

27 February 2017

To whom it may concern,

I just would like to report the most excellent service I have received from Dumé Boitumelo.

I was in a very desperate situation when I phoned and needed guidance and an understanding of my problem, which I got from Dumé Boitumelo.

The amazing thing was, that she had empathy without being sympathetic.

She is so professional and very knowledgeable on her subject. She handled and directed me through the correct procedure, but did everything she promised to do.

I must acknowledge that I was very apprehensive to phone, knowing that I needed someone special to guide and understand my predicament. Dumé had it sorted within minutes.

She is a big asset to your organisation and hope she will get the recognition she deserves.

Yours faithfully

CJE DE VILLIERS