



POLMED[®]

OUR INVESTMENT OUR HEALTH OUR FUTURE

CO-PAYMENT FOR VOLUNTARY UTILISATION OF NON-NETWORK ONCOLOGY PROVIDERS

23 July 2020

Dear Member,

Polmed is committed to providing quality healthcare for you as our valued member and one of the effective vehicles being used to ensure cost-effective healthcare delivery is through the establishment of a network of providers. Polmed's Oncology designated service provider network has been in existence for several years through the Independent Clinical Oncology Network (ICON).

In line with the agreements that Polmed undertook with the ICON doctors, the utilisation of the network doctors assists in reducing wastage, securing the highest quality and most cost-effective cancer treatment. As a member, you are therefore encouraged to consult a network provider when you have been diagnosed with cancer.

Please note that should you choose to use a non-network provider, you may be liable for co-payment of 30%, hence the importance of only using providers who are part of the network. The co-payment will not apply to existing cancer patients that have been treated by a non-network provider.



How do you locate a provider in the Oncology network?

Once a diagnosis has been received, a member can do one of the following to locate or confirm if a provider is in the network:

- Contact our call centre on **0860 765 633**, option for Oncology Management Department for more information.
- Access the Polmed website on www.polmed.co.za and clicking on ICON. The system will route to the ICON website where you can locate a list of doctors.
- Visit a Polmed Walk-in-Centre for guidance from our consultants.

Kind regards

Polmed Network Management