



POLMED®

OUR INVESTMENT OUR HEALTH OUR FUTURE



14 April 2016

Dear Healthcare Provider

ALL POLMED CLAIMS TO BE SUBMITTED TO MEDSCHEME

As from 17:00 on Thursday, 14 April 2016, ALL POLMED claims for ALL service dates including prior 2016 claims MUST be submitted to Medscheme.

All claims with services dates prior to 2016 that have been submitted to the previous administrator but not yet processed will be transferred to Medscheme. The transfer and verification process may cause some delays, however we are expecting this process to be completed on Sunday, 01 May 2016. This delay will only affect prior 2016 POLMED claims.

We apologise for the inconvenience and appreciate your patience during this time.

For any general enquiries, you may call Medscheme Healthcare Professionals Contact Centre on: 0861 112 666 or send an email to: providerplm2015@medscheme.co.za .

Kind regards,

POLMED

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