

RESPONSE TO BIDDER QUERIES RECEIVED

Bid Description	Appointment of a preferred service provider for the provision of Optometry Network Services to Polmed beneficiaries for an initial contract period of three (3) years, after which contract may be annually renewable for an additional two (2) years
Bid reference	Polmed/Optometry/2022
Name of institution	South African Police Service Medical Scheme ('Polmed')
Date of advertisement	2021-09-06
Bid submission deadline	2021-09-23

Query #1:

The RFB only makes mention of an administrative contract, we would like to find out whether the proposal needs to include a Capitation agreement or will this be purely an administrative contract.

Response to query #1:

Polmed is in search of a new Optical / Optometry services provider. The provider is requested to support the requirements as laid out in the RFB, as such Polmed will not be implementing a capitation agreement.

Query #2:

We would like to confirm whether we should make use of the current benefit design or propose a revised benefit structure for 2022?

Response to Query #2:

Polmed is still in the process of updating its benefit structure for 2022. As such for evaluation purposes, please make use of the current design of benefits which may be obtained from the Polmed Website. Please note that for Marine Plan the optical benefits will be increased with 2% in 2022.

Query #3:

Will it be possible to request the breakdown of members and beneficiaries in age bands of 10-year intervals?

Response to Query #3:

A response to this query is not needed given that the required services are not of a capitated nature.

Query #4:

A 25% network discount is noted on the PPN Optical benefit. Please advise if a similar structure is required and how this can accrue to the member as noted on the RFP. The question is whether the 25% discount on frame benefit needs to be applied in a costing model and is the saving on the frame benefit for the advantage of the administrator or the scheme?

Response to Query #4:

Each bidder should showcase / promote their own achievable cost containment measures and savings due to networks or other innovations. The savings should be for the benefit of Polmed through lower claims cost including network management efficiencies and fraud, waste and abuse management interventions.