

From: Ms. de Vos

Received: 11/01/2022

To: Joy Zuma

Compliment: I am satisfied with the speedy assistance I received. It was dealt with efficiently and quickly. I do not have any complaints. Keep up the good work. Thank you

From: L/Col Maleka

Received: 12/01/2022

To: Gert Voges

Compliment: It was nice and highly appreciated to receive an email from him. it was sweet and straight to the point.

From: Col van Rooyen

Received: 17/01/2022

To: Joy-Zuma

Compliment: Thanx very much for the speedy reply and the resolution. Thank you for your service. Much appreciated. Take care and be safe. kind regards.

From: W/O Jeevan

Received: 21/01/2022

To: Lucy Dube

Compliment: Lucy Dube has excellent communication skills - she has assisted me with my query and other assistance. I rate her 100 %

From: SGT Mavimbela

Received: 22/01/2022

To: Ongezwa-Mayekiso

Compliment: Thank you so much for the good service I received regarding my query. Your response and was satisfying. Keep up the good work helping others as professional as you did with me. Thanks

From: W/O Lewis

Received: 14/01/2022

To: Eva Nagel

Compliment: I would just like to take this opportunity to thank you for the fabulous service you rendered to me today the 14 January 2022. Unfortunately, I have found myself trying to sort out my brothers medical / business issues due to unforeseen circumstances. You have definitely changed the way I look at client services in the whole. It is not always that one finds a friendly, patient, efficient and knowledgeable client service administrator who is so keen and willing to assist in this day and age. You have proved beyond the double that you are one of the friendliest, helpful, efficient, respectful, knowledgeable, willing to help human being that I have come across in the past few years and I can definitely carry on complimenting you but there are just no words to describe what a breath of fresh air you are. You have shown great commitment to Polmed and the member, showing such compassion and empathy. You are a super star and I'm so truly grateful to have had you assisting me. In the future, I will definitely be requesting you. You deserve the recognition and more "THANK YOU FOR THE BOTTOM OF MY HEART" you made my Friday awesome!!!!

From: Brig McLaren

Received: 15/02/2022

To: Zanele -Mnyakeni

Compliment: Was done by mail. However, it was done promptly. I am very proud of my medical aid. It is appreciated every day. Thanks

From: Capt Mathews

Received: 18/02/2022

To: Courtney-Harry

Compliment: I appreciate the changes I have seen in POLMED. Speedy attendance to all queries sent. God bless you all with the patience you have for us all!

From: Sgt Sekoera

Received: 11/03/2022

To: Bongeka-Mkhize

Compliment: I like to thank Bongeka Mkhize for the good work he/she is doing. I was assisted very quick and keep up with the good work.

From: Brig Langa

Received: 17/03/2022

To: Joy-Zuma

Compliment: She is professional (voice), her service is inviting thus I could "correct" my Rank after such a long time through her as she made sure that "I am satisfied- she's patient with Client's- she give guidance as to how to resolve Client's needs. She is "a Cream" in the Company we love so much. She qualifies for Promotion to mentor others. I MANAGED TO CORRECT MY RANK AFTER I HOLD SINCE 2010 BECAUSE "SHE CARED" Thank you Polmed.

From: Const Motloun

Received: 20/03/2022

To: Muleki Nedzamba

Compliment: I would like to compliment the service provided by Muleki he was friendly and very professional and he attended my query in short period of time. keep up the good work Muleki Nedzamba

From: Col Smuts

Received: 30/03/2022

To: Thato-Mofokeng

Compliment: Thank you so much for attending to my problem. I would like to thank you for the assistance. I just said to my wife I am going to write to Polmed and thank them for service rendered during 2021 and 2022. The product supplied works well and even better than that I received during 2021. I need to find out when at the end of the year do I have to apply for nappies for the following year. To receive the first nappies well into March is awkward. everything of the best for 2022.

