

## **February 2020**

**From:** Brigadier J Naidoo

**Received:** 06/02/2020

**To:** Silindile-Blose

**Compliment:** Good evening Silindile. You are an absolute star. You rendered me a service of excellence. Please continue in such a manner as you are an asset to Medscheme / Polmed. I wish that you could be rewarded financially for such excellent service you provide. You deserve to train and lead people to have the attitude, commitment, dedication and client orientation skills you possess. I will gladly knock on your door again.

**From:** Constable G Gumede

**Received:** 06/02/2020

**To:** Mbalenhle-Mzolo

**Compliment:** I walked in panicking for my son is sick, Mbalenhle was so calm, friendly and helpful that she had me relaxed, I immediately felt better. Thank You Mbalenhle, and your manager as well.

**From:** Constable Z Benu

**Received:** 26/02/2020

**To:** Nocawe-Matutu

**Compliment:** To the manager: the excellent service I got from Nocawe and her positive attitude shows that the manager has got a good managing skills and it shows that he/she look after his or her employees, the smile from Nocawe that she gives the client that walk in shows that she is working in a happy environment.