumani
Compliment: I am sorted and thank you very much the claim is correct

From: Lcol Mabuza
Received: 08 February 2023
To: Lucy-Dube
Compliment: Thank you very much for your assistance, I really appreciate it

From: Mrs Terblanche
Received: 08 February 2023
To: Lucy-Dube
Compliment: thank you very efficient, and kind

From: W/O Rakgwale
Received: 08 February 2023
To: Lucy-Dube
Compliment: Thanks Lucy Dube, keep up the good work you are doing, you are the best. You attend and reply our complaints immediately as soon as you receive our emails. Thanks Lucy ones again.

From: W/O Musi
Received: 10 February 2023
To: Bongeka-Mkhize
Compliment: Great service

From: Sgt Seleke
Received: 10 February 2023
To: Zanele-Mnyakeni
Compliment: Thank you Zanele u really were helping I really appreciate it

From: Mrs Theron
Received: 13 February 2023
To: Ntombinkulu-Cebekhulu
Compliment: I have to compliment the methods being used to deal with Polmed members as is at the moment. Kind regards.

From: Mr Gideon
Received: 15 February 2023
To: Ntombifuthi-Ramodike
Compliment: Thank you for being professional and helpful

From: Mrs Sibiya
Received: 16 February 2023
To: Veronica-Malope
Compliment: Dear Veronica,
Thank you for your superb assistance and professional help your offer me when I was I need, keep up the good work, God bless you abundantly.

From: W/O Wehmeyer
Received: 16 February 2023
To: Samantha-Januarie
Compliment: Thank you for excellent service

From: Capt Ntumba

Received: 17 February 2023

To: Veronica-Malope

Compliment: I was really thrilled about what I received from your company. All what I can say is that keep up your good work.

From: W/O Fourie

Received: 17 February 2023

To: Joy-Zuma

Compliment: I had immediate feedback to my email instruction that I sent off. Thankyou much

From: Capt Westraadt

Received: 17 February 2023

To: Dumisani-Malaza

Compliment: Excellent service!

From: W/O Lategan

Received: 20 February 2023

To: Clifford-Tutu

Compliment: Mr Tutu was very professional and answered all my questions in a friendly manner. Thank you, Mr. Tutu.

From: Mrs Van Eden

Received: 23 February 2023

To: Veronica-Malope

Compliment: query answered promptly.

From: Mrs Moodley

Received: 23 February 2023

To: Zukiswa-Keswa

Compliment: Thank you for your prompt and efficient service.

From: Capt Claassen

Received: 25 February 2023

To: Bongeka-Mkhize

Compliment: The lady was excellent.

From: Mr Lotz

Received: 26 February 2023

To: Nomfundo-Bhengu

Compliment: She is very professional

From: Mrs Erise

Received: 26 February 2023

To: Thato-Mofokeng

Compliment: Thank you

From: Mrs Doig

Received: 24 February 2023

To: Gert-Voges

Compliment: Dear Gert Voges thanks very much for your response to my query with regards to lost card. Highly appreciated as it was of great concern to me Kindest regards. Joy Doig.

From: Capt Sproule
Received: 27 February 2023
To: Nomfundo-Bhengu
Compliment: THANK YOU VERY MUCH

From: Ltcol Steyn
Received: 27 February 2023
To: Bongeka-Mkhize
Compliment: Keep up the good work

March 2023

From: Cnst Ntuli
Received: 28 February 2023
To: Zanele-Mnyakeni
Compliment: She was really good

From: Cnst Mbobi
Received: 01 March 2023
To: Joy-Zuma
Compliment: Thanks for the amazing service highly appreciated your help

From: Mr Viljoen
Received: 03 March 2023
To: Bongeka-Mkhize
Compliment: Keep up the good work

From: W/O Mokoena
Received: 03 March 2023
To: Lucy-Dube
Compliment: I would like to thank you to attend on the matter, I didn't consult regarding the matter, and someone informed me that even if I didn't see the dietician approaching me, for the fact that she gave instructions to catering how must I eat, that she stand a right to put claim on the scheme. Thank you I really appreciate your assistance.

From: Mrs Van Der Mescht
Received: 03 March 2023
To: Thato-Mofokeng
Compliment: Good service

From: Capt Van Rooyen
Received: 05 March 2023
To: Gert-Voges
Compliment: Excellent service

From: Col Van Niekerk
Received: 05 March 2023
To: Courthney-Harry
Compliment: Excellent service, thank you

From: Lcol Uys
Received: 06 March 2023
To: Zanele-Mnyakeni
Compliment: Brilliant service

From: W/O Mbele
Received: 06 March 2023
To: Dumisani-Malaza
Compliment: Thank you for your quick respond. keep well.

From: Cnst Maponya
Received: 06 Marc 2023
To: Ongezwa-Mayekiso
Compliment: Thnx to Ongezwa Mayekiso for quick response

From: W/O Friedenthal
Received: 08 March 2023
To: Zanele-Mnyakeni
Compliment: thank you very much for such professionalism. well done and again thank you, you are a star.

From: Mrs Van Rooyen
Received: 08 March 2023
To: Veronica-Malope
Compliment: Queries always responded to in a timely manner and staff always very helpful

From: W/O De Vos
Received: 09 March 2023
To: Ntshuxeko-Vukeya
Compliment: Thank you for your friendly and efficient service provided to me.

From: Brig Kleynhaus
Received: 10 March 2023
To: Sherene-Matthews
Compliment: Thank you for your friendliness and for being so professional.

From: Col Van Schalywyk
Received: 13 March 2023
To: Bongeka-Mkhize
Compliment: Bongeka Mkhize resolved my query completely and immediately so that I exactly know what to do.. fantastic!!

From: W/O Geldenhuys
Received: 13 March 2023
To: Ongezwa-Mayekiso
Compliment: EXELLENT SERVICE, THANK YOU.

From: W/O Chetty
Received: 13 March 2023
To: Ongezwa-Mayekiso
Compliment: Excellent, prompt response and service, thank you

From: Sgt Du Plessis
Received: 15 March 2023
To: Muleki-Nedzamba
Compliment: Good useful information and helpful thank you

From: W/O Adams
Received: 16 March 2023
To: Samantha-Januarie
Compliment: Provided the motivation required and sorted. Happy thank you

From: Capt Bezuidenhout
Received: 18 March 2023
To: Thato-Mofokeng
Compliment: Very good service

From: Lcol Thukhutha
Received: 18 March 2023
To: Thato-Mofokeng
Compliment: Excellent

From: Mrs Kotze
Received: 17 March 2023
To: Veronica-Malope
Compliment: Very detailed answer, good service

From: Capt Govender
Received: 17 March 2023
To: Muleki-Nedzamba
Compliment: Thanks for telephonic response to my query

From: Cnst Motlokwa
Received: 18 March 2023
To: Muleki-Nedzamba
Compliment: Mr muleki was so quick to make follow up on my query immediately after receiving my email. Keep it up brother man you're a star

From: Cnst Mpolokeng
Received: 17 March 2023
To: Samantha-Januarie
Compliment: Everything was very good am very happy with everything

From: Capt Sebabi
Received: 30 March 2023
To: Courthney-Harry
Compliment: Service was excellent