From: Ms. Skomela

Received: 25/03/2022

To: Gert-Voges

Compliment: Your services are 100% satisfactory as I was desperately need your help and my query was attended immediately. Keep the good work

From: W/O Arhery

Received: 31/03/2022

To: Bongeka-Mkhize

Compliment: Thank you for your speedy reply and your advice. Keep up the good work. I am very proud to know that I am in good capable hands.

From: Mr. Subramoney

Received: 25/04/2022

To: Tebogo Kekana

Compliment: Tebogo was very efficient and polite in the manner she attended to me.

From: Ms. Barends

Received: 25/04/2022

To: Retshidisitsoe Kharara

Compliment: I received very professional and effective service. Thank you Retshidisitsoe Kharara.

From: Mr. Maharaj

Received: 01/04/2022

To: Simon Court

Compliment: Simon is efficient and professional with sound knowledge and guidance as to my issues I praise his compassion and dedication. A true pleasure to deal with god bless him and his family

From: Ms. Nemavhola

Received: 04/04/2022

To: Nompumelelo Dunjana

Compliment: Nompumelelo was one of the best, she is friendly and polite, she helped me very nice and she offered to help me with any question I have regarding polmed. Keep up the good work girl.

From: Mr. Motloun

Received: 05/04/2022

To: Nthabiseng Nkoadi

Compliment: She is friendly and very professional. She knows her work very well, just one short call solved my problem was solved. My membership is active again.

From: Mr. Bhana

Received: 08/04/2022

To: Simon Court

Compliment: Simon is an asset to your company. His service was excellent. Friendly and very efficient. My issue was resolved within minutes.

From: Mr. Coetzee

Received: 11/04/2022

To: Phindile Hlalukana

Compliment: Miss Hlalukane u were helping me is such a way there no words to explain what you are doing in your profession. You more than excellent keep your standard dear

From: Ms. Smit

Received: 12/04/2022

To: Evah Nagel

Compliment: Evah was professional, answered my question clearly, quickly and explained the new procedure, provided the number for the GP to phone and asked if there was anything else she could assist me with. She was friendly and efficient.

From: Mr. Julies

Received: 14/04/2022

To: Nosisa Cumming

Compliment: I am very satisfied with the services received. The consultant's behaviour was professional all the way. Thank you so much...and for your understanding.

From: Mr. French

Received: 15/04/2022

To: Asanda Gqubusha

Compliment: It was great to deal with someone who was professional and had a good understanding of his work. Friendly and polite. Well done very proud of you. You are an asset to Polmed.

From: Ms. Makgatho

Received: 15/04/2022

To: Tasneem Khan

Compliment: Customer service on another level, I'm very happy with how he helped me. Even Mpho of maternity programme. Their service is excellent

From: Ms. John

Received: 18/04/2022

To: Dustine Le Roux

Compliment: Dustine is the epitome of professional, passionate and efficient. It is a pleasure interacting with him and he always satisfy all my queries.

From: Mr. Joubert

Received: 18/04/2022

To: Cynthia Madalane

Compliment: Cynthia is a star. She went above and beyond to resolve my query. Would love to be assisted by her again.

From: Mr. Vosloo

Received: 18/04/2022

To: Alexandria Halters

Compliment: Very friendly, helpful and understanding. Listen what member said and very helpful to solve problem. Her professional approach and friendliness are much appreciated. Would like to talk to her when phoning Polmed. Thank you for the service Alexandria

From: Mr. Langa

Received: 22/04/2022

To: Alexandria Halters

Compliment: What a professional Alexandria is! It's so amazing especially these days where people don't care about the other people, let alone being so proud and grateful about their work. You're having a shining star that you should be proud of. Keep it up Alexandria. GOD BLESS you

From: Mr. Sayers

Received: 25/04/2022

To: Ngobile Khanyi

Compliment: Not just Ngobile, all the agents are very well versed in their jobs. In all the years of dealing with Polmed agents these are the best group of people I have dealt with. My records will show how often I phone Polmed, from Managed care services to general questions and enquiries. Thanks to a great team

From: Mr. Opperman

Received: 26/04/2022

To: Roshan Mahalie

Compliment: The person helping me was very professional and helpful. She was very kind and made me feel special. She is really an asset for the company