

Received: 01 August 2017

To: Akani-Maluleke

Compliment: *We are very fortunate to be members of the best medical aid in South Africa. Only the best service received at all times. Thank you Medscheme and Polmed for excellent service.*

From: Mr T COETZEE

Received: 03 August 2017

To: Samantha-Januarie

Compliment: *Thank you very much Samantha. We need more people like you. You responded very quickly on my query and in time. Keep up the good work.*

From: Miss L MNGADI

Received: 04 August 2017

To: Nkalipho-Mncwabe

Compliment: *Great services she went an extra mile and she did inform and add value.*

From: Mr LJ MZENDEVU

Received: 06 August 2017

To: Nompilo-Zungu

Compliment: *Thank you Nompilo you kept your promise, I see now I'm receiving my correspondence via e-mail.*

From: Miss T MMBI

Received: 06 August 2017

To: Asanda-Gqubusha

Compliment: *Thank you Asanda for always being so patient, friendly, willing to assist, listening to your customers and showing competence and knowledge within your job. To Asanda's manager, please appreciate Asanda and ensure she stays in your employ and employ many more like her with so much skill and experience.*

From: Mrs ME SNYDERS

Received: 15 August 2017

To: Bongeka-Mkhize

Compliment: *Sis may the GRACE of our Mighty God be with you all the time and protect you for all odd of life. Don't forget God love you.*

From: Mr J MAKHOBA

Received: 15 August 2017

To: Dimakatso-Selundu

Compliment: *I'm really happy with the service I received. I ask for medical certificate, they promise within five minutes and it happened. Good service Polmed team, I'm impressed.*

From: Mr TB LELAKA

Received: 15 August 2017

To: Lerone-Solomon

Compliment: *Thanks very much for your help and keep up the good work you are doing, you will greatly be rewarded and God bless you.*

From: Mr LMS MASHALA

Received: 18 August 2017

To: Retshiditsitsoe-Kharara

Compliment: *He is very passionate about his job, he knows what service delivery means, this was my second time getting service from him he just knows why he is on duty, keep up the good work!*

From: Miss JJ MAKHUBU

Received: 19 August 2017
To: Kulani Gath-Mahlauli
Compliment: *We need people like kulani excellent service, I received my tax return certificate just when I put the phone down.*
From: Mr S MAABANE

Received: 21 August 2017
To: Samantha-Januarie
Compliment: *Give her ten, well done.*
From: Mr J VAN ZYL

Received: 23 August 2017
To: Nomonde-Ncapai
Compliment: *Keep on helping members the way you doing your work is excellent.*
From: Mrs N NKOSI

Received: 23 August 2017
To: Lirontso-Khesa
Compliment: *She is very good and passionate about her work. Please keep up the good work, one day u will be rewarded for your marvellous work.*
From: Mr R NCUBE

Received: 24 August 2017
To: Lucy-Dube
Compliment: *Lucy Dube is an asset to Polmed and I wish more people at Polmed were as efficient as she is.*
From: Mr A JONKER

Received: 24 August 2017
To: Phumla-Xaso
Compliment: *Thanx phumla n ur team for quick respond, great job n keep it up.*
From: Miss MO MASHASHA

Received: 25 August 2017
To: Patrick-Dlamuka
Compliment: *Thank you very much Patrick for understanding my query, your answers were clear to me and my problem was resolved with the Dr. Please keep up your good service, we need more people like you in this service.*
From: Miss N NDLOVU

Received: 25 August 2017
To: Tevin-Minnie
Compliment: *Maria (supervisor) - her feedback was EXCELLENT, thank you very much.*
From: Mr J VAN AARDE

Received: 25 August 2017
To: Nkalipho-Mncwabe
Compliment: *Thank you so much for excellent services, it's not every day when you call in and receive such excellent services, keep it up with your friendly, helpful service.*
From: Mrs M ROLSE

Received: 25 August 2017
To: Kirsty-Lawrence
Compliment: *I thank you for your excellent service and you helped me very well and I received my documents and I was able to fix my problem.*
From: Mr TL MATYANA

Received: 26 August 2017

To: Edwina-Setati

Compliment: *Thank you Edwina for your very efficient assistance throughout our telephonic conversation. You truly are a role model for other staff at your call centre.*

From: Mr JP KOEN

Received: 26 August 2017

To: Nomonde-Ncapai

Compliment: *Thank you for the excellent way you help me. It's great that you get still people that is willing to help.*

From: Miss K JACOBS

Received: 26 August 2017

To: Nomonde-Ncapai

Compliment: *Excellent service delivery. Thank you for the diligence and your efficiency.*

From: Miss R NAIDOO

Received: 26 August 2017

To: Nomonde-Ncapai

Compliment: *My 1st ever enquiry and it was dealt with diligence and efficiency...thank you for your pleasantness and patience...excellent service delivery...thank u Nomonde*

From: Miss R NAIDOO

Received: 27 August 2017

To: Lesedi-Moatshe

Compliment: *Thank you Lesedi and your management, keep up the good job, you are the best!*

From: Mr V NGCOBO

Received: 29 August 2017

To: Tshepo-Mohale

Compliment: *Thank you for the service. It is very nice to deal with people who are kind and knowledgeable!*

From: Mr S KOEN

Received: 29 August 2017

To: Molebogeng-Bokaba

Compliment: *You know and understand what customer service is. You are excellent in your duties.*

From: Miss J TLOU

Received: 30 August 2017

To: Akani-Maluleke

Compliment: *I'd like to say thank you for understanding your job and treating your clients with respect. So wish the person who responded to my email as per query number: 280817QB69T6 at 08:25, 11:52 and 11:56 can learn from you. May almighty God bless you and riches your bold heart with unending love.*

From: Mr J MOFOKENG

Received: 30 August 2017

To: Nichelle-Arnolds

Compliment: *Excellent, she immediately sorted all outstanding issues.*

From: Mr A FLYNN