From: muziwendoda71 Sent: Wednesday, November 09, 2016 7:04 PM To: Cynthia Zondo Subject: Re: Letter of appreciation: Capt Twala M.W

Dear Ms Cynthia Zondo

I would like to extend its heartfelt appreciation and gratitude for your ultimate dedication and fidelity to your office (Polmed).

The way you attended and handled my problem while attending to your office yesterday and today on 2016.11.08-09.

Your competency definitely made myself feel that my problems are solved and you indeed resolved without any stress and with your beautiful smile without even knowing me. It is indeed gratifying to note that an official of such calibre exist in your Department.

I will be happy if you can direct or forward this message to your supervisor as a true testimony that you are indeed a real asset in his or her Department.

I wish you prosperity in the hope that you will go from strength to strength within your Department.

Regards

Mr Twala MW