

CHRONIC MEDICINE MANAGEMENT

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IMPORTANT!

If you have been diagnosed with a chronic condition, it is important to claim your medication from the chronic medication benefit and not from the acute medication benefit.



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The chronic medication must be authorised before the prescription is handed in at the pharmacy.



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IMPORTANT PRESCRIPTION INFORMATION

- Member details including membership number and date of birth.
- Copy of a valid chronic script – including ICD-10 code, doctor practice number/details and medication details.

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DID YOU KNOW?

You or your treating doctor can call POLMED to obtain pre-authorisation for your chronic medication.

Treating doctor: Call 0860 104 111
Member: Call 0860 765 633



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NOTE

Co-payments

- Ensure your doctor prescribes items on the medication formulary to avoid a 20% co-payment.
- If you obtain your medication from a non-designated service provider (non-DSP), you will have a 20% co-payment.
- If both the above scenarios are applicable, a maximum co-payment of 20% applies.

Reference pricing

- Reference pricing is applied to chronic medication.
- Co-payments due to reference pricing may be avoided by using generic medication that is below the reference pricing – your pharmacist can suggest generic medication options.

POLMED DSP PHARMACIES

- **Courier pharmacies**
 - Pharmacy Direct
Tel: 0860 027 800 or
Fax: 0866 114 000/1/2/3
 - Medipost Pharmacy
Tel: 012 426 4000 or
Fax: 0866 823 317 or 0866 567 623
- **Retail pharmacies**
 - Clicks Pharmacy
 - MediRite Pharmacy

Note: Notify the courier pharmacies directly about any address updates to avoid delays in the delivery of your medication.