

COVID-19: QUARANTINE AND ISOLATION FACILITIES

30 July 2020

Dear Member,

Polmed is taking proactive steps to make sure that our members can have the necessary access to guarantine and isolation facilities for COVID-19, should the need arise.

Quarantine separates and restricts the movement of people who were exposed to COVID-19 to see if they will eventually become sick. These people may have been exposed to someone with COVID-19 but are still asymptomatic.

Isolation separates people with confirmed COVID-19 infection from people who are not sick.

Many Polmed members do not have self-isolation and/or quarantine facilities at home to protect their loved ones and communities from being exposed to the COVID-19 virus.

Polmed is pleased to advise you that we have partnered with various providers nationally who can assist our members with quarantine and isolation facilities. This service will be made available to members who are unable to self-quarantine or self-isolate. Access to this service will also be subject to members meeting certain criteria and will be paid for from the Risk-benefit pool.

Should you need access to this service, please contact Medscheme on 0860 765 633, who will provide you with further information and guidance.

Yours sincerely, Polmed Membership Department

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