

Received: 04 September 2017

To: Joy-Zuma

Compliment: *THANKS A LOT, I WAS SURPRISED BY JUST SENDING AN E-MAIL, AND ALL IS DONE! KEEP IT UP LIKE THIS!*

From: Mr JP Poggenpool

Received: 04 September 2017

To: Molebogeng-Bokaba

Compliment: *The country needs more people like Molegokeng. Keep it up.*

From: Mr M MALULEKE

Received: 05 September 2017

To: Lebogang-Maboya

Compliment: *I thank you for your brilliant and speedy service. May God bless you and enlarge your territory. May you experience the favour of the lord where ever you go! God bless you Lebo and know that God love you!*

From: Mr RA MAARMAN

Received: 06 September 2017

To: Mekaile-Fisher

Compliment: *Mekaile this is the second opportunity I have had to be assisted by you and your service is excellent. Keep it up.*

From: Mr MP CAETANO

Received: 06 September 2017

To: Nokuthula-Sebiloane

Compliment: *She has good listening skills and understanding of the rules of the Scheme. By giving the client the opportunity to relate his or her problem makes it easy to resolve the matter, than interjecting while the client is still talking. Keep up the good customer relations etiquette.*

From: Mr SB MAHLANGU

Received: 04 September 2017

To: Lehlohonolo-Siweya

Compliment: *It was my first time ever to be treated that way; her voice is distinct and clear. She knows how to treat other human beings and I appreciate her work. Thanks*

From: Mr AS LUTI

Received: 06 September 2017

To: Zindo-Molobela

Compliment: *I am proud as a South African Citizen to have people like Monica on our service; she is professional and up to the task. Bravo Monica keep it up.*

From: Mr L NCEDANI

Received: 08 September 2017

To: Nqobile-Khanyi

Compliment: *It was a complete pleasure to speak to Nqobile Khanyi. She was very helpful and she was prepared to walk the extra mile.*

From: Mr J CONRADIE

Received: 09 September 2017

To: Polite-De Kock

Compliment: *I will like to say she has provided an excellent service to me. I really appreciate her patience, understanding and very efficient service. Thank you so much. God bless you.*

From: Mr M PILLAY

Received: 12 September 2017

To: Mvulani-Vilakazi

Compliment: *Vincent was helpful and friendly and knowledgeable about my problem. He is a asset to Polmed.*

From: Mr A MULLER

Received: 14 September 2017

To: Christian-Zuma

Compliment: *Watch out, he might be the next Manager! Thanks for excellent service rendered!*

From: Mr E ZAAIMAN

Received: 14 September 2017

To: Tevin-Minnie

Compliment: *Hi Tevin, thank you for your response and I hope that your manager is proud of you and I appreciate your quick and straight to the point answers and it was clear to me that you know your job hope and you feel appreciated at your workplace!*

From: Mr E ARENDSE

Received: 14 September 2017

To: Patrick-Dlamuka

Compliment: *Thanks Patrick, you made it easy to explain my request without making me feel that I am wasting your time. Sincerely hope that you would get my call, should I have to call again. Keep up your positive attitude.*

From: Miss E NEETHLING

Received: 16 September 2017

To: Charmaine-Josephs

Compliment: *Thanks Charmaine the calm and professional manner in which you approach and handle our query. You're a star!!!!!!*

From: Mr DG STEYN

Received: 17 September 2017

To: Mabel-Modise

Compliment: *I'm happy the way Polmed staff attend to our e-mails and give us a very good clarity in exactly what we need to understand. Thanks Mabel and Manager.*

From: Miss PB MALAPANE

Received: 19 September 2017

To: Simon-Court

Compliment: *Thank you Simon for dealing with my query in a courteous and civil manner. We need more of your calibre to resolve matters.*

From: Mr G VAN RENSBURG

Received: 19 September 2017

To: Nomonde-Ncapai

Compliment: *NOMONDE NCAPAI, Thank you for your assistance, your diligence amazed me. You did more than I expected we definitely need more people of your calibre. To your manager without your guidance I wouldn't be giving such a positive feedback, thank you ever so much. Keep up the good work.*

From: Miss T TYATYEKA

Received: 20 September 2017

To: Edwina-Setati

Compliment: *Edwina THANK YOU. I REALLY APPRECIATE YOUR TIME AND UNDERSTANDING. YOU'RE AN ASSET. NEXT TIME WHEN I DO CALL, I WOULD LIKE YOU TO ASSIST ME.*

From: Mr K BUYS

Received: 20 September 2017

To: Kirsty-Lawrence

Compliment: *Thank you Kirsty. You are a true asset and an absolute pleasure to deal with. Your assistance was much appreciated. Thank you*

From: Mr D STONE

Received: 21 September 2017

To: Darian-Mackenzie

Compliment: *Darian was very helpful and could answer my questions and give solutions - he is an asset to your company.*

From: Mr A WALKER

Received: 25 September 2017

To: Bongeka-Mkhize

Compliment: *Bongeka saved the medical aid money by not just paying the bill again after it being paid already. I was impressed. It was such a trill to point out that the doctors' accountants have made a mistake.*

From: Mr JJ DREYER

Received: 30 September 2017

To: Akani-Maluleke

Compliment: *Thanks sesi, if I was your boss I was going to promote you. You treat me like a very important person, thanks again keep it up do this to all. God will bless you, thanks Nwa-Munwanati*

From: Mr V MASHABA