Sent: 16 October 2016, 5:55 AM

To: Polmed MDS (polmed@medscheme.co.za); Subject: Excellent service delivery by u to me

I want to say thank you to polmed/medscheme for all the support rendered to me and my family through the trying time we've been through and still going through.

Were it not for polmed I would have been a statistic.

Various applications were made and I've never experienced more efficient service delivery in my life. Thank you thank you polmed. God put you here on earth as an institution on earth to assist us nobody's through almost any misfortune we experience. I am a proud member of polmed and can boast it from the mountain tops for the whole wide world to hear.

The eyeopener for me was when my son had renal failure and I applied for him to remain as dependant cause of his circumstances. Service was so swift and efficient and executed with the utmost professionalism. Thanks to polmed my son received the required treatment and is alive today.

Even myself I had to have a bypass done in September. Killed ensured that everything was done timeously so that the procedures could be conducted without any delays.

I'm lost for words to say how grateful I am to polmed/medscheme for everything yourll done for my family and me.

God bless you. You're the best. My heroes. No award or accolade is big enough for yourll.

Thank you

Yours faithfully

R.Saupersad