



POLMED
OUR INVESTMENT OUR HEALTH OUR FUTURE



ARE YOUR BANKING DETAILS UPDATED?

PLEASE ENSURE THAT POLMED HAS YOUR LATEST BANKING DETAILS ON RECORD, OR WE MIGHT NOT BE ABLE TO SETTLE ANY REFUNDS DUE TO YOU.

Step

1

To update your banking details, you'll need these documents:

- Bank statement or stamped bank confirmation (not older than three months).
- Copy of ID document.
- A completed 'Update of Banking Details Form' (available on the Polmed website).

Step

2

Please forward these documents to us in one of the following ways:

- **Email:** Polmedmembership@medscheme.co.za
- **Fax:** **0861 888 110**
- **Regional Walk-In Branches:** If you cannot use one of the above facilities, you are welcome to bring the documents to any of our branches, and we will update our records accordingly.



Remember: as per our Scheme Rules, it's the member's responsibility to ensure that Polmed always has the latest banking details on record. This is the only way in which we can ensure that your refunds are settled quickly and efficiently.