

14 September 2016

Good morning

As per my telephone conversation.

I would like to send a message of thank you and gratitude to a certain lady by the name of Puleng.

As much as my request could not be made in an instant the lady made sure that I am certainly satisfied with the service that she offered, if she did not understand she enquired from her superiors to make sure that I receive the best service money can buy.

It is not many times when one does his/her job to the most highest standard that she is appreciated.

A very BIG SALUTE to her and may she constantly afford the same opportunity of service to fellow clients.

Regards

CST RAMOKALA O.S