

March 2020:

From: Constable PZ Dlamini

Received: 04/03/2020

To: Anette Venter

Compliment: Anette is very helpful and shares valuable information about the medical scheme that is not known to us. Since her visits I am more informed about the benefits I have as well as things to be cautious of. I really appreciate her engagements with us members of Polmed.

From: Constable A Khangale

Received: 05/03/2020

To: Gomolemo-Manale

Compliment: Thanks very much much Gomolemo, you are too kind to us clients and always when I came for assistance you are the first responder as like a receptionist, thanks very much for your kindness and assistance, I wish all the employees just be like you. Thank you thank you n thank you again

From: Mrs. KS Lebisi

Received: 02/03/2020

To: Esther-Chake

Compliment: I am thankful for the effort taken by Esther to resolve my query. She had to go through the record of the whole month of January and mid-February to resolve my unpaid claim. Her attitude and patient to resolve the problem is unbelievable. She also made sure I get a feedback of the progress of my query. Keep up the good work, must do to others as you did to me. Thank you.