



**POLMED**  
OUR INVESTMENT OUR HEALTH OUR FUTURE

# POLMED WANTS TO HEAR YOUR COMPLAINTS.

Dear Member

Polmed strives to provide the best possible support and services to its members, and it's for this reason that we've created a Complaints Inbox. The purpose of this inbox is to address any service delivery challenges that you may experience, so that we can improve your experience as a valued Polmed member.

Kindly note that this is not for queries, but rather a channel for you to share any service delivery issue that you may experience with our service partners.

Please email Polmed on [complaints@polmed.co.za](mailto:complaints@polmed.co.za) in order for us to investigate your complaint, and ensure that we improve our service delivery – not only to you, but also other members with similar frustrations.

Should you have any queries in relation to membership, contributions and claims, please continue to contact the **Polmed Client Service Department** on 0860 765 633 or send an email to: [polmed@medscheme.co.za](mailto:polmed@medscheme.co.za)

Kind regards  
**Polmed**



1 September 2021



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\*Please use the latest browser to view the Electronic Vaccination Data System (EVDS).



**IF YOU ARE OVER 18 YEARS OLD,  
REGISTER AND GET VACCINATED NOW!**

<https://vaccine.enroll.health.gov.za/#/>

COVID-19 Public Hotline: 0800 029 999  
WhatsApp Support Line: 0600-123456

**STAY  
SAFE**

**PROTECT SOUTH AFRICA**

**COVID-19**

Online Resource & News Portal  
[SAcoronavirus.co.za](http://SAcoronavirus.co.za)



health

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